



Eugene City Council

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EUGENE CITY COUNCIL AGENDA

May 13, 2026

12:00 p.m. CITY COUNCIL WORK SESSION

City Council Wednesday work sessions are held in hybrid format using in person and virtual meeting technology. Information about online or other options for access and participation will be available at <https://www.eugene-or.gov/3360/Webcasts-and-Meeting-Materials>

**Meeting of May 13, 2026;
Her Honor Mayor Kaarin Knudson Presiding**

Councilors

Lyndsie Leech, President
Jennifer Yeh
Mike Clark
Randy Groves

Eliza Kashinsky, Vice President
Alan Zelenka
Greg Evans
Matt Keating

12:00 p.m. CITY COUNCIL WORK SESSION

1. WORK SESSION: Police Auditor's Office and Civilian Review Board Annual Reports

The Eugene City Council welcomes your interest in these agenda items. This meeting location is wheelchair-accessible. For the hearing impaired, an interpreter can be provided with 48 hours' notice prior to the meeting. Spanish-language interpretation will also be provided with 48 hours' notice. To arrange for these services, contact the receptionist at 541-682-5010. City Council meetings are telecast live on Metro Television, Comcast channel 21, and rebroadcast later in the week.

El consejo de la Ciudad de Eugene agradece su interés en estos asuntos de la agenda. El lugar de la reunión tiene acceso para sillas de ruedas. Se puede proveer a un intérprete para las personas con discapacidad auditiva si avisa con 48 horas de anticipación. También se puede proveer interpretación para español si avisa con 48 horas de anticipación. Para reservar estos servicios llame al 541-682-5010. Las reuniones del consejo de la ciudad se transmiten en vivo por Metro Television, Canal 21 de Comcast y son retransmitidas durante la semana.

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or visit us online at www.eugene-or.gov.

EUGENE CITY COUNCIL

AGENDA ITEM SUMMARY



Work Session: Police Auditor's Office and Civilian Review Board Annual Reports

Meeting Date: May 13, 2026
Department: Independent Police Auditor
www.eugene-or.gov

Agenda Item Number: 1
Staff Contact: Craig Renetzky
Phone: 541-682-5016

ISSUE STATEMENT

Police Auditor Craig Renetzky and the leadership of the Civilian Review Board are appearing before the City Council to present the 2025 Annual Report of the Independent Police Auditor's Office and the 2025 Annual Report of the Civilian Review Board for Council discussion and feedback.

BACKGROUND

The Eugene City Council appoints members to the Civilian Review Board and is the hiring authority for the Police Auditor. The Civilian Review Board and Independent Police Auditor's Office provide these reports to Council annually as required by City Charter and City Code.

[City Charter](#) Section 15-A(1) directs the Police Auditor to "prepare reports on complaint trends and police practices in general; Section 15-A(2) directs the Civilian Review Board to "provide reports and recommendations to the city council."

In addition, [E.C.C. 2.246\(7\)](#) requires the Civilian Review Board to prepare and present an annual report to the city council; requirements for the report are set out therein. [E.C.C. 2.454\(1\)\(h\)](#) directs the Auditor's office to develop and present annual public reports, with more specific requirements for the reports set out therein.

RELATED CITY POLICIES

The Civilian Review Board and the Independent Police Auditor's work supports the [Strategic Plan](#) by focusing on improving communication and outreach to the community by providing transparent and robust oversight of the Eugene Police Department.

PREVIOUS COUNCIL DIRECTION

[June 18, 2025 City Council Work Session](#)

At the June 18, 2025, City Council Work Session, Interim Police Auditor Lindsey Foltz and the leadership of the Civilian Review Board appeared and presented the 2024 Annual Report of the Independent Police Auditor's Office and the 2024 Annual Report of the Civilian Review Board. The Council listened to the presentation and asked questions. There were no motions during the session regarding the Police Auditor or the Civilian Review Board's presentation.

COUNCIL OPTIONS

Informational only.

SUGGESTED MOTION

None.

ATTACHMENTS

- A. 2025 Annual Report of the Independent Police Auditor's Office
- B. 2025 Civilian Review Board Annual Report

FOR MORE INFORMATION

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Staff E-Mail: Policeauditor@eugene-or.gov

2025 ANNUAL REPORT



Eugene Independent Police Auditor

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www.eugene-or.gov/policeauditor

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Introduction

Welcome to the Independent Police Auditor's Annual Report. In the following pages you will find an overview of our activities and achievements throughout the year. Our focus during 2025 has been accountability, fairness and transparency.

2025 was marked by significant challenges both internally and externally. The office as a direct result of its dedicated employees was able to successfully navigate and achieve our goals of providing fair and robust oversight over the Eugene Police Department (EPD).

Internally, one of the challenges facing the office was the announced departure of the previous Auditor in 2024. I assumed the position in August of 2025, however we had two Interim Auditors, Mark Gissiner and Lindsey Foltz, assume the role during portions of last year.

Externally, the last year also proved to be an active year with a number of significant community events. The office received a number of complaints regarding the use of the Flock automated license plate reader system, as well as a series of complaints over federal immigration enforcement actions occurring in the city. All of these complaints were taken very seriously and required the dedication of significant work on behalf of the office to thoroughly conduct preliminary investigations into these matters while continuing to provide complete reviews of a large number of less high-profile complaints.

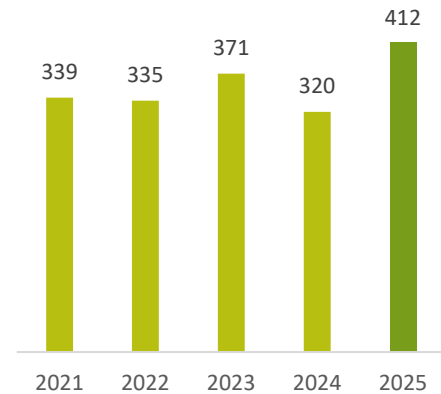
In 2025 we received 412 complaints, 286 commendations, and reviewed 166 uses of force. These complaints resulted in 33 allegations of misconduct being brought forward in 19 cases. The number of vehicle pursuits also decreased from a previous high of 18 in 2023 to 7 during the last year.

Thank you for your attention and the opportunity to share this report with you. We welcome any comments, or questions or concerns you may have.

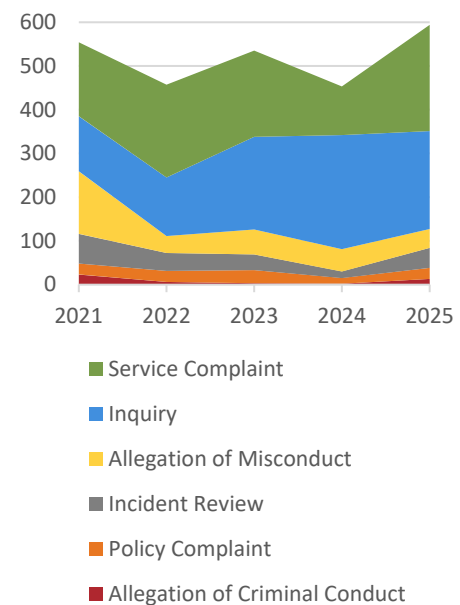
Craig Renetzky

Independent Police Auditor

Complaint Intake
Volume
5-Year Trend



Classification Type &
Volume: 5-Year Trend



What is the Mission & Purview of the Independent Police Auditor's Office?

Mission and Purview

MISSION

To provide an accessible, safe, impartial and responsive intake system for complaints against Eugene Police Department (EPD) employees and to ensure accountability, fairness, transparency and trust in the complaint system through the intake, classification, auditing and adjudication process of the complaint system; and to support and staff a Civilian Review Board (CRB) that monitors the work of the Police Auditor, reviews complaint cases and provides policy recommendations to the EPD and the Police Commission.

The Independent Police Auditor's Office (IPAO) was established by [charter amendment](#) in 2005 to provide an external mechanism for the independent receipt, classification, and routing of complaints against sworn and non-sworn EPD employees; contract for outside investigations when necessary; and provide monitoring of EPD internal investigations of allegations of misconduct and supervisors' investigations of service complaints. The charter amendment also authorizes the Auditor to make recommendations regarding adjudications, policies and training to the police chief; prepare reports concerning complaint trends and police practices; and act as a liaison and staff support for a civilian review board. The IPAO provides services in an efficient, clear, and accessible manner, and is committed to the mission of transparency and accountability for police services in Eugene. Eugene City Code [2.450-2.456](#) further details the Auditor's Office functions.

FUNCTIONS OF THE INDEPENDENT POLICE AUDITOR'S OFFICE

- COMPLAINT INTAKE
- CLASSIFYING COMPLAINTS
- MONITORING INVESTIGATIONS
- RECOMMENDING ADJUDICATIONS
- RECOMMENDING POLICY AND TRAINING
- REPORTING TO THE COMMUNITY
- SUPPORTING CIVILIAN REVIEW BOARD

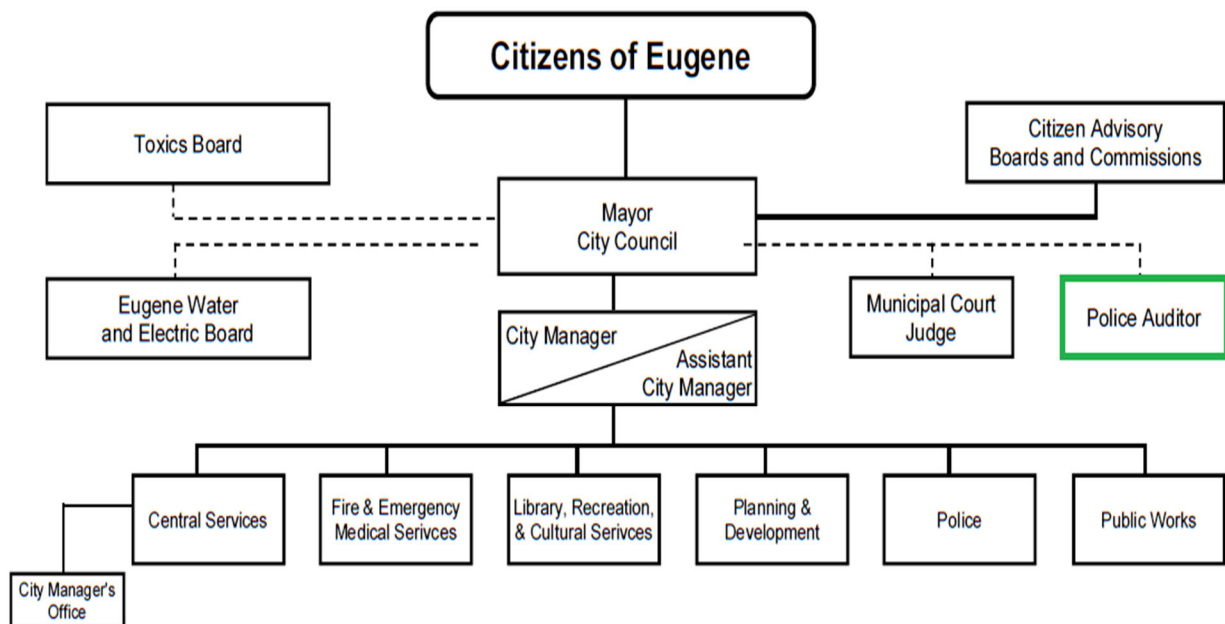
Where does the Independent Police Auditor's Office fit within the City?

The legitimacy and effectiveness of the IPAO relies on this independence of leadership and funding, along with unfettered access to all records and investigatory materials required to execute our core functions.

INDEPENDENT CIVILIAN POLICE OVERSIGHT

The IPAO and the CRB operate independently. The IPAO reports directly to, and is funded by, the Eugene City Council. The IPAO is an independent, civilian entity performing oversight of the EPD; neither the funding nor management overlap with EPD. No employee of the Auditor's office is an employee of the EPD.

City of Eugene Organizational Chart



How does the Independent Police Auditor's Office Accomplish its Mission?

INTAKE SOURCES

- EXTERNAL
- INTERNAL
- AUDITOR

INTAKE

To ensure access and safety the IPAO has a wide variety of ways to receive complaints including phone, email, website, walk-in and mail. Complaints can be generated externally by community members (including anonymous and third-party complaints), internally by EPD staff, or by the auditor.

CLASSIFICATIONS

- POLICY
- SERVICE
- INQUIRY
- INCIDENT REVIEW
- ALLEGATION

CLASSIFY

The authority to classify complaints rests with the Police Auditor alone. This classification determines the path of investigation for each complaint. The Auditor may also dismiss complaints if, for example, it falls outside the jurisdiction of the IPAO, isn't timely (as defined by City Code), or is better remedied in an alternate venue such as the courts.

MONITORING ACCESS

- REPORTS, VIDEO, CALL RECORDINGS
- INTERVIEW PARTICIPATION

MONITOR

The IPAO actively monitors investigations and has complete access to all reports, body-worn and in-car video footage, call logs, dispatch records, e-mail correspondence, and interviews with witnesses and involved parties. The Auditor has the ability to request additional investigative steps if necessary.

RECOMMENDATIONS

- ADJUDICATION
- POLICY & PRACTICE

RECOMMEND

Based on review of investigatory materials, the Auditor makes allegation adjudication recommendations. These recommendations are documented in adjudication memos that are shared with the Chief and chain of command at EPD.

REPORTS TO PUBLIC

- CLOSING LETTERS
- NEWSLETTERS
- ANNUAL REPORT
- TREND REPORTS
- CRB

REPORT

Complainants receive a closing letter informing them of the classification and outcome of their complaint. The Civilian Review Board selects cases to publicly review. The Auditor issues monthly newsletters and this annual report. When appropriate, the Auditor also generates trend reports.

2025 Outcomes for the IPAO

Complaint Intake, Classification, & Investigation

Overview

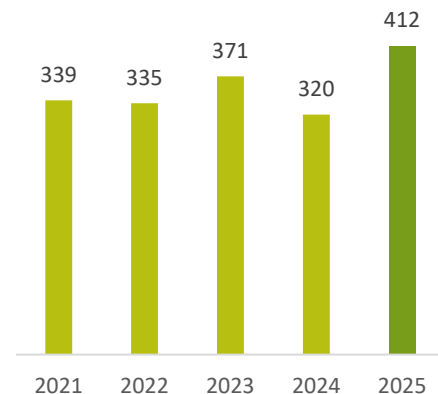
The IPAO serves as the intake point for all complaints about EPD employees. In 2025 the office received 412 complaints, this is the highest complaint volume in the history of the office and a very significant increase from 2024. Additionally, the IPAO reviewed all reportable uses of force and vehicle pursuits. During 2025, there were 166 reportable use of force incidents and 7 reported vehicle pursuits. Both were down slightly from 2024. The IPAO also serves as one of several intake points for police commendations. The office received about 46 commendations in 2025.

Complaint Intake

The IPAO office maintained hours for unscheduled walk-in intakes during 2025 in addition to scheduling appointments for in-person intakes. Complaints were also submitted by phone, email, mail, social media, and through our online portal. We received a total of 412 complaints, which is significantly higher than the five-year average.

As in years past, we had a significant number of internally generated complaints, 22 total, which were initiated by EPD employees. There were also 9 Auditor initiated complaints in 2025.

Complaint Intake
Volume
5-Year Trend



The most common method used by community members to file complaints continued to be the telephone (49%). Community members also submitted a significant number of complaints electronically via the online portal (18%) and email (10%). The portal has been fully operational since late 2022 and allows for truly anonymous complaints. The portal also allows complainants to upload photos, videos, and documents for review. It also allows for timely status update notifications via text or email upon the request of complainants. Since its implementation, portal use has continued to grow and has proven a valuable tool.

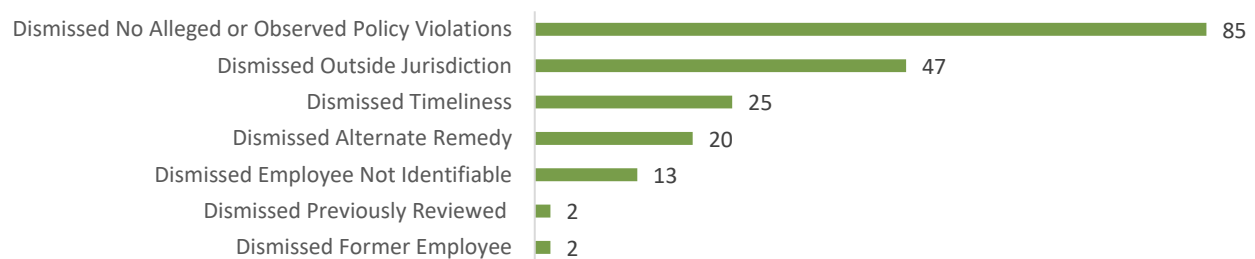
Preliminary Review and Dismissals

In 2025 the IPAO continued to conduct robust preliminary investigations prior to classification. This included a thorough review of all available materials, such as those submitted by the reporting party, related body-worn video, police reports, and any other pertinent information. The IPAO is grateful to EPD Internal Affairs staff for their responsiveness and cooperation in providing essential materials for our preliminary investigations, despite the high volume of information requests.

With this robust preliminary investigative process in place, the Auditor team was able to close out 194 complaints without further investigation or intervention from EPD supervisors. This represented about 47% of the complaints we received. The thorough preliminary investigation process enables more accurate complaint classification of the complaints that do require follow-up from EPD. This frees up time that EPD supervisors would have spent addressing complaints in which, often, no policy violations were alleged or discovered.

