



Eugene City Council

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AMENDED AGENDA EUGENE CITY COUNCIL

June 8, 2020

5:30 p.m. CITY COUNCIL WORK SESSION

Due to Governor Brown's Stay Home, Save Lives Executive Order to combat the spread of Covid-19, this meeting will be held remotely using virtual meeting technology. Information about online or other options for access and participation will be available at <https://www.eugene-or.gov/3360/Webcasts-and-Meeting-Materials>

**Meeting of June 8, 2020;
Her Honor Mayor Lucy Vinis Presiding**

Councilors

Emily Semple, President
Mike Clark
Chris Pryor
Betty Taylor

Jennifer Yeh, Vice President
Greg Evans
Claire Syrett
Alan Zelenka

Note: This amended agenda reflects the addition of Item 1.

5:30 p.m. CITY COUNCIL WORK SESSION

- 1. WORK SESSION: Police Chief Briefing**
- 2. WORK SESSION: Homeless Service System Update**

For the hearing impaired, an interpreter can be provided with 48 hours' notice prior to the meeting. Spanish-language interpretation will also be provided with 48 hours' notice. To arrange for these services, contact the receptionist at 541-682-5010. City Council meetings are telecast live on Metro Television, Comcast channel 21, and rebroadcast later in the week.

El consejo de la Ciudad de Eugene agradece su interés en estos asuntos de la agenda. El lugar de la reunión tiene acceso para sillas de ruedas. Se puede proveer a un intérprete para las personas con discapacidad auditiva si avisa con 48 horas de anticipación. También se puede proveer interpretación para español si avisa con 48 horas de anticipación. Para reservar estos servicios llame al 541-682-5010. Las reuniones del consejo de la ciudad se transmiten en vivo por Metro Television, Canal 21 de Comcast y son retransmitidas durante la semana.

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EUGENE CITY COUNCIL AGENDA ITEM SUMMARY



Work Session: Homeless Service System Update

Meeting Date: June 8, 2020
Department: Central Services
www.eugene-or.gov

Agenda Item Number: 2
Staff Contact: Kristie Hammitt
Contact Telephone Number: 541-682-5524

ISSUE STATEMENT

The purpose of this work session is to provide City Council an update on the status of emergency shelter services and implementation of year one Homeless Service System Transformation plans based upon recommendations included in the Lane County Shelter Feasibility Study report completed by the Technical Assistance Collaborative (TAC).

BACKGROUND

The number of unhoused individuals in Eugene has been steadily increasing over the course of the past few years. In 2019, the Lane County Point in Time count reported 2,165 individuals were experiencing homelessness. This was a 32 percent increase from 2018, and this number is expected to increase in 2020. In 2019, many individuals in the unhoused community also reported experiencing substance abuse and mental health illness. The vast needs within this vulnerable population are growing and the available resources are challenged to provide adequate shelter and services for these individuals.

For more than a decade, City Council has been on the forefront of creating options for unhoused individuals by adopting programs such as Dusk to Dawn, the Overnight Parking Program (launched in 1998), and Rest Stops. In addition, Opportunity Village Eugene (OVE), a micro-home site which launched in 2013, has proven to be a successful transitional housing site. These City programs have been duplicated by other governments throughout the state and nation. Each of the foundational programs has expanded and adapted in response to evolving service needs. These emergency and transitional shelter sites are part of the larger homeless service system provided in collaboration with service partners.

In the spring of 2018, Lane County, with the participation and additional funding support of the City of Eugene, selected the Technical Assistance Collaborative (TAC) to conduct a shelter feasibility study for Lane County. The study included analysis of the homeless service system map, homelessness data, best practices, and local economic conditions, to produce a final report related to homeless services and public shelter options. The homeless service system map captures how individuals access and navigate through the service system. This report set the stage for policy makers, community providers and the community at large to begin having policy discussions about how to address the recommendations provided by TAC.

June 8, 2020 Work Session – Item 2

On January 22, 2019, following a presentation to the joint elected officials, City Council approved the final Technical Assistance Collaborative Homelessness Systems Analysis Report (titled “Lane County Shelter Feasibility Study”). City Council also passed a motion, directing the County Administrator and City Manager to work together to establish, by May 1, 2019, a framework for implementing the recommendations in the TAC report and supporting establishment of a joint steering committee. Lane County Commissioners verbally supported the direction and deferred formal action to a future board meeting. The City and County determined that the appropriate next step would be for each organization to assign a manager tasked with co-leading the process of developing the implementation framework. The framework was developed in consultation with a steering committee comprised of Mayor Vinis, Councilor Syrett, Lane County Commissioners, and representatives from the Poverty and Homelessness Board. The steering committee developed a framework for implementing the 10 recommendations delivered in the Lane County Shelter Feasibility Study.

On May 13, 2019, City and County staff charged with leading the development of the TAC implementation framework presented to elected officials at a joint work session the Homeless Service System Transformation Framework that was developed by the steering committee (the “Service Framework”). Within that Service Framework, the City and County identified several immediate actions that could be taken to respond to homelessness in the short term as both organizations collaborate to develop a more in-depth strategic approach. Council took action to approve the framework for implementation of steering committee strategies (Attachment A) and passed a motion directing the City Manager to move forward with year one implementation plans, and return with a work plan, budget, financial plan, and performance metrics for Council approval.