Of the complaints that were closed out following preliminary investigation, the IPAO was able to identify 85 complaints in which there was no alleged or observed policy violation. The next most common reasons for dismissals were because the complaint was related to an employee or practice outside the jurisdiction of the IPAO (47), for example the complaint involved the conduct of another agency. There were also two complaints related to employees that had either been previously terminated or resigned from EPD. Even though they had been EPD employees, as they were no longer current employees these complaints also fell outside the jurisdiction of the IPAO. Twenty-five complaints were not timely. The timeliness requirements were established by City Code ([Section 2.456\(1\)\(k\)-\(l\)](#)) and dictate that under ordinary circumstances the auditor must receive service level complaints within 60 days and that major allegations of misconduct must be submitted to the IPAO within 120 days of the incident. In 20 cases there was a more appropriate alternate remedy, such as the courts. In 13 cases the employee was not identifiable. And finally, in two cases the complaints had been previously reviewed.

Dismissal After Preliminary Investigation



This means that 218 complaints led to further follow-up investigation by EPD during 2025. Of these, 205 were completed within the calendar year and 216 were closed by the writing of this report. For those cases that were completed before the writing of this report, on average they were closed within 20 days, which is 6 days faster than in 2024. For the two cases that remain open, on average, they have remained open about 126 days. Both of these complaints were classified as Incident Reviews.

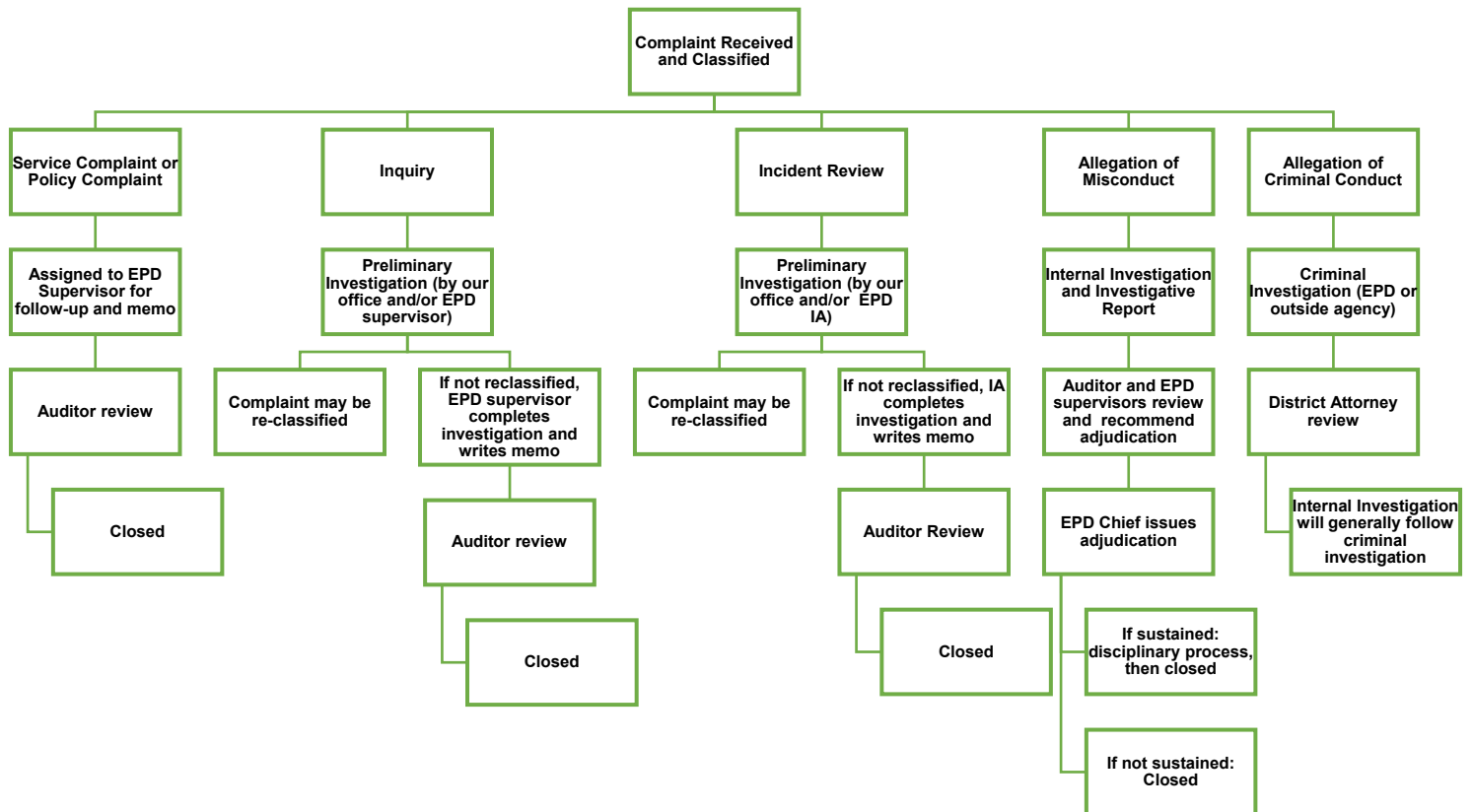
In addition to the complaints discussed above that were dismissed by the auditor after preliminary review or closed after a completed investigation by EPD, 3 cases were administratively closed. This means that there was some investigation conducted by EPD but there was insufficient evidence to complete the investigation. Complaints that are administratively closed could be re-opened in the future if further information becomes available.

Classifications by Category

Once a complaint is received, the Police Auditor reviews it to determine if it is within the jurisdiction of the IPAO, meets timeliness requirements elaborated in the City Code, and that the IPAO is the most appropriate and effective venue for the nature of the complaint. The complaint is then classified by the police auditor. This classification determines the investigation and resolution process for that complaint. The following are the classifications used by the police auditor:

- Policy Complaint
- Service Complaint
- Inquiry
- Incident Review
- Allegation of Misconduct
- Allegation of Criminal Conduct

Once a complaint has been classified it follows the corresponding path outlined in the flow-chart on the following page.

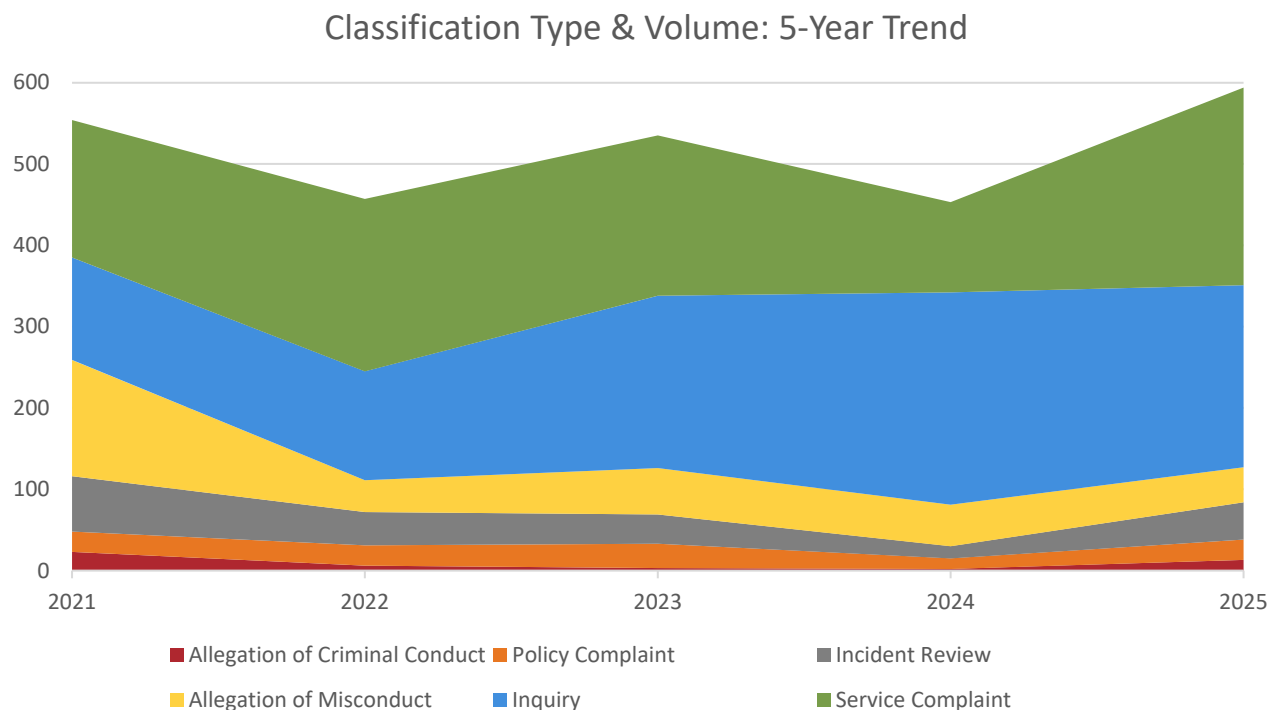


- The Auditor may recommend a complaint be resolved through mediation, which follows a different process.
- The Civilian Review Board may review any closed complaint involving a sworn Eugene Police employee, regardless of classification.
- Community Impact Cases and complaints against the EPD Chief follow different processes as set out in Eugene City Code §2.244 and §2.454, respectively.

In 2025, the auditor classified complaints in the following way:

Complaint Classifications	2025
Service Complaint	179
Inquiry	149
Incident Review	32
Allegation of Misconduct	25
Policy Complaint	22
Allegation of Criminal Conduct	5
Total	412

However, a single complaint may generate multiple classifications or allegations against one or more EPD employees. The following chart captures that volume by showing the total number of classifications and allegations leveled against employees.



Together, these charts demonstrate that the total number of complaints and the volume of classifications and allegations were higher than in 2024, hitting an all-time high. Service Complaints were the most common classification, followed by Inquiries. This is a slight change from 2024 but is in line with historical patterns. Allegations of misconduct and criminal conduct have remained relatively consistent since 2022, so despite the significant increase in complaints there has not been a significant increase in the number of serious misconduct allegations.

Service Complaints, Policy Complaints, and Inquiries

Inquiries, policy complaints, and service complaints are all forwarded to EPD supervisors for follow-up with the reporting party; all three are therefore categorized as “supervisor action.” Our office reviews the complaint before it is closed and contacts the reporting party with a closing letter and a survey. A summary of these complaints is included as Appendix C.

There were 179 service-related complaints during 2025, up significantly from 88 in 2024. Inquiries accounted for 149 complaints, down slightly from 2024. Taken together these two classifications continue to comprise a similar proportion of complaints to previous years. Of the service complaints, 84 were addressed by an EPD supervisor, reviewed by the IPAO and then closed. The remaining 95 were dismissed by the auditor following preliminary investigation. For inquiries, 74 were addressed by an EPD supervisor, reviewed by the IPAO and then closed. The remaining 75 were dismissed by the auditor following preliminary investigation.

The most common subclassification for service complaints was related to performance (109), however only 34 of these were forwarded to EPD for supervisor review. Of these 34, most of them were driving related complaints. Complaints related to level of service remained high for the third year in a row, with 38 complaints forwarded to an EPD supervisor for review. Of these, close to half were related to lack of patrol response or untimely patrol response and slightly more than half concerning insufficient follow-up from officers after an incident. AI assisted thematic analysis of anonymized complaint

Service Complaint

A service complaint alleges minor misconduct.

Policy Complaint

A complaint is classified as a policy complaint when the concern is related to EPD policy rather than conduct.

Inquiry

A complaint is classified as an inquiry when a policy or service-related complaint is received but the auditor would like to conduct an initial investigation to determine basic facts. Inquiries can be reclassified if appropriate.

narratives also helped to illuminate more about community concern in this area. In particular, there were a cluster of complaints related to lack of patrol response to property related crimes like theft, animal related calls, and traffic enforcement related calls for service. Service Level complaints suggest community frustration with police service even when calls are properly dispatched and prioritized, and typically in the absence of officer misconduct.

There were 22 policy related complaints submitted to the IPAO during 2025. After preliminary review 15 of these were addressed by an EPD supervisor including follow-up with the complainant. One complaint was withdrawn by the complainant. Another one complaint was administratively closed, meaning that if more details related to the complaint are obtained it can be reopened. The remaining 5 policy complaints were dismissed by the auditor.

There were 149 complaints classified as inquiries and of these 74 were addressed by an EPD supervisor, reviewed by the IPAO, and then closed. The remaining 75 were dismissed and closed following a preliminary investigation by the IPAO. In those cases, the complainant was notified by the IPAO office of the results of that preliminary investigation.

Incident Reviews

Incident Reviews were created in 2016 as an intermediate category between allegations of minor misconduct (“Supervisor Actions”, see above) and allegations of serious misconduct. The IPAO participates in Internal Affairs’ investigations into Incident Reviews, and prior to interviewing the involved employee, the auditor consults with Internal Affairs before determining if the complaint should be reclassified or if the investigation to date is thorough, fair, and complete. Therefore, complaints classified as Incident Reviews may be closed in that classification or reclassified either up to an Allegation of Misconduct or down to a Supervisor Action depending on the results of the investigation.

Incident Review
A complaint is classified as an incident review when serious misconduct is alleged but a preliminary investigation is needed. Incident reviews can be reclassified if appropriate.

In 2025, 37 complaints were opened as Incident Reviews and 32 remained Incident Reviews at the end of the year. Eleven complaints classified as Incident Review were dismissed after preliminary review by the IPAO. There were 16 complaints investigated by an Internal Affairs sergeant (with monitoring by the IPAO) and closed after necessary

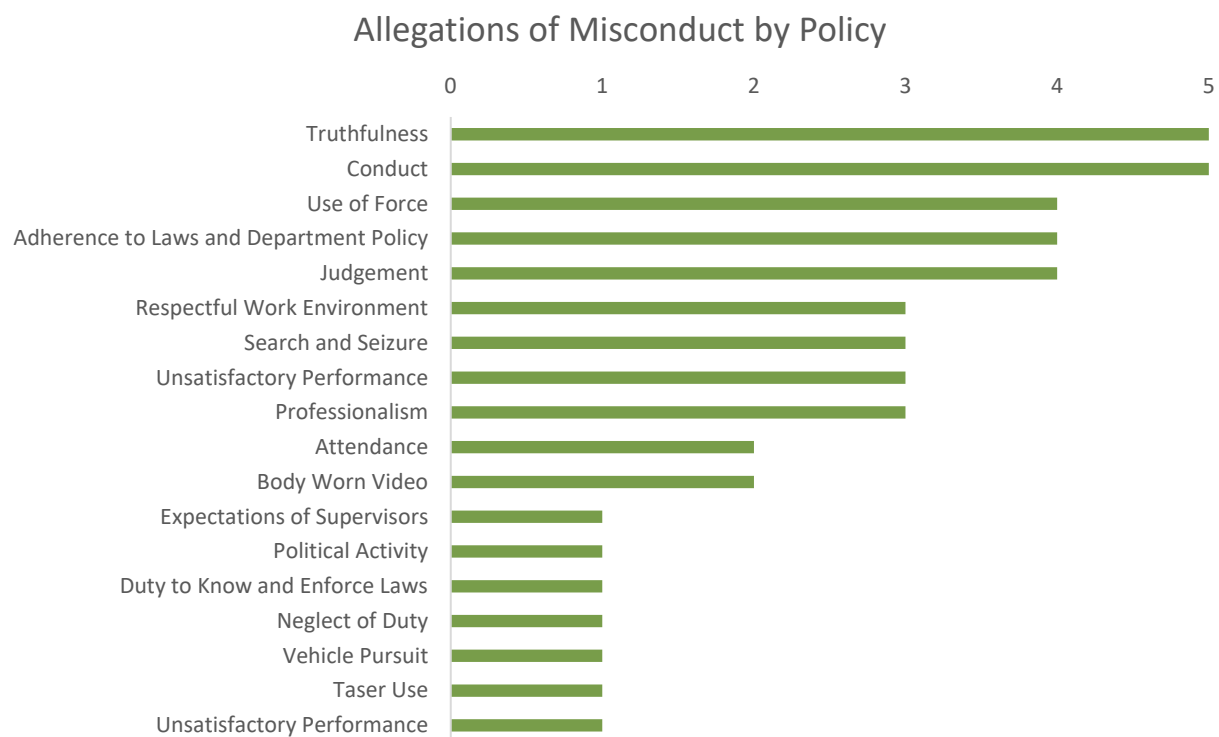
follow-up and without reclassification. After a completed Internal Affairs investigation, there were four cases that the auditor reclassified to Allegations of Misconduct and one case that was re-classified to Supervisor Action. There were two complaints that were administratively closed. As of the writing of this report two Incident Reviews remain open, one of which was reclassified down from an Allegation of Misconduct to an Incident Review. Summaries of all Incident Reviews are included in Appendix B.

Allegations

Misconduct/Policy Violations

In 2025, the IPAO classified 43 specific allegations of misconduct against 21 EPD employees (arising out of 25 complaints). A summary of all allegations is attached to this report as Appendix A. The top five most common allegations were related to truthfulness, conduct, use of force, adherence to laws and department policy, and judgement.

Allegation
A complaint is classified as an allegation when serious misconduct or criminal conduct is alleged.



Disposition of Allegations of Misconduct

Of the 43 specific allegations of misconduct, 10 were dismissed by the auditor after preliminary review. For the others that underwent a complete investigation, the chief of

police sustained 11 allegations. The final adjudication of the chief was that there was insufficient evidence to prove 8 allegations, 7 were found to be within policy, and four were unfounded. One employee resigned during the allegation investigation (related to one misconduct allegation). In 2025, no cases were resolved through mediation.

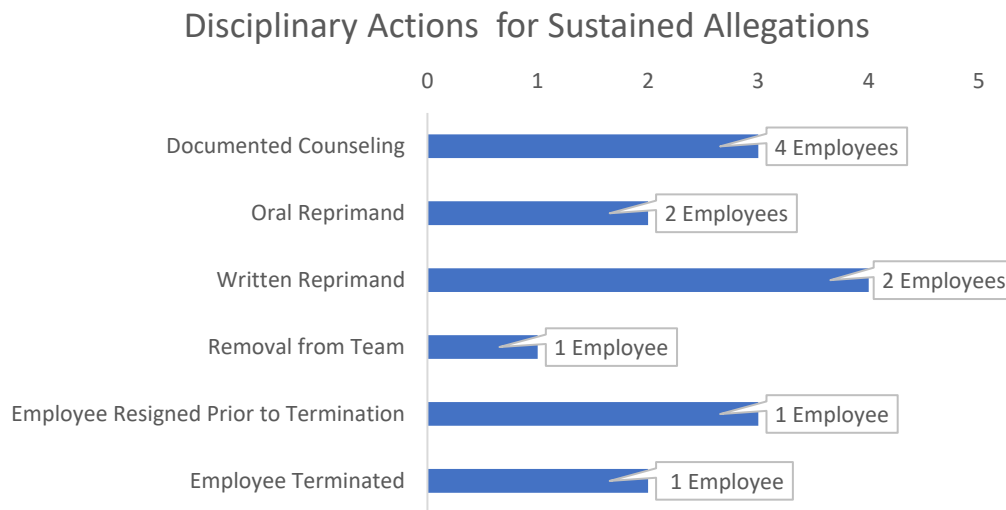


Criminal Allegations

There were 13 complaints classified as allegations of criminal misconduct because they contained elements of alleged behavior, that if true, would have violated the law. After preliminary review, the auditor dismissed two because the allegations involved employees who were no longer employed by EPD and therefore not within the jurisdiction of the IPAO. In one case there was not sufficient detail to identify any EPD employee. For the remaining allegations, 4 were sustained by the chief of police and he adjudicated 5 as unfounded and one as within policy.

Sustained Allegations and Discipline

Discipline authority rests with the chief of police. Though the IPAO does not make recommendations for or comment on discipline in individual cases, in accordance with the Ordinance the IPAO is allowed to report on disciplinary trends. These trends are reported annually in these reports. The following chart and table highlight the disciplinary outcomes for sustained allegations of misconduct and allegations of criminal conduct. There were 15 sustained allegations of misconduct or allegations of criminal conduct involving 9 employees.



Deadly Force Investigations

Police use of deadly force is one of the most sensitive issues that the auditor responds to, and rightfully so. The auditor's role in oversight is primarily to ensure that investigations into the use of deadly force are thorough, fair, and complete, and then to provide transparency into the investigative process (to the greatest extent permissible under current state law). The process of investigating deadly force can be frustrating, as the auditor (at least initially) takes a secondary role to the Lane County Interagency Deadly Force Investigation Team (IDFIT), as set out by state law and local intergovernmental agreement. However, City code requires that the auditor is notified promptly of any critical incident, including police use of deadly force, and that either the auditor or associate auditors respond to the scene to observe and perform a walk-through. The auditor also reviews IDFIT investigations upon their closure and release by the Lane County District Attorney to determine whether any further administrative investigation is necessary. The auditor or designee participates in the Deadly Force Review Board, which is convened by EPD pursuant to policy and examines the actions of the involved employees, focusing on potential policy violations and lessons learned. However, the Auditor's Office is not a voting member of the Force Review Board under current EPD policy. The closed investigative file is available for review by the Civilian Review Board in their public meetings.

In 2025 EPD used deadly force in one incident, resulting in injury to the suspect. IDFIT was activated and investigated the incident. The IPAO was notified in a timely manner and an associate auditor responded to the scene. IDFIT completed its investigation in a timely manner and forwarded it to the District Attorney, who found that the officer's actions were lawful. Though the officer involved shooting did not lead to a fatality, the internal EPD Deadly Force Review Board will be convened to evaluate the incident. During that process the involved officers' actions will be examined through the lens of current policy and training to determine if there were any violations and to identify procedural improvements, training, or policy changes. This board has not yet convened because there is an ongoing criminal case for the suspect against whom the force was used. Once the board has been convened the auditor will reported out the results.

2025 Administrative Progress and Results

Overview

In addition to receiving, classifying and monitoring the investigations into complaints, IPAO staff actively support the Civilian Review Board, regularly attend Police Commission and Human Rights Commission meetings to address inquiries related to IPAO work, and conduct extensive public outreach. Throughout 2025, the IPAO made significant progress in enhancing both efficiency and accessibility. The IPAO team, in collaboration with the EPD Internal Affairs team, conducted thorough preliminary investigations, resulting in fewer complaints necessitating follow-up from EPD supervisors.

Moreover, the public complaint portal was operational throughout the year, facilitating seamless communication between the IPAO and reporting parties while improving accessibility and functionality for the community. The IPAO continued the practice of hosting all Civilian Review Board meetings in a hybrid format, accepting public comment from both in person and virtual participants at all meetings.

Personnel Updates

In 2025, the office went through a number of staffing and leadership transitions. Mark Gissiner and Lindsey Foltz served as Interim Auditors until the appointment of Craig Renetzky on August 20, 2025. For the duration of the calendar year after that appointment, the office operated with the triangulated structure of two associate auditors supporting the auditor in preliminary investigations, use of force reviews, and monitoring investigations.

Senior Program Coordinator Amanda Cordova played a pivotal role in ensuring the delivery of exceptional customer service and facilitating the smooth progression of complaints through our process. Meanwhile, Community Engagement and Translation Analyst Beatriz Otero Hernández has been instrumental in driving our accessibility initiatives forward. She has diligently updated our website and outreach materials and personally engaged in many events throughout the Eugene community through her outreach efforts.

Staff Support for Civilian Review Board

The CRB held 8 public meetings to review cases in 2025 during the months of February, March, April, May, July, September, October, and December. These were hybrid meetings with an option to attend in person at the Independent Police Auditor's office or virtually. These meetings were recorded and are available to the public in accordance with Oregon Public Records Law. The IPAO also contracted with the Lane Council of Governments to record and post robust minutes of CRB meetings.

The CRB reviewed 15 cases, continuing in their effort to review more than one case per meeting when possible. This required ongoing dedication from IPAO staff who are committed to providing excellent support for the board and spent numerous hours each month coordinating with the CRB chairs to develop agendas and select cases to review, compiling and delivering case files to CRB members, hosting and recording the hybrid meetings, and uploading materials to the public facing website. The CRB Annual Report can be found on the [CRB website](#).

The CRB has a formal liaison to the Police Commission and an informal, informational liaison to the Human Rights Commission. These volunteers worked extensively to coordinate communication between those bodies and the CRB in addition to their CRB duties. The Police Commission liaison focused on bringing CRB concerns from case reviews to the Commission for relevant improvements to EPD policy.

As established by ordinance, the Police Auditor also collaborated with the Mayor to convene a community panel to review CRB applications and forward appointment recommendations to City Council for consideration. During 2025 this process was done two times, once to fill vacancies at the beginning of the year and once more to fill a mid-year vacancy. This was done in a hybrid meeting format. The panel submitted its recommendations to Council, who appointed new CRB members Joshua Burstein and Elise Josephson.

Community Outreach Efforts

In 2025, community outreach efforts expanded, driven in part by Auditor Renetzky's commitment to integrate into his new role and build strong connections throughout the community. The IPAO team coordinated an extensive series of introductory meetings to ensure Auditor Renetzky could meaningfully engage with the constituents he serves. These meetings included conversations with City Councilors, City staff, neighborhood association leaders, and representatives from community-based organizations, as well as individual discussions with residents across a wide range of groups. These early relationship-building efforts laid a foundation for ongoing transparency and trust in the work of the incoming auditor.

The IPAO also increased efforts to communicate proactively with community members regarding complaints of broad community concern, for example complaints regarding potential EPD interactions with immigration enforcement and protest response. To this end IPAO staff ensured that updates regarding cases of significant public interest were posted to on our webpage and communicated via media releases in both English and Spanish.

The work of the IPAO remains centered on fostering trust, strengthening connections, and ensuring that all Eugene residents are informed about and able to access the services available to them. The following is a summary of select community engagement activities undertaken throughout the year. For a comprehensive list of community outreach efforts, please refer to Appendix D.

Tabling and Community Presentations

Tabling continued to be a core focus of our community engagement strategy, allowing us to interact with community members at a wide variety of events. Through partnership with the Office of Equity and Community Engagement and its coordinated City of Eugene presence at public events, the IPAO team was able to participate in more community gatherings than in previous years. Staff tabled at dozens of events, including resource fairs, cultural festivals, and neighborhood events. A complete list of all the events attended are included in Appendix D, including the Eugene PRIDE, Fiesta Cultural, Southeast Neighbors Annual Picnic, the YMCA Welcoming Festival, and the 4J Día de los Muertos event. Through these events, IPAO staff were able to share resources, answer questions, and gather valuable feedback directly from community members, creating stronger visibility and connections across Eugene's diverse communities.

Our team also delivered several presentations in both community and internal settings. These included engagements with neighborhood associations such as Southwest Hills and Friendly Area Neighbors, and Active Bethel Community, as well as internal opportunities like presentations to EPD's New Recruit Classes.

Trainings and Conferences

Staff participated in a broad range of trainings designed to enhance organizational knowledge and support effective oversight practices. Staff attended the National Association for Civilian Oversight of Law Enforcement (NACOLE) Regional Meeting, which focused on emerging issues including the use of AI tools in policing and the evolving landscape of law enforcement oversight. In the fall, associate auditors attended the national NACOLE and IAPro conferences, gaining insight into best practices, new technologies, and oversight strategies from leaders across the field. Additional internal trainings included the onboarding of our new Civilian Review Board members, Criminal Justice Information Services Training, FOIA request and cybersecurity-related refreshers, and more.

Citywide Language Access Efforts

The Community Engagement Analyst continued to play a key role in advancing the City's language access goals. Support included providing translation services for multiple City departments, contributing to the *Aquí en la Ciudad* (Here in the City) weekly Spanish language news broadcast, and collaborating with the Office of Equity and Community Engagement on the development of a Spanish language City of Eugene Facebook page. While staff have made substantial progress, the capacity to sustain and expand language access work remains limited by available resources. As the City continues its commitment to being an inclusive community for all residents, the auditor remains hopeful that appropriate funding will be allocated to strengthen and expand these essential services.

Looking Ahead: Goals for 2026-2027

We are proud of our work during a year of several significant transitions, and we are looking forward to building on those accomplishments in the coming year. We will continue to focus on community outreach and fortifying our relationships and rapport throughout our diverse Eugene community; we will also continue to collaborate with partners throughout City government, including EPD leadership, to broaden accountability and transparency in policing.

The primary goals for 2026 will be to increase community outreach and transparency with the community. We will also continue to focus on increasing efficiency in the handling of the intake process so that preliminary investigations can commence rapidly and be completed in a thorough, fair and expeditious manner.

Other initiatives currently underway for 2026 include:

Transparency

- We will continue to refine and update the online community complaint portal to improve frequency of updates to community members on the status of their complaints.
- We are in the process of re-designing and digitizing our feedback survey to promote better participation and data gathering.
- We will continue to proactively update the public about investigations of community interest cases through the media and by updating our website and social media pages regularly.

Core Competencies and Reporting

- We will continue to focus on maintenance of our core competencies: intake and classification of complaints, monitoring and participating in investigations, making recommendations regarding adjudication of complaints, and reviewing reportable uses of force. We are happy to offer bilingual services, and we hope to continue to expand the availability of those services.
- The Auditor will continue to issue regular Auditor Reports, coinciding with CRB meetings. These will be distributed electronically to interested parties and the CRB. They will also be posted to our website and social media pages.
- We will attend trainings to ensure that the office uses new technologies and that best practices are utilized in performing our duties.

CRB Support

- In consultation with current members of the Civilian Review Board, we will coordinate with the Eugene Police Department to ensure that relevant trainings occur throughout the year. These trainings will focus on providing insight for CRB members into the cases they review. We also will continue to encourage new members of the CRB to attend the Civilian Police Academy when offered by the EPD as well as offer opportunities to engage in community outreach efforts alongside our staff. We will continue to conduct exit interviews for CRB members who are not continuing with the Board as they have provided valuable information about the CRB experience.

Challenges for 2026-2027

The City's financial picture has required that all departments take a close look at their budgets and find opportunities for efficiencies. We will continue to operate within our

means and focus on reducing costs without compromising our important role or the ability to complete our mission. We remain focused that we must be excellent stewards of the taxpayer dollar and remain conscientious about our responsibilities and in alignment with our mission and values.

Staffing changes and turnover at EPD continue to impact the types of complaints we receive. As noted above, service level complaints – where the service is either not delivered in a timely fashion or is not in line with the reporting party's expectations – are increasing. We remain dedicated to participating in the on-boarding process of new officers by speaking to recruits and ensuring that they understand the role of independent police oversight in the department and have realistic expectations and a full understanding of the disciplinary process.

Conclusion

Despite being less than fully staffed during the majority of 2025, the IPAO was able to fulfill its mission professionally and efficiently by reprioritizing work on core functions, improving administrative efficiencies, and leveraging staff resources in new ways. The experienced team, committed to community service and willing to work collaboratively and creatively made that possible. The IPAO staff members each bring diverse perspectives and backgrounds to the work, which allows them to connect with the many populations with whom we interact.

I am committed to continuing to provide meaningful, independent, civilian oversight of Eugene police in a cost- and time-efficient manner, and the IPAO will continue to engage with the community and City staff to improve our services and meet the needs of our community in 2026 and into the future.

I anticipate that events in the community along with our outreach efforts will result in an increase in the number of complaints that our office receives. We welcome this challenge and thank the community for bringing their concerns to our attention. It is my hope that as public awareness of our mission continues to increase, we will be able to further establish an ongoing dialogue and partnership with community organizations.

On behalf of the entire IPAO team, we wish to thank the outstanding volunteers on the Civilian Review Board, past and present, as well as the members of the Police Commission and the Human Rights Commission, for volunteering their time and donating their labor to work to improve police and community oversight.

We also want to thank the City Manager's Office, the City Attorney's Office, and the Eugene Police Department who have all aided our office in accomplishing its core function and goals. Specifically, EPD Chief Chris Skinner, former Deputy Chief Shawn Adams, and the EPD Internal Affairs Team significantly contributed to the smooth functioning of our office through their collaborative efforts.

Finally, we wish to thank the Mayor and City Councilors for supporting our work and taking the time and energy to be effectively involved in the evolution of the community oversight process in Eugene. We appreciate the active role they have played in alerting us to concerns that they have received from their constituents.