On July 17, 2019, staff returned to City Council with specific recommendations for allocating \$1.9 million to begin implementing the Service Framework. At that July meeting, Council adopted a motion approving the proposed TAC Implementation \$1.9 million Recommendations funding allocation plan (Attachment B).

For the past year staff have collaborated with partners at Lane County to advance the year one implementation strategies set out in the Service Framework, including expanding temporary shelter services, hiring a Joint Housing and Shelter Strategist, developing potential siting options for the shelter and navigation center, and supporting the siting of permanent supportive housing for single adults. Staff will provide a progress update on the implementation of these action items, along with a budget update for the \$1.9 million one-time funding plan approved on July 17, 2019.

PREVIOUS COUNCIL DIRECTION

[January 22, 2019: Joint Work Session](#)

City Council moved to approve the Technical Assistance Collaborative (TAC) report.

(Motion passed)

City Council moved to direct the City Manager to work with the County Administrator to establish, by May 1, 2019, a framework and plan for implementing the recommendations in the TAC report.

(Motion passed)

City Council moved to establish a steering committee to provide feedback during the development of the implementation plan, with the steering committee comprised of two elected officials from each jurisdiction, the Lane County Administrator and the Eugene City Manager, and two representatives from the Poverty and Homeless Board. (*Motion passed*)

May 13, 2019: Joint Work Session

City Council moved to support the homeless services system improvement plan framework, that the City Manager move forward on immediate actions over the next year and direct the City Manager to bring back for Council approval a work plan, budget, financial plan and performance measures to identify success as soon as practical. (*Motion passed*)

July 17, 2019: Council Work Session

City Council moved to adopt the staff funding recommendations. (*Motion passed*)

ATTACHMENTS

- A. Homeless Service Transformation 3+ Year Implementation Plan Framework
- B. TAC Implementation \$1.9 Million Recommendations Funding Allocation Plan

FOR MORE INFORMATION

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Staff E-Mail: khammitt@eugene-or.gov

Homeless Service Transformation 3+ Year Implementation Plan

From the *Presentation of Implementation Plan for Homeless and Supportive Housing System Report*
Recommendations: May 13, 2019

Homeless Service System Transformation 3+ Year Implementation Plan

	YEAR 1	YEAR 2	YEAR 3	YEAR 4	YEAR 5	IMPACT
Temporary Shelter/ Navigation Center	Expand Services	Maintain	Taper			Temporary expansion tapering as New Emergency Shelter/Navigation Center comes online
Durable Shelter/ Navigation Center	Design/ Site	Build	Operate			New Emergency Shelter/Navigation Center
Permanent Supportive Housing Development	50 units	50 units	75 units	75 units	100 units	350 units
People	6 FTE	7 FTE	6 FTE			19 FTE
Strategic Initiatives Manager	Initiate Collective Impact process	Secure and deploy resources	Secure and deploy resources			Broad community engagement
Impact	Collective Impact Process 50 units PSH 6 FTE	Collective Impact Resources 50 units PSH 7 FTE	75 Bed ES/Nav Center Collective Impact Resources 75 units PSH 6 FTE	75 units PSH	100 units PSH	350 units PSH 19 FTE 75 Bed ES/ Nav Center

TAC Implementation \$1.9 Million Funding Allocation

Approved by Council at the July 17, 2019 work session

Public Low-Barrier Shelter (\$836,000)

Establish a public low-barrier shelter. In exploring options for shelter development, staff prioritized security, durability, operational flexibility and speed of construction. With these factors in mind, staff recommended the acquisition of a 60 x 75 sprung structure to be erected as soon as an appropriate site can be identified.

Strategic Initiatives Manager (\$525,000)

Hire a Strategic Initiatives Manager (SIM) to leverage existing public efforts related to housing and supportive services development by linking these efforts to growing concern across sectors of our community. Broadening who contributes to addressing homelessness will be a primary task for this Manager as S/he works across boundaries to conceptualize a shared vision within which organizations and people recognize a role for themselves and are empowered to act.

Mobile Outreach Team (\$200,000)

Pilot a mobile outreach team that can consolidate Outreach, Diversion, Case Management and System Navigation services within small team(s) able to engage with people experiencing homelessness where they are. Learning from this pilot program can then be incorporated into *contracts* and *requests for proposals* from social service providers in implementation years 2 and 3 as appropriate.

Pilot Landlord Engagement Program (\$60,000)

Pilot a Landlord Engagement program that incentivizes private sector landlords to join the community effort to reduce homelessness. Programs like sign-up and/or roll-over bonuses that complement existing mitigation funding could help entice private sector landlords to add their properties to our community's supportive housing inventory.

Reserve/Contingency Fund (\$279,000)

Establish a reserve (contingency) fund to respond to emergent needs and opportunities in support of homeless shelter and services.