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP alleged an officer engaged in criminal conduct in 1996 or 1997.	Allegation of Criminal Conduct: Conduct	Dismissed - No Longer Employee				1/6/2025			1/21/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP alleged an officer used excessive force during an arrest.	Allegation of Criminal Conduct: Conformance to Laws	Use of Force - 800 Use of Force	S	S	S	1/14/2025	6/20/2025	7/21/2025	9/10/2025	12/9/2025
		Use of Force - 800 Use of Force	WP	S	S					
		Conduct - 103.5.9 Conduct	S	S	S					
		Performance - 1203 Body Worn Video	WP	WP	WP					
		Performance - 1203 Body Worn Video	S	S	S					

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP reported a concern regarding an apparent discrepancy between an Officer's BWV and his/her testimony during a hearing.	Allegation of Misconduct: Conduct	103.5.1 Truthfulness	IE	NS	IE	2/11/2025	3/28/2025		4/28/2025	9/9/2025
		103.4.1 Judgment	IE	WP	IE					

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Internal complaint that an Officer had been driving an uninsured personal vehicle for several months leading to a suspended license.	Allegation of Misconduct: Conduct	Conduct - 103.5.4 Adherence to Laws and Department Policy			S	3/7/2025	NA	Officer Stipulated 4/16/2025	5/5/2025	
		Conduct - 103.5.4 Adherence to Laws and Department Policy			S					
		Conduct - 103.5.4 Adherence to Laws and Department Policy			S					

		Performance - 103.4.1 Judgement			S					
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Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP complained excessive force was used during his arrest.	Allegation of Misconduct: Use of Force	Dismissed - Timeliness				3/18/2025			3/24/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP alleged officers conducted an illegal search and seizure.	Allegation of Misconduct: Constitutional Rights	322 Search and Seizure	WP	WP	WP	4/11/2025	6/11/2025	9/15/2025	9/15/2025	
		322 Search and Seizure	WP	WP	WP					
		322 Search and Seizure	WP	WP	WP					
		103.5.12a. Duty to Know and Enforce Laws	UF	S	UF					
		103.5.23a. Expectations of Supervisors	UF	WP	UF					

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP alleged an officer engaged in disrespectful conduct and did not provide courteous service when responding to a suicidal subject on two occasions.	Allegation of Misconduct: Conduct	103.4.2 Professionalism	WP	S	WP	5/7/2025	7/21/2025	8/5/2025	8/7/2025	10/14/2025

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP complained of missing cash after a search warrant was executed at his/her home.	Allegation of Criminal Conduct: Conformance to Laws	Dismissed - Unfounded				5/13/2025			9/17/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Anonymous external complaint that EPD officers continue to engage in sexual misconduct.	Allegation of Criminal Conduct: Conformance to Laws	Dismissed - Employee Not Identified				5/14/2025			5/15/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Auditor initiated complaint an Officer did not terminate a pursuit when directed to do so by a sworn supervisor.	Allegation of Misconduct: Performance	814.3.2 When to Terminate a Pursuit			S	5/23/2025	NA	Officer Stipulated	7/10/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Internal complaint that a community engagement specialist failed to demonstrate good judgment when he/she violated procedure by violating traffic laws while responding to a call for service in his/her Eugene Police Department vehicle.	Allegation of Misconduct: Performance	103.4.1 Judgment	WP	S	WP	5/23/2025	7/21/2025	8/12/2025	8/12/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Internal complaint that a Community Service Officer responded to a call in emergency mode in a Eugene Police Department vehicle.	Allegation of Misconduct: Performance	103.5.4 Adherence to Laws and Department Policy	IE	IE	IE	6/25/2025	8/8/2025	8/20/2025	8/20/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Allegations that an officer was not truthful in relaying his/her reason for absence from work.	Allegation of Misconduct: Conduct	103.5.1 Truthfulness	S	S	S	7/7/2025	10/28/2025	11/13/2025	2/3/2026	
		103.5.1 Truthfulness	S	S	S					

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Internal complaint that an officer expressed prejudice about a protected class and repeatedly used offensive and disrespectful language while on duty	Allegation of Misconduct: Conduct	103.5.9b Conduct	UF	IE	UF	7/9/2025	8/14/2025	8/29/2025	8/29/2025	
		1.4 Respectful Work Environment	UF	UF	UF					

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP alleged that an Officer was not truthful in relaying his/her reason for absence from work.	Allegation of Misconduct: Conduct	103.5.1 Truthfulness	UF	UF	UF	7/10/2025	9/2/2025	9/10/2025	9/10/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Internal complaint that an officer made derogatory comments about a recruit.	Allegation of Misconduct: Conduct	103.5.9g Conduct			S	7/10/2025	NA	Officer Stipulated 8/18/2025	9/4/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP complained an officer mishandled the processing of property.	Allegation of Criminal Conduct: Conformance to Laws	Dismissed - No longer employee				7/29/2025			8/12/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP alleged the officer did not have probable cause for his/her arrest.	Allegation of Misconduct: Performance	Dismissed - Alternate Remedy		WP		8/2/2025			8/6/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Internal complaint of multiple incidents of an employee's failure to arrive on time for his/her scheduled shift.	Allegation of Misconduct: Performance	Dismissed - Alternate Remedy				8/8/2025			11/13/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Internal complaint of multiple incidents of an employee's failure to arrive on time for his/her scheduled shift.	Allegation of Misconduct: Performance	Dismissed - Alternate Remedy				8/8/2025			11/13/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
That an Officer used force against a handcuffed suspect in the Lane County Jail booking room in August 2025 in violation of policy.	Allegation of Misconduct: Use of Force	800 Use of Force	WP/S	S	IE	8/15/2025	10/15/2025	1/15/2026	1/15/2026	3/10/2026

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
That an Officer engaged in conduct that was not respectful when he/she wiped spit from the toe of his/her boot on a suspect during an arrest.	Allegation of Misconduct: Conduct	103.4.2 PROFESSIONALISM			S	8/15/2025	NA	Officer Stipulated	9/18/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Complaint that an officer held his/her taser and firearm at the same time, when lethal force was not justified.	Allegation of Misconduct: Performance	809.2 Use of Taser	IE	S	IE	9/5/2025	10/31/2025	2/2/2026	2/2/2026	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Complaint that an officer used force in excess of that which was reasonable when he/she pushed a suspect into a patrol vehicle causing suspect to strike head on doorframe.	Allegation of Misconduct: Use of Force	800.2 Use of Force	S	S	S	9/30/2025	12/11/2025	1/26/2026	4/9/2026	5/12/2026
		103.4.1 Judgement	S	S	IE					

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Complaint that Communications Specialist engaged in conduct that brought the department into disrepute when he/she stated "ACAB, but that is a good paycheck" to a co-worker.	Allegation of Misconduct: Conduct	103.5.9.e Conduct				10/3/2025		Resigned During Investigation	11/13/2025	
		APM 1.4 Respectful Work Environment								

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Internal complaint of multiple incidents of an employee's failure to arrive on time for his/her scheduled shift.	Allegation of Misconduct: Performance	Dismissed - Alternate Remedy				10/16/2025			10/23/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
Complaint that Communications Specialist omitted known facts regarding his/her application for employment and was untruthful during his/her employment background process.	Allegation of Misconduct: Conduct	103.5.1 Truthfulness				10/14/2025		Resigned During Investigation	11/13/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP alleged an employee of the Eugene Police Department engaged in political activity.	Allegation of Misconduct: Conduct	103.5.20 Conduct - Political Activity	UF	UF	UF	11/19/2025	2/3/2026	2/18/2026	2/18/2026	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP alleged the mishandling of the installation of FLOCK and the data collected. Also complained of cameras active after they were supposed to be de-activated.	Allegation of Misconduct: Conduct, Chief	Dismissed - Outside Jurisdiction Chief, the active camera investigation combined with IA25-395				12/5/2025			12/20/2025	

Summary of Complaint	Allegations		Adjudication			Dates/QC				CRB Review?
	Auditor's Classification	POM Violations	EPD Chain of Command	Auditor	Chief	Intake	IA Report	Adjudication	Closed	
RP alleged an officer engaged in discourteous and unprofessional behavior on two occasions.	Allegation of Misconduct: Performance	103.4.2 Professionalism	IE	IE	IE	12/17/2025	2/26/2026	3/17/2026	3/17/2026	
		103.5.9 Conduct	IE	IE	IE					
		APM 1.4 Respectful Work Environment	IE	IE	IE					

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
1/2/25	1/15/25	13	Incident Review Dismissed: Other	RP alleged officers used unnecessary force during a DUII arrest.	Dismissed: Other
1/30/25	2/6/25	6	Incident review Dismissed - Other	RP alleged an officer improperly arrested (without cause) him/her.	Dismissed: Other
2/21/25	2/24/25	3	Incident Review Dismissed: Outside Jurisdiction	RP alleged an officer refused to aid the furtherance of a criminal investigation.	Dismissed: Outside Jurisdiction
2/11/25	4/17/25	66	Incident Review	RP alleged officers conducted an improper detainment.	IA Sgt. reviewed and closed.
3/4/25	5/7/25	63	Incident Review	RP alleged a former officer engaged in criminal activity.	Sgt. found there was no evidence to support the claim. Sgt. also found similar allegations RP made against public figures and celebrities.
3/20/25	3/24/25	4	Incident Review Dismissed: Other	RP alleged officers used unnecessary force on him/her and failed to read him/her Miranda.	Dismissed: Other
5/13/25	5/22/25	9	Incident Review	RP alleged an officer engaged in criminal conduct.	Lt. found there was no evidence to support the claim.
5/7/25	6/9/25	32	Incident Review	RP alleged officers improperly contacted him/her and mishandled property.	During investigation, Sgt. Found no policy violations.
5/15/25	6/5/25	20	Incident Review	RP alleged an officer acted improperly during his/her arrest and failed to address his/her medical needs.	During investigation, Sgt. found use of force was within policy.
5/23/25	6/3/25	10	Incident Review	RP alleged officers conducted an incomplete investigation and failed to criminally charge a third party because of RP's race.	Lt. contacted RP and attempted to explain the officer's decisions to not take enforcement action since neither party's account of the event could be verified.
5/30/25	6/18/25	18	Incident Review	RP complained a third party was left in handcuffs for an excessive amount of time and racially targeted.	Sgt. Found there was no evidence of policy violations or racial bias and explained the findings to the RP.
6/3/25	7/2/25	29	Incident Review	RP alleged an officer was intoxicated and acted improperly while off-duty at a public gathering (outside of the Eugene area).	During investigation, Sgt was unable to find any evidence to substantiate allegations of impropriety..
6/10/25	9/16/25	96	Incident Review	RP alleged an officer engaged in an improper maneuver with his/her marked patrol vehicle.	Upon investigation, the pursuit/vehicular force was found to be within policy.

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
6/11/25	6/17/25	6	Incident Review Dismissed: Other	RP alleged officers acted improperly and were racially biased, he/she was improperly handcuffed during an arrest, resulting in injury, and complained he/she was unable to retrieve property that was lodged at ECU.	Dismissed: Other
7/1/25	9/18/25	77	Incident Review	RP alleged members of Eugene PD engaged in improper assistance with US Immigration and Customs Enforcement officers.	Supervisor investigation found EPD did not assist ICE with immigration activities.
7/10/25	8/19/25	39	Incident Review	RP alleged an officer engaged in discourteous and unprofessional behavior on two occasions.	Supervisor found during investigation that normally training would be the job of the Field Training Officer, there was no indication of targeting.
7/13/25	8/18/25		Incident Review	RP alleged an officer mishandled a behavioral crisis involving his/her child.	Supervisor found during investigation that the officers acted within policy. RP refused to discuss the incident.
7/14/25	7/21/25	7	Incident Review Dismissed: Alternate remedy	RP alleged an employee engaged in improper time and attendance reporting of work hours.	Dismissed: Alternate remedy
8/11/25	8/19/25	8	Incident Review	RP complained officers engaged in improper behavior at a traffic stop.	Administratively closed pending contact with RP for additional details that can further be investigated.
8/19/25	9/30/25	41	Incident Review Dismissed: Other	Anonymous complaint of improper installation of software on an officers computer.	Dismissed: Other
8/31/25	11/3/25	63	Incident Review	RP complained officers mishandled an investigation and lacked sufficient communication.	Supervisor investigation found there was no policy violation or misconduct in the handling of the investigation.
8/29/25	9/17/25	18	Incident Review	RP complained an officer failed to follow up with his/her request for service following a theft.	During review, Supervisor found no policy violations and explained to RP that the Eugene Police Department had nothing more to investigate regarding his/her case.
10/23/25	11/3/25	10	Incident Review	RP complained an officer hit his/her parked car and caused damage.	Supervisor provided RP with advice regarding his/her claim.
10/23/25	11/3/25		Incident Review	RP complained officers acted unprofessionally.	Supervisor investigated and found no policy violations.

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
11/5/25	11/12/25		Incident Review Dismissed: Other	Multiple RPs complained officers assisted ICE with immigration activities.	Dismissed: Other
11/6/25	11/26/25	20	Incident Review Dismissed: Other	RP alleged a marked unit drove in tandem with ICE vehicles.	Dismissed: Other
11/10/25	12/11/25	31	Incident Review	RP alleged employees used the term "Gypsy Theft" and also "Roma Scam" as search reason for querying FLOCK data.	Supervisor found that the search terms in questions were used in the context of legitimate law enforcement activity and were based on credible intelligence involving specific individuals committing crimes.
11/11/25	11/13/25	2	Incident Review Dismissed: Other	RP complained an officer acted improperly during a traffic stop.	Dismissed: Other
12/3/25	4/8/26	125	Incident Review	RP complained that a vehicle pursuit was not properly terminated.	Supervisor review found pursuit was within policy.
12/23/25	1/8/26	15	Incident Review Dismissed: Other	RP reported police contact by outside jurisdiction with EPD employee involved in domestic disturbance.	Dismissed: Other

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
1/2/2025	2/26/2025	54	Service Complaint	RP complained his/her requests were unfulfilled, and the Eugene PD failed to provide an adequate level of service for his/her business.	Supervisor Explained to RP the demand for the guardian trailers, the current deficit of resources, and that EPD does their best to deploy them in the most efficient manner.
1/2/2025	1/3/2025	1	Inquiry Dismissed: Other	RP alleged a communications specialist acted improperly.	Dismissed: Other
1/7/2025	1/10/2025	3	Inquiry Dismissed: Other	RP alleged two officers acted improperly and engaged in criminal conduct.	Dismissed: Other
1/8/2025	1/17/2025	9	Inquiry Dismissed: Other	RP complained unhoused people engaged in tent camping, were mistreated.	Dismissed: Other
1/7/2025	1/14/2025	7	Inquiry	RP complained an officer used unnecessary force during an arrest.	Sgt. reviewed the body worn video and found the use of force to be within policy.
1/6/2025	1/23/2025	17	Inquiry	RP complained his/her head was struck when an officer closed the marked unit's rear door.	Sgt. found that the officer's conduct was professional and within policy. The officer asked custody to put his head back and double checked clearance before closing the door.
1/9/2025	2/19/2025	40	Service Complaint	RP complained officers failed to address a third party's alleged criminal behavior.	Sgt. found that Officers did respond, however, there was no probable cause to make an arrest or force roommate off the premises.
1/9/2025	1/10/2025	1	Inquiry Dismissed: Timeliness	RP complained his/her arrest in March 2024 was unlawful.	Dismissed: Timeliness
1/10/2025	1/15/2025	5	Policy Complaint	RP complained some of the parking services' duties/responsibilities should be with Eugene PD.	Sgt. spoke with RP to discuss the existing practices, procedures, and collaborative relationships already established between multiple City of Eugene departments to handle this type of situation.
1/7/2025	1/21/2025	14	Service Complaint	RP complained an officer improperly accessed a safe sleep site center.	Sgt. spoke with RP to discuss the Officer's intentions and attempted contact of facility management.
1/12/2025	1/15/2025	3	Inquiry Dismissed: Timeliness	RP complained officers mishandled his/her property and used unnecessary force in September 2024.	Dismissed: Timeliness
1/14/2025	1/15/2025	1	Inquiry Dismissed: Employee Not Identified	RP complained about the deployment of electronic weapons, codes, and carbon dioxide.	Dismissed: Employee Not Identified
1/15/2025	1/15/2025	0	Policy Complaint Dismissed - Other	RP complained Eugene PD's policy for addressing trash, safety, and civil rights were wrong.	Dismissed: Other

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
1/15/2025	2/19/2025	34	Service Complaint	RP complained an officer mishandled an altercation involving his/her adult child and two other individuals.	Sgt. found that the Officer did not tell the witness to leave the scene or refuse to take his statement. Sgt. also had Officer follow up with RP.
1/15/2025	2/4/2025	19	Inquiry	RP requested information regarding a neighbor dispute.	After review, Sgt. found that two of RPs concerns were not mandatory reporting issues. The third issue had already been seen and remedied by Lane County DHS.
1/16/2025	1/21/2025	5	Inquiry Dismissed: Other	RP complained his/her vehicle was improperly towed, complained about police aid, and complained about city policies.	Dismissed: Other
1/16/2025	1/16/2025	0	Inquiry Dismissed: Outside Jurisdiction	RP complained he/she was improperly arrested in Creswell, Oregon.	Dismissed: Outside Jurisdiction
1/17/2025	1/29/2025	12	Service Complaint	RP complained an officer mishandled his/her property and failed to provide timely updates.	Sgt. ensured RP the officer was taking the case seriously and would continue to follow up. No policy violations.
1/21/2025	1/22/2025	1	Inquiry Dismissed: Other	RP complained three officers acted improperly during a child custodial interaction.	Dismissed: Other
1/21/2025	1/22/2025	1	Inquiry Dismissed: Other	RP complained he/she had been stalked by officers in Eugene, Florence, and Portland, Oregon.	Dismissed: Other
1/21/2025	1/29/2025	8	Service Complaint Dismissed: Outside Jurisdiction	RP complained about improperly parked vehicles (campers) on city streets.	Dismissed: Outside Jurisdiction
1/22/2025	1/23/2025	1	Service Complaint Dismissed: Outside Jurisdiction	RP complained an officer mishandled a traffic stop and acted improperly.	Dismissed: Outside Jurisdiction
1/23/2025	2/27/2025	34	Policy Complaint	RP complained Eugene PD's treatment of unhoused individuals was wrong.	During investigation, Sgt. Did not observe officers "slashing" tents as stated. Sgt. Explained to RP that Officers attempt to avoid damaging items, however, on occasion, Officers have cut or damaged structures, but in the least impactful way possible to increase officer safety to safely make contact with a person or avoid a biohazard.

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
1/24/2025	1/29/2025	5	Inquiry	RP complained officers mishandled a welfare check and acted improperly regarding a welfare check for his/her deceased adult child.	Sgt. contacted RP to discuss the concerns and provide updated information.
1/24/2025	2/26/2025	32	Inquiry	RP complained an officer unnecessarily followed him/her and conducted an improper traffic stop.	Upon investigation, Sgt. found that the officer conducted himself professionally and within the scope of authority.
1/24/2025	2/3/2025	9	Service Complaint	RP complained an officer failed to follow up with his/her request for service following a fire.	Sgt. found that a report that a report was filed and requested that the report be forwarded to arson investigators for follow-up.
1/24/2025	2/26/2025	32	Service Complaint	RP complained an officer failed to follow up with his/her request for service following a theft.	Sgt. explained to RP the case assignment was delayed due to case volume and detective shortages. Sgt. also explained he would have the officer contact RP same day they spoke.
1/24/2025	1/29/2025	5	Service Complaint Dismissed: Timeliness	RP complained an officer mishandled a trespassing incident.	Dismissed: Timeliness
1/27/2025	2/19/2025	22	Inquiry	RP complained officers failed to arrest a third party for a crime and complained officers mishandled the third party's property.	Sgt. explained to RP the lack of probable cause to arrest and the ongoing investigation to attempt to identify the responsible party.
1/28/2025	1/30/2025	2	Service Complaint Dismissed: Employee Not Identifiable	RP complained officers mishandled an incident with unhoused individuals.	Dismissed: Employee Not Identifiable
1/29/2025	1/30/2025	1	Inquiry Dismissed: Other	RP complained an officer was insensitive to his/her request for an accommodation and complained the officer was insensitive.	Dismissed: Other
2/3/2025	2/5/2025	2	Service Complaint Dismissed - Other	RP complained his/her request for assistance was mishandled, and his/her arrest was wrong.	Dismissed: Other
2/3/2025	2/26/2025	23	Service Complaint	RP complained an officer improperly conducted a traffic stop outside of Eugene city limits.	Supervisor explained to RP that ORS requires a vehicle parked on the side of the roadway to dim its headlights.
2/3/2025	2/7/2025	4	Inquiry	RP complained officers mishandled his/her child's mental health crisis.	Sgt. spoke with RP to discuss the incident and explain the Officer's actions were within policy.

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2/5/2025	3/12/2025	37	Service Complaint	RP complained officers failed to arrest a third party who had an active arrest warrant and posed a danger to the RP.	Both supervisors contacted RP to explain the situation and the reasons behind how the incident was handled. Supervisors also discussed alternative actions for similar situations in the future.
2/5/2025	2/6/2025	1	Service Complaint	RP complained Eugene PD failed to take the necessary efforts to arrest an individual who violated a restraining order against the RP.	Officer contacted RP outside the complaint to discuss update on the situation. RP requested to cancel the complaint.
2/6/2025	2/10/2025	4	Service Complaint Dismissed: Timeliness	RP complained he/she was denied the ability to file a police report in February 2024.	Dismissed: Timeliness
2/6/2025	2/26/2025	20	Inquiry	RP complained an employee of Eugene PD received preferential treatment in a civil matter.	Sgt. noted deficiencies and took appropriate remedy, spoke with the RP.
2/7/2025	2/27/2025	20	Inquiry	RP complained officers improperly handled a traffic incident and alleged discrimination.	Sgt. investigated the incident and found no criminal elements or evidence of impairment. No policy violations were found.
2/7/2025	3/13/2025	36	Inquiry	RP alleged an officer improperly operated a special purposes vehicle.	Sgt. found that the legality of operating the vehicle on the public roadway may have been misinterpreted in the initial implementation of the vehicle. EPD is looking to install additional equipment to be able to properly classify the vehicle as an "Emergency Vehicle" by ORS standards.
2/7/2025	2/26/2025	19	Inquiry	RP complained officers improperly evaluated an incident and conducted a poor investigation.	Sgt. investigated the incident and contacted RP to explain EPD policy regarding domestic violence. There were no policy violations.
2/8/2025	2/25/2025	17	Service Complaint	RP complained the police response was excessively slow regarding a property crime.	Supervisor informed call taker about providing callers with additional information such as expected timeline to receive a call. Supervisor also contacted RP to discuss the routing and prioritization of the call.
2/10/2025	4/4/2025	54	Inquiry	RP complained unnecessary force was applied and complained an arrest was improper.	Sgt. Investigated and found RP resisted arrest, therefore Officers were required to utilize a control-hold to place the handcuffs which was found to be within policy.

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
2/11/2025	3/5/2025	24	Service Complaint	RP complained his/her requests for police aid went unanswered.	Sgt. contacted RP and discussed concerns and explained EPD services, policies, and how calls are triaged. No policy violations found.
2/12/2025	2/13/2025	1	Inquiry	RP complained he/she was unjustly arrested.	Sgt. spoke with RP regarding the arrest and his/her outstanding warrants that from a judge that are required to be upheld.
2/13/2025	2/24/2025	11	Inquiry	RP complained officers mishandled a concern regarding a stalking investigation.	During investigation, Sgt. found that Officers are not stalking the RP and the claims of bias have been fabricated.
2/13/2025	2/19/2025	6	Policy Complaint Dismissed: Outside Jurisdiction	RP complained officers responded improperly regarding the unhoused community.	Dismissed: Outside Jurisdiction
2/14/2025	2/24/2025	10	Service Complaint Dismissed - Other	RP complained a third party should have been jailed in lieu of a citation.	Dismissed: Other
2/21/2025	3/25/2025	34	Service Complaint	RP complained his/her requests for police aid went unanswered.	Supervisor spoke with RP to explain several potential factors which could lead to not seeing a response from EPD.
2/24/2025	3/12/2025	18	Service Complaint	RP complained officers mishandled a battery investigation.	Sgt. Explained the circumstance to RP and offered to help her with additional information for which the RP declined.
2/24/2025	2/26/2025	2	Service Complaint Dismissed - Other	RP complained requests for police aid were not timely.	Dismissed: Other
2/25/2025	4/3/2025	38	Service Complaint	RP complained requests for assistance with computer hacking were not properly handled.	Supervisor contacted RP and offered to enter a follow-up call, which RP declined.
2/26/2025	2/28/2025	2	Service Complaint Dismissed - Other	RP complained his/her requests for police assistance were mishandled.	Dismissed: Other
3/3/2025	3/18/2025	15	Service Complaint Dismissed: Employee Not Identifiable	RP complained an officer was unnecessarily conducting surveillance of him/her operating his/her vehicle.	Dismissed: Employee Not Identifiable
3/3/2025	3/6/2025	3	Service Complaint Dismissed: Timeliness	RP complained he/she was improperly arrested, and his/her human rights were violated.	Dismissed: Timeliness

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
3/4/2025	3/13/2025	9	Service Complaint Dismissed: Other	RP complained an officer mishandled a dispute with a former partner.	Dismissed: Other
3/5/2025	3/11/2025	6	Inquiry Dismissed: Other	RP complained officers mishandled multiple incidents regarding a neighbor dispute.	Dismissed: Other
3/6/2025	3/25/2025	19	Inquiry	RP complained a community service officer improperly followed up on a residential burglary.	Supervisor advised RP that that the CSO desk officer is not responsible for dispatching officers, but is available for people to file reports over the phone.
3/4/2025	4/8/2025	34	Inquiry	RP complained his/her property was not returned to him/her from Eugene PD.	First half of complaint dismissed for Timeliness. Supervisor attempted contact with RP with regarding their property with no success.
3/7/2025	4/16/2025	39	Service Complaint	RP complained an officer mishandled an investigation and failed to provide an adequate level of service.	Sgt. spoke with RP and explained the investigation was exemplary and did not observe any rudeness or declines in answering questions.
3/7/2025	4/8/2025	31	Service Complaint	RP complained his/her requests for access to public records were improperly denied.	First half of the complaint was dismissed for Outside Jurisdiction. Supervisor contacted RP to explain the reason the records were exempt and directions to submit an appeal to the Lane County District Attorney.
3/7/2025	4/15/2025	38	Service Complaint	RP complained an officer was rude and unprofessional.	Sgt. found no policy violations and believe employees should be able to work through minor procedural concerns with each other without supervisor involvement.
3/11/2025	3/11/2025	0	Policy Complaint Resolved: RP Withdrew Complaint	RP complained officers would not resolve a third-party trespassing dispute.	Resolved: RP Withdrew Complaint
3/7/2025	3/12/2025	5	Inquiry Dismissed: Outside Jurisdiction	RP alleged a restraining order was improperly enforced against him/her.	Dismissed: Outside Jurisdiction
3/14/2025	3/25/2025	11	Service Complaint Dismissed: Outside Jurisdiction	RP complained a parking services officer improperly ticketed his vehicle.	Dismissed: Outside Jurisdiction

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3/6/2025	4/29/2025	53	Service Complaint	RP complained the policies/practices to receive returned property from Eugene PD were substandard.	Supervisor investigated and found that the RP's calls were handled appropriately and within expectations of EPD standards. Supervisor relayed findings to RP who was thankful his/her concern was seen to.
3/14/2025	3/18/2025	4	Service Complaint Dismissed: Employee Not Identifiable	RP complained an officer acted improperly and was unprofessional relating to the arrest of his/her (RP's) child.	Dismissed: Employee Not Identifiable
3/15/2025	3/18/2025	3	Service Complaint Dismissed: Other	RP complained an officer acted improperly during an interaction with him/her.	Dismissed: Other
3/17/2025	4/16/2025	29	Service Complaint	RP complained that during an arrest his/her handcuffs were applied excessively tight and caused injury.	During the investigation, Sgt. observed the officer ask the RP multiple times if the cuffs were too tight and if he/she would like them loosened, in which the RP declined. Sgt. also observed the officer read RP Miranda rights.
3/17/2025	3/25/2025	8	Service Complaint Dismissed: Other	RP complained a bailiff acted unprofessionally.	Dismissed: Other
3/17/2025	3/25/2025	8	Service Complaint Dismissed: Outside Jurisdiction	RP complained that officers failed to secure his/her bicycle properly after medical transport.	Dismissed: Outside Jurisdiction
3/17/2025	3/25/2025	8	Inquiry Dismissed: Timeliness	RP complained an officer conducted an improper traffic stop and mishandled a criminal investigation.	Dismissed: Timeliness
3/20/2025	5/1/2025	41	Service Complaint	RP complained a communication specialist failed to provide proper assistance to his/her request for aid.	Supervisor found the call-takers were professional, followed policy, and offered additional options or suggestions for RP to consider.
3/20/2025	3/26/2025	6	Inquiry Dismissed: Other	RP complained an officer acted improperly during a dispute between his/her child and a neighbor.	Dismissed: Other
3/20/2025	3/25/2025	5	Inquiry Claimant Dropped	RP complained that officers treated him/her unfairly and should not have been arrested on an outstanding warrant.	Claimant Dropped
3/21/2025	4/11/2025	20	Policy Complaint	RP complained a communication specialist improperly handled an incident regarding a third-party injury.	Supervisor explained to RP how dispatch triages medical calls and the call-taker was withing policy.

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3/25/2025	3/26/2025	1	Inquiry Dismissed: Outside Jurisdiction	RP complained about a parking citation.	Dismissed: Outside Jurisdiction
3/28/2025	5/13/2025	45	Inquiry	RP complained an officer mishandled a restraining order violation and complained a communication specialist provided incorrect information.	Sgt. Spoke with RP about the process of criminal investigations; RP appreciated the explanation.
3/31/2025	4/2/2025	2	Inquiry Dismissed: Timeliness	RP complained officers acted unprofessionally in August 2024.	Dismissed: Timeliness
4/1/2025	5/1/2025	30	Policy Complaint	RP complained reporting a crime to the non-emergency Eugene PD system was arduous.	Supervisor advised RP that the call-taker had followed EPD policy regarding an incident on private property and that a call had been placed in the computer for the Beat Officer. Supervisor also addressed the phone tree issue.
4/2/2025	5/16/2025	44	Service Complaint	RP complained officers mistakenly accused him/her as the aggressor in a road rage incident, and alleged he/she was the victim of racial bias.	Lieutenant spoke with RP to discuss the investigation of the incident. Additionally, Lt. found no evidence of racial bias.
4/2/2025	4/28/2025	26	Inquiry	RP complained officers failed to address his/her dispute with a neighbor.	Sgt. investigated the interaction and found the Officer had no probable cause to make an arrest.
4/3/2025	5/13/2025	40	Service Complaint	RP complained an officer failed to conduct a complete traffic/road rage investigation.	Sgt. explained to RP the challenge in investigating and making arrests road rage incidents due to complications with traffic violations investigations. Sgt. also explained there was no probable cause to make an arrest in this case.
4/3/2025	5/29/2025	56	Inquiry	RP complained an officer acted unprofessionally during a traffic incident.	Sgt. Spoke with RP and explained the conversation with the officer regarding the use of crime scene tape and interactions with the public going forward.
4/4/2025	4/9/2025	5	Service Complaint Dismissed : Employee Not Identifiable	RP complained an officer operated a Eugene PD vehicle improperly.	Dismissed : Employee Not Identifiable
4/8/2025	4/10/2025	2	Inquiry Dismissed: Outside Jurisdiction	RP complained that Eugene PD would not investigate FBI misconduct.	Dismissed: Outside Jurisdiction

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4/9/2025	4/11/2025	2	Inquiry Dismissed: Outside Jurisdiction	RP alleged his/her arrest was improper, unnecessary force was used, officers' body worn video cameras were not used, and his/her property was mishandled.	Dismissed: Outside Jurisdiction
4/10/2025	4/14/2025	4	Inquiry Dismissed: Outside Jurisdiction	RP complained an officer improperly arrested a third party and his/her property was mishandled.	Dismissed: Outside Jurisdiction
4/11/2025	4/14/2025	3	Inquiry Dismissed: Other	RP complained a community services officer acted improperly.	Dismissed: Other
4/14/2025	6/5/2025	51	Policy Complaint	RP complained Eugene PD officers frequently used his/her business parking lot to issue traffic citations and requested officers utilize other locations for police contacts.	Sgt. contacted RP and explained the time calculations and quantity of traffic stops conducted on the property by EPD. Sgt. also assured RP the officers do adjust their vehicles if it is safe to do so. The complaint included traffic stops conducted by other agencies such as Lane County and OSP which is outside jurisdiction.
4/14/2025	6/4/2025	50	Service Complaint	RP complained an officer was insensitive and contacted him/her multiple times at unreasonable hours of the night.	Sgt. Investigated the reason into when and why the call was placed and attempted contact with RP to discuss the findings.
4/15/2025	4/16/2025	1	Service Complaint Dismissed: Other	RP complained an officer mishandled a traffic accident investigation.	Dismissed: Other
4/9/2025	5/13/2025	34	Service Complaint	RP complained a municipal court bailiff lacked professionalism and courtesy.	Based on the investigation, the Sergeant found nothing to show the Officer performed his duties in any matter that violated policy or was not professional.
4/16/2025	5/1/2025	15	Service Complaint	RP complained his/her requests for assistance/follow-up from a community service officer were unanswered.	Supervisor contacted RP to provide them with a DHS link and the phone number for the Sergeant on duty at the time the welfare check was completed.
4/18/2025	4/24/2025	6	Inquiry Dismissed: Other	RP complained that officers acted improperly regarding a dispute with a neighbor.	Dismissed: Other
4/18/2025	5/28/2025	40	Inquiry	RP complained an officer mishandled a traffic stop.	Sgt. spoke with RP to discuss concerns and explain incident.
4/20/2025	4/24/2025	4	Inquiry Dismissed: Other	RP complained an officer gave improper instructions.	Dismissed: Other

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4/19/2025	5/13/2025	24	Service Complaint	RP complained a community services officer drove a Eugene PD vehicle improperly.	Supervisor was unable to reach complainant and the incident was considered within policy.
4/22/2025	5/6/2025	14	Service Complaint	RP complained the amount of time it took for an officer to respond after he/she was assaulted was unacceptable. RP also complained officers mishandled the investigation into his/her incident.	Sgt. contacted RP and explained how service calls are triaged. The Sgt. also explained the officer's decision regarding leash laws and the term "mutual combat".
4/22/2025	4/23/2025	1	Inquiry Dismissed: Outside Jurisdiction	RP complained an officer improperly towed his/her motorhome.	Dismissed: Outside Jurisdiction
4/24/2025	5/30/2025	36	Service Complaint Dismissed: Timeliness	RP complained an officer acted improperly during a traffic stop.	Dismissed: Timeliness
4/25/2025	4/29/2025	4	Inquiry Dismissed: Outside Jurisdiction	RP complained his/her request for assistance with a financial investigation was not heeded.	Dismissed: Outside Jurisdiction
4/24/2025	6/16/2025	52	Service Complaint	RP complained an officer acted improperly during an investigation into criminal behavior and failed to meet the established standards of Eugene PD.	Supervisor discussed department expectations with the Officer and updated the RP.
4/30/2025	5/5/2025	5	Service Complaint Dismissed: Other	RP complained an officer and a communication specialist acted improperly regarding a welfare check.	Dismissed: Other
4/30/2025	6/2/2025	32	Inquiry	RP complained a communication specialist refused to dispatch officers to remove unhoused individuals off a residential property.	Supervisor spoke with RP and explained the process regarding his/her trespassing complaint and informed him/her of their findings on how other calls for service were handled.
4/30/2025	5/16/2025	16	Service Complaint	RP complained an officer operated a Eugene PD vehicle improperly.	Lieutenant spoke with RP whom was happy to receive a call back and appreciated the incident got resolved.
5/2/2025	5/5/2025	3	Service Complaint Dismissed: Outside Jurisdiction	RP complained he/she was mistreated at the Lane County Jail.	Dismissed: Outside Jurisdiction
5/1/2025	6/2/2025	31	Policy Complaint	RP complained a communication specialist made him/her uncomfortable by requesting the handling of an unattended firearm.	Supervisor contacted RP to inform him/her of their findings regarding the process for unattended firearms.

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5/2/2025	5/14/2025	12	Service Complaint	RP complained an officer drove with excessive speed and disregard for other motorists.	Sgt. spoke with RP and provided the officer's perspective which RP was understanding of.
5/5/2025	6/4/2025	29	Service Complaint	RP complained an officer failed to follow up on an investigation.	Sgt. spoke with RP to discuss when and how the Officer had reached out. Sgt. also provided recommendations to help resolve their issue.
5/6/2025	5/12/2025	6	Inquiry Dismissed: Other	RP complained a call to the communication center was mishandled.	Dismissed: Other
5/6/2025	5/13/2025	7	Inquiry Dismissed: Previously Reviewed	RP complained officers lied in court proceedings in 2022 and 2023.	Dismissed: Previously Reviewed
5/8/2025	5/9/2025	1	Service Complaint Dismissed: Alternate Remedy	RP complained an officer improperly cited him/her and should have cited a third party.	Dismissed: Alternate Remedy
4/21/2025	5/12/2025	21	Inquiry Dismissed: Timeliness	RP complained he/she was illegally detained and wrongly arrested due to a false police report.	Dismissed: Timeliness
5/9/2025	6/23/2025	44	Service Complaint	RP complained a communication specialist acted unprofessionally to the RP's 10 year old child.	Supervisor discussed department expectations with the employee.
5/11/2025	5/12/2025	1	Service Complaint Dismissed: Outside Jurisdiction	RP complained sheriff's deputies had an untimely response to an aid request.	Dismissed: Outside Jurisdiction
5/8/2025	5/21/2025	13	Policy Complaint	RP complained an officer improperly arrested a third party for trespassing and disposing of property including a walker.	Auditor submitted a recommendation for policy review revision to EPD regarding storage of medical devices at jail.
5/19/2025	7/3/2025	44	Inquiry	RP complained officers would not enforce the noise ordinance violation at a public market.	Supervisor found no policy violations.
5/19/2025	5/27/2025	8	Inquiry Dismissed: Outside Jurisdiction	RP alleged his/her vehicle's tires were improperly chalked and a parking services officer violated his/her rights.	Dismissed: Outside Jurisdiction
5/20/2025	5/27/2025	7	Service Complaint Dismissed: Other	RP complained his/her property was improperly handled by Eugene PD.	Dismissed: Other
5/20/2025	5/27/2025	7	Service Complaint Dismissed: Employee Not Identifiable	RP complained Eugene PD failed to assist him/her in the fall of 2024.	Dismissed: Employee Not Identifiable

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5/21/2025	7/3/2025	42	Inquiry	RP complained an officer mishandled arrest procedures and caused injury to him/her.	During investigation, Supervisor found the officers investigated the matter thoroughly and in accordance with EPD policy.
5/25/2025	6/5/2025	10	Service Complaint Dismissed: Employee Not Identifiable	RP complained an officer drove a marked unit improperly.	Dismissed: Employee Not Identifiable
5/23/2025	5/28/2025	5	Service Complaint Dismissed: Other	RP complained an officer was unprofessional.	Dismissed: Other
5/27/2025	7/3/2025	36	Inquiry	RP complained an impaired driver was not held responsible for the death of a third party.	Supervisor contacted RP to explain the District Attorney's Office was pursuing charges.
5/24/2025	5/29/2025	5	Service Complaint	RP complained an officer was wrong and made an improper traffic stop of his/her vehicle.	Sgt. spoke with RP regarding his/her concerns and reviewed video and found no basis that the officer had "targeted" RP.
5/28/2025	5/29/2025	1	Service Complaint Dismissed: Outside Jurisdiction	RP complained an employee of a retail store improperly questioned him/her regarding theft.	Dismissed: Outside Jurisdiction
5/29/2025	5/30/2025	1	Service Complaint Dismissed: Outside Jurisdiction	RP complained a third party's vehicle was parked illegally.	Dismissed: Outside Jurisdiction
5/29/2025	6/2/2025	3	Inquiry Dismissed: Other	RP questioned if officers modified his/her personal computer.	Dismissed: Other
5/29/2025	6/2/2025	3	Inquiry Dismissed: Outside Jurisdiction	RP complained regarding an international rights violation.	Dismissed: Outside Jurisdiction
5/30/2025	6/4/2025	4	Service Complaint Dismissed: Other	RP complained an investigation was mishandled and complained his/her request to speak to a supervisor was ignored.	Dismissed: Other
5/30/2025	7/1/2025	31	Service Complaint	RP complained an officer failed to properly follow up on an investigation.	Supervisor found no policy violation and spoke with RP about their concerns.
5/30/2025	6/16/2025	16	Service Complaint	RP complained a communication specialist improperly routed his/her request for service.	Supervisor found the call taker provided the incorrect referral. Supervisor spoke with the call taker and provided the correct referral to the RP.
6/2/2025	6/6/2025	4	Inquiry Dismissed: Other	RP complained an officer nearly cited him/her for a traffic violation.	Dismissed: Other

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5/31/2025	6/6/2025	6	Service Complaint Dismissed: Alternate Remedy	RP complained that EPD Officers used words that were hurtful.	Dismissed: Alternate Remedy
5/29/2025	6/30/2025	31	Service Complaint	RP complained he/she cannot get any help from being harassed.	Supervisor followed up with the call taker and set expectations for this type of situation going forward. Supervisor also spoke with RP and explained what the proper procedure should have been.
6/4/2025	7/29/2025	55	Service Complaint	RP complained an officer mishandled a third party's request for assistance, and the officer's advice led to the third party's engagement in criminal activity at the RP's residence.	Sgt. investigated and found the officer should not have given "permission" to enter the yard. Sgt also coordinated an investigation for the break-in of his/her home.
6/5/2025	6/30/2025	25	Inquiry	RP complained a communication specialist revealed his/her (RP's) identity when anonymity was requested.	Supervisor spoke with the call taker on expectations and apologized to RP for the oversight.
6/5/2025	6/9/2025	4	Service Complaint Dismissed: Other	RP complained officers mishandled the arrest of a third party.	Dismissed: Other
6/5/2025	6/18/2025	13	Inquiry	RP complained a community services officer mishandled the processing of a stolen bicycle.	During investigation, Supervisor found no policy violations and the process explained to the RP.
6/9/2025	6/11/2025	2	Inquiry Dismissed: Outside Jurisdiction	RP alleged his/her trailer was improperly towed with an occupant inside.	Dismissed: Outside Jurisdiction
6/12/2025	8/6/2025	54	Policy Complaint	RP expressed concerns regarding the deployment and utilization of license plate readers in Eugene.	Supervisor spoke with RP and addressed his/her concerns.
6/12/2025	6/20/2025	8	Service Complaint Dismissed: Outside Jurisdiction	RP complained an officer acted improperly and was racially biased.	Dismissed: Outside Jurisdiction
6/17/2025	6/20/2025	3	Service Complaint Dismissed: Outside Jurisdiction	RP complained his/her vehicle was inadequately stickered, and he/she was not notified of a pending tow.	Dismissed: Outside Jurisdiction
6/23/2025	6/25/2025	2	Service Complaint Dismissed: Timeliness	RP complained an investigation from 2022 was mishandled, and he/she was unjustly charged.	Dismissed: Timeliness

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
6/23/2025	6/24/2025	1	Service Complaint Dismissed: Outside Jurisdiction	RP complained a city truck was driven improperly.	Dismissed: Outside Jurisdiction
6/23/2025	7/8/2025	15	Inquiry	RP complained officers failed to render proper and courteous aid regarding a third party's disabled vehicle.	Supervisor spoke with the Officer explaining how his/her communication was perceived. Supervisor also spoke with the RP relaying the Officer's intention was to help.
6/17/2025	6/26/2025	9	Service Complaint Dismissed: Other	RP complained members of Eugene PD failed to enforce noise ordinances and alleged an officer was discourteous.	Dismissed: Other
6/18/2025	7/7/2025	19	Inquiry	RP complained an officer mishandled a call for service.	Sgt investigated and found no policy violations, relaying his findings to RP.
6/11/2025	9/22/2025	101	Policy Complaint Dismissed: Other	RP expressed concerns regarding the deployment and utilization of license plate readers in Eugene.	Dismissed: Other
6/17/2025	9/22/2025	95	Policy Complaint Dismissed: Other	RP expressed concerns regarding the deployment and utilization of license plate readers in Eugene.	Dismissed: Other
6/24/2025	6/26/2025	2	Service Complaint Dismissed: Other	RP complained an officer acted improperly.	Dismissed: Other
6/24/2025	6/27/2025	3	Service Complaint Dismissed: Timeliness	RP complained an officer failed to properly complete a report in March of 2025.	Dismissed: Timeliness
6/24/2025	8/6/2025	42	Policy Complaint	RP expressed concerns regarding the deployment and utilization of license plate readers in Eugene.	Supervisor found there were no policy violations and RP received all information requested.
6/25/2025	7/14/2025	19	Inquiry	RP complained a communication specialist mishandled his/her request for assistance.	During the investigation, Supervisor found the call was handled within expectations.
6/26/2025	7/3/2025	7	Service Complaint	RP complained an officer drove his/her marked patrol vehicle improperly.	Sgt. explained to RP that the Field Training Officer had witnessed and spoken to the Officer about the incident.
6/26/2025	7/24/2025	28	Service Complaint	RP complained a detective failed to follow up on a criminal investigation.	Supervisor spoke with RP regarding an update to the case while also explaining the reason for the delay.
6/30/2025	7/2/2025	2	Inquiry Dismissed: Employee Not Identifiable	RP alleged his/her contact with the Lane County DA's office resulted in officers parked outside of his/her residence.	Dismissed: Employee Not Identifiable

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6/30/2025	7/21/2025	21	Inquiry	RP complained officers failed to file a report and issue a ticket against the other party.	Supervisor spoke with RP to explain procedure for minor vehicle crashes.
7/5/2025	8/29/2025	54	Inquiry	RP complained officers failed to aid with a threatening group and their fireworks.	Supervisor found that the individuals were polite, had taken steps to ensure fire was not a problem, and were actively monitoring the street for pedestrians and vehicles.
7/7/2025	8/8/2025	31	Inquiry	RP complained a traffic stop was improper, and an officer acted improperly.	During investigation, Supervisor found no policy violations and that the RP had been untruthful about the events of the stop.
7/2/2025	7/10/2025	8	Service Complaint Dismissed: Other	RP complained officers did not possess a search warrant when they conducted a welfare check.	Dismissed: Other
7/8/2025	7/11/2025	3	Service Complaint Dismissed: Other	RP complained officers were aggressive and failed to meet his/her expectations of law enforcement personnel.	Dismissed: Other
7/4/2025	7/10/2025	6	Service Complaint Dismissed: Employee Not Identifiable	RP complained an officer was discourteous when he/she asked for driving assistance.	Dismissed: Employee Not Identifiable
7/9/2025	8/27/2025	48	Inquiry	RP alleged officers failed to properly enforce a restraining order.	Supervisor provided clarity to RP and petitioner on the legal process that validated the restraining order.
7/9/2025	7/16/2025	7	Inquiry Dismissed: Outside Jurisdiction	RP complained an officer improperly arrested him/her and complained his/her property was mishandled.	Dismissed: Outside Jurisdiction
7/9/2025	8/8/2025	29	Inquiry	RP complained an officer failed to act when he/she (officer) observed a third party's vehicle nearly strike the RP on his/her bicycle.	During investigation, Supervisor discovered the incident occurred outside the officer's field of vision in which he did not violate any policy or procedure.
7/9/2025	8/14/2025	35	Inquiry	RP complained officers failed to arrest trespassers at his/her residence. RP also complained about a second incident when no officers responded to a break-in at his/her residence.	During investigation, Supervisor found that RP was not available to express desire to pursue charges.
7/10/2025	8/7/2025	27	Service Complaint	RP complained his/her request for police assistance was not answered and complained about his/her interactions with a communication specialist.	Supervisor found during investigation that the call was processed per policy and safety guidelines and the call takers were courteous and thorough.

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7/10/2025	7/16/2025	6	Service Complaint	RP complained that during an arrest officers failed to read his/her Miranda warnings and improperly searched a bag.	Supervisor review of body worn camera show Miranda Rights were read.
7/11/2025	8/29/2025	48	Inquiry	RP complained officers injured him/her when he/she was handcuffed and complained his/her dog was improperly secured.	Supervisor investigation found RP admitted to being suicidal and had ordered his/her dog to attack officers.
7/11/2025	7/15/2025	4	Service Complaint Dismissed: Other	RP complained he/she had a negative interaction with an officer.	Dismissed: Other
7/14/2025	7/23/2025	9	Service Complaint Dismissed: Alternate Remedy	RP complained officers improperly arrested a third party to appease a large group of people.	Dismissed: Alternate Remedy
7/14/2025	7/16/2025	2	Inquiry Dismissed: Other	RP complained an officer improperly used his/her vehicles' emergency lights	Dismissed: Other
7/15/2025	8/27/2025	42	Service Complaint	RP complained his/her request for a third party's assault was not handled in a timely manner and complained the officer mishandled the investigation.	Supervisor spoke with RP and apologized for the late-night response and explained the officers' intentions on the investigation.
7/14/2025	7/21/2025	7	Service Complaint Dismissed: Other	RP complained on social media that Eugene PD conducted deficient investigations.	Dismissed: Other
7/15/2025	7/21/2025	6	Service Complaint Dismissed: Timeliness	RP complained his/her request for assistance with stolen property was not handled with urgency.	Dismissed: Timeliness
7/15/2025	8/29/2025	44	Inquiry	RP complained an officer improperly questioned a person of color about a dispute with a third party.	Supervisor explained to RP the reasoning for the investigative steps the officers took.
7/17/2025	7/21/2025	4	Service Complaint Dismissed: Other	RP submitted a complaint regarding multiple incidents over the last two years, alleging sexual misconduct of officers.	Dismissed: Other
7/17/2025	7/21/2025	4	Service Complaint Dismissed: Alternate Remedy	RP complained he/she should not have been arrested during a mental health episode.	Dismissed: Alternate Remedy
7/17/2025	7/23/2025	6	Service Complaint Dismissed: Other	RP complained that he/she feels targeted for driving an electric scooter.	Dismissed: Other
7/16/2025	7/24/2025	8	Service Complaint	RP complained officers failed to provide cover when he/she was partially nude during an arrest.	Sgt. Spoke with RP about the legality of searches.

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7/18/2025	8/6/2025	18	inquiry	RP complained officers failed to respond to his/her request for aid with an illegally parked RV.	Supervisor explained to RP that the situation did not fit criminal trespass due to the civil agreement in place.
7/22/2025	7/29/2025	7	Inquiry Dismissed: Alternate Remedy	RP complained he/she was improperly arrested, complained he/she was not informed of the reason for his/her arrest, and complained his/her property was properly not returned.	Dismissed: Alternate Remedy
7/23/2025	8/8/2025	15	Inquiry	RP complained an officer improperly tilted a security camera at his/her residence.	Supervisor explained the reasoning for repositioning the camera angle and provided RP with contact information to Risk Services.
7/23/2025	8/5/2025	12	Inquiry Dismissed: Timeliness	RP alleged officers made inaccurate statements in a report which documented the arrest of a third party in November 2024.	Dismissed: Timeliness
7/23/2025	7/29/2025	6	Service Complaint Dismissed: Outside Jurisdiction	RP complained an officer was discourteous and unprofessional.	Dismissed: Outside Jurisdiction
7/8/2025	8/19/2025	41	Inquiry	RP complained that two of Eugene PD's social media posts lacked integrity.	Supervisor found no policy violations and attempted contact with RP to discuss the complaint.
7/24/2025	7/30/2025	6	Inquiry Dismissed: Other	RP complained officers used unnecessary force during an arrest and complained he/she was not read his Miranda warnings in June 2024.	Dismissed: Other
7/28/2025	8/1/2025	3	Inquiry Dismissed: Other	RP complained officers failed to properly handle his/her request for aid police assistance.	Dismissed: Other
7/28/2025	7/30/2025	2	Service Complaint Dismissed: Outside Jurisdiction	RP complained an officer placed a green notice (tow) on his/her vehicle.	Dismissed: Outside Jurisdiction
7/29/2025	9/2/2025	33	Policy Complaint	RP complained regarding the billboard on Country Club Road. RP was upset about the light pollution and that it was funded by taxpayers.	Supervisor noted the reader board replaced a previous sign that led to multiple incidents of callers unable to locate EPD headquarters. The new sign is also equipped with an auto-dimming feature that automatically reduces LED brightness as ambient light decreases.

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7/29/2025	8/1/2025	2	Service Complaint Dismissed: Employee Not Identifiable	RP complained an officer improperly questioned him/her.	Dismissed: Employee Not Identifiable
7/28/2025	8/12/2025	14	Policy Complaint	RP complained he/she was not allowed to report a trespass violation as a tenant of an apartment complex.	Supervisor found that training regarding an updated policy had not successfully circulated. Supervisor ensured RP that appropriate follow-up and training occurs.
7/29/2025	8/4/2025	5	Inquiry Dismissed: Other	RP alleged two officers improperly rode their bicycles and harassed unhoused individuals.	Dismissed: Other
7/26/2025	8/4/2025	8	Inquiry Dismissed: Other	RP alleged officers made inaccurate statements in a report, engaged in appropriate behavior, and denied him/her of constitutional rights.	Dismissed: Other
7/25/2025	8/15/2025	20	Inquiry Dismissed: Alternate Remedy	RP alleged an officer made an improper traffic stop and arrest.	Dismissed: Alternate Remedy
7/30/2025	8/4/2025	4	Inquiry Dismissed: Outside Jurisdiction	RP complained his trailer was improperly towed by Parking Services.	Dismissed: Outside Jurisdiction
7/30/2025	8/27/2025	27	Service Complaint	RP complained his/her requests for assistance with juveniles terrorizing his/her apartment complex have been ignored and complained an officer was rude.	Supervisor explained to the RP that the officer acted appropriately given the juveniles were not present at the time of contact and their identity and location were unknown. Supervisor also explained the conversation was reviewed and in no way was the officer rude or discourteous and offered to play the audio for the RP in which they declined.
7/31/2025	8/4/2025	4	Inquiry Dismissed: Alternate Remedy	RP alleged an officer mishandled an investigation and made an error in a report.	Dismissed: Alternate Remedy
7/29/2025	8/8/2025	9	Inquiry	RP complained of an injury during a police transport to Lane County jail.	Supervisor found no policy violations and operated the vehicle according to training.
8/1/2025	8/15/2025	14	Inquiry	RP alleged an officer mishandled an investigation and failed to arrest the individual for a hit and run.	Supervisor explained to RP the investigatory steps taken since the incident in which RP thanked the Supervisor for their time.

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8/3/2025	8/6/2025	3	Service Complaint	RP complained EPD would not conduct an investigation for theft and extortion.	Supervisor correctly communicated to RP the best remedy for the situation was civil (not criminal) in nature.
8/6/2025	8/27/2025	21	Inquiry	RP complained the call taker refused to enter a call for service regarding an individual smoking marijuana in public and blowing marijuana smoke in the RP's face.	Supervisor found the call-takers should have conducted some more call interrogation in order to determine if a call for service was warranted. Supervisor spoke with the RP and explained the situation.
8/7/2025	9/29/2025	52	Service Complaint	RP complained an officer acted improperly during an interaction with him/her.	Supervisor spoke with RP and explained the observations made after reviewing the body worn video.
8/7/2025	8/20/2025	13	Inquiry	RP complained an officer acted improperly.	Supervisor investigation found no policy violations and explained to RP the officer's determination not to arrest.
8/7/2025	8/21/2025	14	Service Complaint	RP complained an investigation was improperly handled.	Supervisor explained to RP the case was actively being worked.
8/7/2025	8/12/2025	5	Inquiry Dismissed: Outside Jurisdiction	RP submitted a complaint against the City Prosecutor.	Dismissed: Outside Jurisdiction
8/8/2025	9/15/2025	37	Service Complaint	RP complained his/her trailer was wrongfully towed by parking services and alleged an officer engaged in discourteous and unprofessional behavior.	Supervisor found in investigation that the officer's actions were within policy.
8/8/2025	8/14/2025	6	Service Complaint	RP complained an officer refused to remove an animal from the custody of an individual allegedly committing animal abuse.	The officer did not have sufficient evidence to take enforcement action and had requested additional evidence such as photos or video from the RP.
8/8/2025	8/25/2025	17	Service Complaint	RP complained an officer mishandled the filing of a missing person's report.	Supervisor found no policy violations and RP was pleased to have the case assigned.
8/11/2025	8/20/2025	9	Service Complaint	RP complained officers failed to respond to a call for service of a transient person loitering outside his/her apartment.	No policy violations. Supervisor explained to RP the information and process.

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8/11/2025	10/15/2025	64	Inquiry	RP complained an officer was not actively monitoring a patient in custody at the hospital.	Supervisor reviewed and identified deficiencies in employees understanding of policy and took appropriate remedy. Some elements of the complaint unable to be completely investigated since RP was anonymous.
8/11/2025	9/26/2025	45	Inquiry	RP complained an officer did not provide identification.	Supervisor attempted contact with RP to ensure him/her the officer was a true EPD officer.
8/12/2025	8/18/2025	6	Inquiry Dismissed: Other	RP complained an officer used unnecessary force during an arrest and he/she was unable to retrieve missing property.	Dismissed: Other
8/12/2025	8/18/2025	6	Service Complaint Dismissed: Outside Jurisdiction	RP complained about multiple incidents regarding insufficient police response and towed vehicles.	Dismissed: Outside Jurisdiction
8/11/2025	9/10/2025	29	Service Complaint	RP complained of insufficient police response to a domestic abuse call.	Supervisor found during investigation that the officer conducted a thorough investigation with the information available.
8/13/2025	8/19/2025	6	Inquiry Dismissed: Other	RP complained officers mishandled an investigation and did not make an arrest for assault.	Dismissed: Other
8/14/2025	8/19/2025	5	Inquiry Dismissed: Alternate Remedy	RP complained he/she was improperly arrested.	Dismissed: Alternate Remedy
8/15/2025	2/20/2026	185	Service Complaint	Auditor opened complaint of a vehicle pursuit that appeared to be outside of policy.	Supervisor review found the pursuit incident was not within policy and followed up with the employee. Supervisor also reviewed and recommended policy updates.
8/15/2025	9/16/2025	31	Policy Complaint	RP complained officers were not dispatched to the scene of an accident.	Supervisor explained to RP the policy and circumstances to which EPD would and would not respond.
8/11/2025	9/3/2025	22	Inquiry	RP complained he/she was improperly handcuffed and arrested and the officers acted inappropriately.	After reviewing the incident and body worn video, it appears officer's actions were within policy.

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8/16/2025	8/27/2025	11	Inquiry	RP complained he/she was improperly arrested and improper ATLs were placed on him/her.	Supervisor explained to the RP the legalities of the situation and restraining order violation. Supervisor also spoke with the officer regarding his/her use of profanity.
8/16/2025	8/19/2025	3	Service Complaint Dismissed: Other	RP complained about a lack of police response to a home burglary.	Dismissed: Other
8/18/2025	9/24/2025	36	Inquiry	RP questioned the legality of an officer's driving behavior.	Supervisor explained to RP the reason for an officer's driving decisions.
8/18/2025	8/20/2025	2	Inquiry Dismissed: Timeliness	RP requested restitution for confiscated cash and property.	Dismissed: Timeliness
8/19/2025	9/4/2025	15	Policy Complaint	RP complained of police vehicles using a high rate of speed in a neighborhood.	Supervisor attempted contact with RP to discuss the incident and current EPD policy.
8/21/2025	8/29/2025	8	Inquiry Dismissed: Timeliness	RP complained about multiple incidents from 2023 to 2024 regarding EPD's dismissal of his/her concern and improper officer interactions.	Dismissed: Timeliness
8/17/2025	9/30/2025	43	Policy Complaint	RP complained a Public Information Officer wore a press badge.	Supervisor explained to RP the reason for the attire.
8/22/2025	9/2/2025	10	Service Complaint Dismissed: Other	RP complained an officer acted improperly during an interaction with him/her.	Dismissed: Other
8/26/2025	10/15/2025	49	Inquiry	RP complained the call taker mishandled a call for service and an officer had insufficient follow-up.	Supervisor found in investigation that the call takers were provided incorrect information from another agency.
8/26/2025	8/29/2025	3	Service Complaint Dismissed: Timeliness	RP complained officer mishandled an investigation and made improper arrests.	Dismissed: Timeliness
8/27/2025	9/4/2025	7	Inquiry Dismissed: Other	RP complained he/she was unable to file a police report.	Dismissed: Other
8/28/2025	10/22/2025	54	Inquiry	RP complained an officer failed to respond after witnessing an alleged violation.	Supervisor spoke with the officer regarding areas of improvement for the investigation and attempted to contact RP to discuss the findings.
8/27/2025	9/4/2025	7	Inquiry Dismissed: Alternate Remedy	RP complained an officer improperly ticketed him/her.	Dismissed: Alternate Remedy

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8/25/2025	9/15/2025	20	Inquiry Dismissed: Alternate Remedy	RP complained an officer improperly ticketed him/her for being on their phone.	Dismissed: Alternate Remedy
8/27/2025	9/19/2025	22	Service Complaint	RP complained an officer mishandled an investigation.	Supervisor found no violation of department policies or procedures and confirmed the investigation was still ongoing.
9/2/2025	9/4/2025	2	Inquiry Dismissed: Other	RP alleged officers mishandled an investigation and improperly treated him/her.	Dismissed: Other
9/2/2025	9/4/2025	2	Inquiry Dismissed: Outside Jurisdiction	RP complained officers mishandled a road rage incident.	Dismissed: Outside Jurisdiction
9/4/2025	9/10/2025	6	Inquiry Dismissed: Other	RP complained his/her property was improperly disposed of after an arrest.	Dismissed: Other
9/5/2025	9/10/2025	5	Inquiry Dismissed: Outside Jurisdiction	RP complained officers acted improperly.	Dismissed: Outside Jurisdiction
9/11/2025	10/15/2025	34	Service Complaint	RP complained an officer mishandled an investigation, failed to arrest the suspect, and failed to follow up with him/her.	Supervisor found in investigation that the officer conducted a sufficient investigation and actions were within policy.
9/5/2025	9/10/2025	5	Inquiry Dismissed: Outside Jurisdiction	RP complained a neighboring residence was a fire hazard.	Dismissed: Outside Jurisdiction
9/5/2025	9/15/2025	10	Inquiry Dismissed: Employee Not Identifiable	RP complained an officer yelled at him/her.	Dismissed: Employee Not Identifiable
9/10/2025	10/27/2025	47	Service Complaint	RP complained that when he was arrested officers failed to secure his/her vehicle, which resulted in the theft of his/her property.	Supervisor spoke with RP informing him/her that no policy violations were made, however, officers should be aware of ensuring the property of citizens can be kept safe when the situation allows for it.
9/10/2025	11/5/2025	55	Inquiry	RP complained a restraining order was not enforced, and an officer acted improperly.	Supervisor contacted RP to provide further insight into the incident and restraining order parameters.
9/11/2025	9/15/2025	4	Inquiry Dismissed: Employee Not Identifiable	RP complained an officer had stalked him/her for the past 25 years.	Dismissed: Employee Not Identifiable

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9/16/2025	9/26/2025	10	Inquiry	RP complained officers mishandled an investigation and wrongly arrested his/her partner.	Supervisor spoke to RP and explained the investigation and that it was a mandatory arrest per the APA.
9/16/2025	9/26/2025	10	Service Complaint	RP complained officers failed to respond to his/her repeated requests for aid with a trespasser.	Supervisor contacted RP to explain process and provide information to get a trespass letter on file.
9/16/2025	9/30/2025	14	Service Complaint	RP complained officers failed to respond to his/her repeated requests for aid with vandalism.	Supervisor explained the process to RP and assigned an officer to take the report.
9/17/2025	10/30/2025	43	Inquiry	RP complained an officer improperly blocked the roadway in his/her marked vehicle.	After investigation, supervisor determined officers were unable to be identified based on the available information.
9/18/2025	10/30/2025	42	Service Complaint	RP complained officers failed to respond to his/her repeated requests for aid with illicit drug trafficking.	Supervisor contacted RP to hear his/her concerns and let RP know he/she would increase patrols.
9/18/2025	9/23/2025	5	Service Complaint Dismissed: Outside Jurisdiction	RP complained Lane County Sheriff's deputies conducted an improper search.	Dismissed: Outside Jurisdiction
9/18/2025	12/11/2025	83	Service Complaint	RP complained an officer operated his/her marked vehicle with excessive speed.	Supervisor found no policy violations and explained to the RP the type of call officers were responding to and the concept of driving with due care/due regard.
9/19/2025	9/24/2025	5	Inquiry Dismissed: Alternate Remedy	RP complained a residence was improperly occupied, and EPD failed to act.	Dismissed: Alternate Remedy
9/19/2025	9/24/2025	5	Service Complaint Dismissed: Outside Jurisdiction	RP complained traffic flaggers at a University of Oregon football game improperly directed vehicle traffic.	Dismissed: Outside Jurisdiction
9/19/2025	9/22/2025	3	Inquiry Dismissed: Outside Jurisdiction	RP complained officers acted improperly and mistreated him/her.	Dismissed: Outside Jurisdiction
9/21/2025	10/23/2025	32	Inquiry	RP complained his/her request for service was not answered, and he/she was treated unfairly.	Supervisor found during investigation that the officers acted within policy and the RP was satisfied with the conversation and explanation.
9/20/2025	10/1/2025	11	Service Complaint Dismissed: Outside Jurisdiction	RP complained an officer conducted an unjustified traffic stop on a third party.	Dismissed: Outside Jurisdiction

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9/21/2025	9/26/2025	5	Service Complaint Dismissed: Other	RP complained officers reused an outdated case number.	Dismissed: Other
9/23/2025	9/26/2025	3	Service Complaint Dismissed: Outside Jurisdiction	RP complained his/her property was improperly disposed of after his/her arrest.	Dismissed: Outside Jurisdiction
9/23/2025	9/23/2025	0	Inquiry Dismissed: Timeliness	RP complained an officer improperly arrested him/her in December of 2021.	Dismissed: Timeliness
9/23/2025	9/26/2025	3	Service Complaint Dismissed: Alternate Remedy	RP alleged an officer issued him/her an unjustified traffic citation.	Dismissed: Alternate Remedy
9/21/2025	10/23/2025	32	Service Complaint	RP complained an officer improperly operated his/her marked vehicle.	Supervisor spoke with the officer regarding this event and contacted RP to provide an update.
9/22/2025	10/28/2025	36	Inquiry	RP complained his/her property was not properly returned from the evidence control unit.	Supervisor spoke with and sent RP the appropriate documents for property release.
9/23/2025	11/5/2025	42	Service Level	RP complained officers failed to respond to his/her repeated requests for aid with trespassers.	Supervisor spoke with RP regarding informing the patrol teams and encouraged additional communication if additional community related problems arise.
9/23/2025	9/24/2025	1	Service Complaint Dismissed: Timeliness	RP complained officers used excessive force when he/she was arrested.	Dismissed: Timeliness
9/21/2025	10/22/2025	31	Service Complaint	RP alleged an EPD employee engaged in illicit drug use.	Supervisor spoke with employee for explanation of odor and reiterated department expectations.
9/23/2025	10/22/2025	29	Service Complaint	RP complained an officer made an improper turn in his/her marked vehicle.	Supervisor spoke to RP to gather additional information and then discussed the incident with the officer.
9/23/2025	10/9/2025	16	Inquiry	RP complained data from Flock cameras was improperly used by EPD.	During investigation, Auditor found that the employee in question had been working and the inquiries were related to legitimate lawful police business.
9/24/2025	10/1/2025	7	Service Complaint Dismissed: Other	RP complained an officer was too slow responding to a traffic collision.	Dismissed: Other

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9/24/2025	10/29/2025	35	Inquiry	RP inquired about what constitutes menacing and harassment.	Supervisor spoke with RP regarding the incident and instructed the Officer to make a report with the updated information.
9/25/2025	9/29/2025	4	Inquiry Dismissed: Other	RP complained his/her partner took their property.	Dismissed: Other
9/27/2025	12/15/2025	78	Service Complaint	RP complained of a lack of police response to a call for service.	Supervisor discussed with the RP how calls are triaged and likely the reason for the slow response time.
9/27/2025	10/1/2025	4	Service Complaint Dismissed: Outside Jurisdiction	RP complained of receiving a letter sent by Code Compliance.	Dismissed: Outside Jurisdiction
9/29/2025	10/1/2025	2	Service Complaint Dismissed: Other	RP complained an officer communicated by text to his/her friend.	Dismissed: Other
9/29/2025	10/3/2025	4	Service Complaint	RP complained an officer reached into his/her doorway and grabbed him/her.	Upon investigation, the Supervisor found that the RP initially crossed the threshold at which time the officer attempted to complete the arrest.
9/28/2025	11/13/2025	45	Service Complaint	RP complained of a lack of communication between EPD and his/her adult child during a nearby call for service involving the use of tear gas.	Supervisor explained the incident and decisions made and provided advice on the information that needs to be relayed to dispatch.
9/29/2025	10/30/2025	31	Service Complaint	RP complained of lack of communication and follow-up on an active case.	Supervisor found that the officer was in communication with the RP and no policy violations had occurred.
9/30/2025	10/2/2025	2	Service Complaint Dismissed: Other	RP complained a call taker refused to contact an officer for him/her to file a police report.	Dismissed: Other
10/1/2025	10/3/2025	2	Inquiry Dismissed: Timeliness	RP alleged the chief of police and officers engaged in criminal activity.	Dismissed: Timeliness
10/2/2025	10/14/2025	12	Service Complaint Dismissed: Other	Anonymous RP complained an officer drove his marked patrol vehicle improperly.	Dismissed: Other
10/3/2025	10/9/2025	6	Service Complaint Dismissed: Other	RP alleged officers acted improperly and complained he/she was improperly charged with a crime.	Dismissed: Other
10/3/2025	11/17/2025	44	Inquiry	RP complained an officer mishandled an investigation and failed to follow-up.	Supervisor provided a follow-up and updated RP on next steps.
10/3/2025	10/9/2025	6	Service Complaint Dismissed: Other	RP complained officers failed to address his/her request for aid.	Dismissed: Other
10/4/2025	10/9/2025	5	Policy Complaint Dismissed: Other	RP complained about Flock cameras in Eugene.	Dismissed: Other

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
10/4/2025	10/10/2025	6	Service Complaint Dismissed: Other	Anonymous RP complained officers mishandled a tactical event.	Dismissed: Other
10/6/2025	11/12/2025	36	Inquiry	RP complained officers mishandled a death investigation.	Supervisor spoke with RP to explain observations made during the investigation and that no policy violations occurred.
10/6/2025	10/13/2025	7	Service Complaint Dismissed: Timeliness	RP complained officers mishandled an investigation in May 2025.	Dismissed: Timeliness
10/9/2025	10/10/2025	1	Service Complaint Dismissed: Other	RP complained officers treated him/her unfairly.	Dismissed: Other
10/13/2025	10/14/2025	1	Service Complaint Dismissed: Other	RP complained an officer was dismissive and unprofessional.	Dismissed: Other
10/15/2025	10/15/2025	0	Service Complaint Dismissed: Outside Jurisdiction	RP complained officers from Prineville PD acted improperly in 2024.	Dismissed: Outside Jurisdiction
10/15/2025	10/16/2025	1	Service Complaint Dismissed: Alternate Remedy	RP alleged an officer acted improperly and mishandled an investigation.	Dismissed: Alternate Remedy
10/15/2025	12/11/2025	56	Inquiry	RP complained his/her request for assistance was unanswered and complained the communication specialist was dismissive.	Police Auditor found no policy violations. EPD supervisor attempted contact with RP to discuss incident.
10/17/2025	1/26/2026	99	Inquiry	RP complained officers failed to follow up on a criminal investigation.	Supervisor attempted to contact RP to discuss investigation but could not make contact.
10/17/2025	10/22/2025	5	Service Complaint Dismissed: Alternate Remedy	RP complained an officer improperly cited him/her for a traffic violation.	Dismissed: Alternate Remedy
10/20/2025	12/11/2025	51	Service Complaint	RP complained a welfare check was mishandled.	Supervisor found the welfare check was handled within policy and with the most reasonable care possible.
10/21/2025	10/27/2025	6	Inquiry Dismissed: Other	RP complained a business acted criminally and requested police assistance.	Dismissed: Other
10/22/2025	10/24/2025	2	Service Complaint Dismissed: Other	RP complained an officer wrote an inaccurate police report.	Dismissed: Other
10/22/2025	11/14/2025	22	Inquiry	RP complained officer response time was too slow for an urgent request for aid.	Supervisor explained to RP the delayed reporting to EPD and the lack of information communicated.

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
10/22/2025	11/14/2025	22	Inquiry	RP complained officer response time was too slow for an urgent request for aid.	Supervisor explained to RP the delayed reporting to EPD and the lack of information communicated.
10/24/2025	11/24/2025	30	Service Complaint	RP complained a communication specialist failed to properly handle a request for aid.	Supervisor identified a few things the call taker could have done better and spoke to RP about follow up.
10/28/2025	10/29/2025	1	Service Complaint Dismissed: Alternate Remedy	RP complained he/she was unjustly arrested.	Dismissed: Alternate Remedy
10/28/2025	12/11/2025	43	Service Complaint	RP complained an officer failed to conduct a thorough investigation and lacked follow-up.	Supervisor found the incident to be within policy and attempted to contact RP to discuss the incident.
10/29/2025	11/12/2025	13	Service Complaint	RP complained EPD mishandled multiple reports of noise complaints.	Supervisor advised RP of EPD policy on noise complaints and encouraged RP to continue to call when offensive noise occurs.
10/30/2025	12/8/2025	38	Service Complaint	RP complained an officer improperly cited him/her for a traffic violation.	Supervisor found no policy violations and spoke with RP.
11/1/2025	11/24/2025	23	Inquiry	RP complained officers failed to properly handle a dispute with a neighbor.	Supervisor found no policy violations and was unable to get into contact with RP.
11/3/2025	11/12/2025	9	Service Complaint Dismissed: Other	RP complained unnecessary force was used by officers during the RP's arrest.	Dismissed: Other
11/3/2025	11/26/2025	23	Inquiry	RP complained an officer failed to properly tend to an incident with his/her child.	Supervisor found the officer investigated the matter thoroughly and in accordance with EPD policy and followed up with the RP.
11/4/2025	11/5/2025	1	Service Complaint Dismissed: Timeliness	RP complained officers mishandled a service request in 2022.	Dismissed: Timeliness
11/6/2025	1/16/2026	70	Service Complaint	RP complained officers failed to investigate a financial crime.	Supervisor contacted RP to discuss next steps of the investigation.
11/5/2025	11/13/2025	8	Service Complaint Dismissed: Timeliness	RP complained officers failed to investigate criminal activity from several years prior.	Dismissed: Timeliness
11/7/2025	12/4/2025	27	Inquiry Dismissed: Outside Jurisdiction	RP complained officers mishandled a criminal investigation and failed to take appropriate actions.	Dismissed: Outside Jurisdiction
11/8/2025	11/13/2025	5	Inquiry Dismissed: Previously Reviewed	RP complained officers failed to investigate criminal activity.	Dismissed: Previously Reviewed

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
11/10/2025	11/13/2025	3	Service Complaint Dismissed: Other	RP complained an officer operated a patrol vehicle in an aggressive fashion.	Dismissed: Other
11/13/2025	11/14/2025	1	Service Complaint Dismissed: Other	RP complained officers failed to treat him/her respectfully.	Dismissed: Other
11/16/2025	12/29/2025	43	Service Complaint	RP complained he/she was falsely arrested, and the claim was supported by an outside agency.	Supervisor attempted to contact RP to discuss investigation and actions that led to his/her arrest.
11/15/2025	12/8/2025	23	Service Complaint	RP complained officers acted unprofessionally and were unhelpful.	Supervisor found that the officers were patient, listened, and attempted to provide the help RP needed.
11/14/2025	11/19/2025	5	Inquiry Dismissed: Other	RP requested assistance with public housing.	Dismissed: Other
11/17/2025	1/8/2026	51	Inquiry	RP alleged an officer trespassed on the RP's property.	Supervisor investigated the claim and found no evidence of the allegation.
11/19/2025	1/7/2026	48	Inquiry	RP inquired about the amount of time a suspect spent in prone position during an arrest.	Supervisor reviewed and found that the amount of time the suspect was in a prone position was not unreasonable given the continual monitoring by multiple officers and lack of any indication of medical distress.
11/19/2025	11/21/2025	2	Service Complaint Dismissed: Other	RP complained a marked vehicle sped through a school zone (without lights activated).	Dismissed: Other
11/20/2025	12/15/2025	25	Inquiry	RP complained an officer provided incorrect information resulting in a substantial medical bill (to the RP).	Supervisor spoke with officer regarding the EMS policy. Supervisor also provided additional resources to the RP.
11/20/2025	12/4/2025	14	Service Complaint	RP complained an officer failed to utilize the patrol vehicle's turn signal.	Supervisor spoke with the officer regarding driving etiquette.
11/21/2025	12/8/2025	17	Inquiry	RP complained an officer failed to take action with a trespasser on school property.	Supervisor discussed with RP the incident with the primary officers dispatched to the call as well as the expectations surrounding disorderly trespassers.
11/23/2025	1/14/2026	51	Service Complaint	RP complained an officer acted improperly and was rude.	Supervisor attempted contact with RP to further discuss the incident with no success.
11/28/2025	12/9/2025	11	Service Complaint Dismissed: Other	RP complained his/her request for aid was not answered.	Dismissed: Other

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
12/1/2025	12/22/2025	21	Service Complaint	RP complained officers mishandled an arrest.	Supervisor discussed with officers best practices regarding when to place custodies in the recovery position.
12/1/2025	1/8/2026	37	Policy Complaint	RP complained officers failed to investigate a vehicle v. vehicle collision.	Supervisor spoke with RP and explained EPD's current practice regarding taking reports on cases with no investigative leads or suspect information.
12/2/2025	1/21/2026	49	Inquiry	RP complained an officer refused to take his/her police report and then accused the RP of engaging in criminal activity.	Supervisor found that officers acted within policy and the incident reported was a civil issue.
12/2/2025	12/5/2025	3	Service Complaint Dismissed: Other	RP alleged officers mishandled an investigation and failed to arrest the suspect.	Dismissed: Other
12/2/2025	1/5/2026	33	Inquiry	RP alleged officers mishandled an investigation and failed to arrest the suspect.	Supervisor found no policy violations and contacted RP to arrange for a courtesy report to be taken.
12/3/2025	1/20/2026	47	Service Complaint	RP complained of lack of communication from an officer regarding an ongoing investigation.	Supervisor spoke with the RP regarding his/her complaint and followed up with the officer regarding communication and documenting all relevant aspects of an investigation.
12/3/2025	12/5/2025	2	Service Complaint Dismissed: Outside Jurisdiction	RP complained EPD is improperly holding evidence.	Dismissed: Outside Jurisdiction
12/3/2025	12/11/2025	8	Service Complaint	RP complained his/her request for service was not answered.	Supervisor met with RP to discuss ongoing patrol response.
12/4/2025	1/9/2026	35	Inquiry	RP complained an officer failed to arrest a suspect.	Supervisor spoke with RP to explain the investigation and the lack of evidence to press charges against the suspect.
12/4/2025	12/22/2025	18	Service Complaint Dismissed: Outside Jurisdiction	RP complained a law enforcement vehicle almost collided with his/her vehicle.	Dismissed: Outside Jurisdiction
12/5/2025	12/15/2025	10	Service Complaint Dismissed: Other	RP complained officers used excessive force to remove him/her from his/her vehicle.	Dismissed: Other
12/12/2025	12/18/2025	6	Service Complaint Dismissed: Timeliness	RP complained officers mishandled an investigation and lacked follow-up.	Dismissed: Timeliness

Received Date	Closed Date	Time Open (days)	Classification	Summary	Outcome
12/12/2025	12/30/2025	18	Inquiry	RP complained an officer used excessive force during his/her arrest.	Supervisor spoke with the officers and provided a policy refresher to the team's briefing.
12/15/2025	12/15/2025	0	Inquiry Dismissed: Outside Jurisdiction	RP complained an officer improperly ticketed him/her.	Dismissed: Outside Jurisdiction
12/15/2025	12/29/2025	14	Service Complaint Dismissed: Employee Not Identifiable	RP complained of police vehicles using a high rate of speed in the rain.	Dismissed: Employee Not Identifiable
12/19/2025	1/28/2026	39	Policy Complaint	RP complained that his/her public records request was denied.	Supervisor attempted contact with RP to explain the ORS behind the denial but could not connect with him/her.
12/19/2025	12/22/2025	3	Service Complaint Dismissed: Other	RP complained that the Guardian Trailers do not function properly.	Dismissed: Other
12/20/2025	12/22/2025	2	Service Complaint Dismissed: Outside Jurisdiction	RP complained an officer refused to take his/her police report regarding misconduct of an outside agency.	Dismissed: Outside Jurisdiction
12/23/2025	1/28/2026	35	Service Complaint	RP complained a social media post shared false information.	Supervisor found the employee exercised judgement when considering the propriety of such news releases and found no violation of policy.
12/27/2025	12/29/2025	2	Inquiry Dismissed: Outside Jurisdiction	RP alleged an officer mishandled a background investigation.	Dismissed: Outside Jurisdiction
12/31/2025	1/5/2026	5	Service Complaint Dismissed: Other	RP complained an EPD employee warned him/her away from contacting the Auditor's Office.	Dismissed: Other

Title	Date	Staff Participant(s)	Level of Participation
State of the City Address	1/13/2025	Lindsey Foltz	Attendance
AAPJ Public Safety Forum	1/16/2025	Beatriz Otero, Mark Gissiner	Attendance
Southwest Hills Neighborhood Association	1/20/2025	Mark Gissiner, Beatriz Otero	Presentation
Civil Liberties Defense Center Know Your Rights Training	1/23/2025	Beatriz Otero	Training
Friendly Area Neighbors	1/30/2025	Lindsey Foltz, Rob Eller, Beatriz Otero	Presentation
Exploring the New Versatarm IAPro NextGen User Interface	2/12/2025	Beatriz Otero	Attendance
Department of Justice Training	2/20/2025	Beatriz Otero	Training
Strength in Neurodiversity Event Planning Meeting	3/5/2025	Beatriz Otero	Attendance
Police Auditor Recruitment - Stakeholder Panel	3/13/2025	Mark Gissiner Beatriz Otero	Interview
Senior and Disability Services Employee Resource Fair	4/23/2025	Beatriz Otero, Amanda Cordova	Tabling
Public Works - CWB Food Service Translation	4/24/2025	Beatriz Otero	Translation Request
Understanding Civilian Oversight's Fast-Changing Legal Landscape	4/25/2025	Lindsey Foltz	Training
Public Works Automotive and Equipment Repair Shops Translation	4/25/2025	Beatriz Otero	Translation Request
NAACP Health Fair	5/17/2025	Amanda Cordova, Beatriz Otero	Tabling
We are Bethel Celebration*	5/31/2025		Materials Present
Community Engagement Info Session	6/3/2025	Beatriz Otero	Presentation
OSHA Heat Requirements Training	6/4/2025	Beatriz Otero	Training
OSHA Smoke and Air Quality Training	6/4/2025	Beatriz Otero	Training
LCOG Elder Services Resource Fair	6/17/2025	Beatriz Otero	Tabling
Juneteenth Celebration	6/19/2025	Beatriz Otero	Tabling
Eugene PRIDE	6/28/2025	Beatriz Otero	Tabling
Interview Panel - BETLA3	7/8/2025	Beatriz Otero	Interview
Accessibility Training	7/14/2025	Beatriz Otero, Amanda Cordova	Training
Noche Cultural*	7/19/2025		Materials Present
Asian Celebration*	7/19/2025		Materials Present
Summer Strength in Neurodiversity Festival*	7/25/2025		Materials Present
National Night Out*	8/3/2025		Materials Present
Homes for Good Community Night Out*	8/7/2025		Materials Present
Aloha Festival	8/23/2025	Beatriz Otero	Tabling
National Association for Civilian Oversight of Law Enforcement (NACOLE) Regional Meeting: Integrating AI Tools into Policing and Investigations, Using AI to Enhance Law Enforcement Oversight, Legal and Ethical Considerations for Powerful Tools, Implementing Safeguards and Creating Responsible Policies, Siblings in Oversight: Models for Communication and Engagement, Immigration and the Intersection Between Law Enforcement Actions at the State and Federal Levels and their Impact on Civil Rights, RIPA Data and Audit Implications, Addressing Diminishing Support for Civilian Oversight Agencies	8/27/2025	Beatriz Otero	Conference
New Employee Orientation Training	8/29/2025	Craig Renetzky	Training
Introductory Meetings with Civilian Review Board Members	9/1/2025	Craig Renetzky	Introduction Meeting
Introductory Meetings with EPD Leadership, IA, & Union Staff	9/1/2025	Craig Renetzky	Introduction Meeting
Introductory Meetings with Eugene City Councilors	9/1/2025	Craig Renetzky	Introduction Meeting
Lane County Public Defender's Staff Introduction	9/2/2025	Craig Renetzky	Introduction Meeting
Lane Arts Council Fiesta Cultural	9/5/2025	Beatriz Otero Craig Renetzky	Tabling
Subcommittee Meeting discussion with Mayor Knudson	9/9/2025	Craig Renetzky	Meeting

Title	Date	Staff Participant(s)	Level of Participation
Meeting with United for Immigrant Justice Leadership	9/9/2025	Craig Renetzky	Introduction Meeting
Interview with Register Guard	9/10/2025	Craig Renetzky	Interview
Criminal Justice Information Services (CJIS) Training	9/11/2025	Beatriz Otero	Training
Introductory Meeting with Eugene City Manager	9/11/2025	Craig Renetzky	Introduction Meeting
Southeast Neighbors Annual Picnic	9/13/2025	Beatriz Otero	Tabling
YMCA Welcoming Festival	9/14/2025	Beatriz Otero	Tabling
Office of Equity and Community Engagement Team Introduction to Auditor Renetzky	9/17/2025	Craig Renetzky, Beatriz Otero	Introduction Meeting
Eugene Police Foundation Annual Breakfast	9/17/2025	Craig Renetzky	Attendance
Equity and Community Consortium (ECC) / Communities of Color and Allies Network (CCAN) Third Thursdays event	9/18/2025	Beatriz Otero Craig Renetzky	Event
Introductory Meeting with Municipal Court Judge	9/18/2025	Craig Renetzky	Introduction Meeting
Introductory Meeting with Eugene City Attorney	9/19/2025	Craig Renetzky	Introduction Meeting
Ride Along- K9 Unit	9/19/2025	Craig Renetzky	Attendance
Friendly Area Block Party	9/20/2025	Beatriz Otero	Tabling
2025 Nobel Peace Park Community Festival	9/21/2025	Beatriz Otero	Tabling
Introductory Meeting with ACT Emergency Manager	9/23/2025	Craig Renetzky	Introduction Meeting
Civilian Review Board Selection Subcommittee Meeting	9/25/2025	Beatriz Otero, Craig Renetzky, Rob Eller	Meeting
Introductory Meeting with Eugene Chamber of Commerce Leadership	9/25/2025	Craig Renetzky	Introduction Meeting
Ride Along	9/26/2025	Craig Renetzky	Attendance
Ride Along	9/27/2025	Craig Renetzky	Attendance
Ride Along	9/28/2025	Craig Renetzky	Attendance
CRB Selection Subcommittee Meeting	9/29/2025	Craig Renetzky, Rob Eller, Beatriz Otero	Meeting
Introductory Meeting with Downtown Neighborhood Association Co-Chair	9/29/2025	Craig Renetzky	Introduction Meeting
Boards and Commissions New Member Training	9/30/2025	Beatriz Otero	Training
Introductory Meeting with LCSO Sheriff	9/30/2025	Craig Renetzky	Introduction Meeting
Cybersecurity Training	10/1/2025	Beatriz Otero	Training
Introductory Meeting with SPD Police Chief	10/1/2025	Craig Renetzky	Introduction Meeting
Interview with KLCC	10/1/2025	Craig Renetzky	Interview
JustFOIA Training & Discussion	10/2/2025	Beatriz Otero, Amanda Cordova	Training
Ride Along	10/5/2025	Craig Renetzky	Attendance
Meeting with Center for Dialogue and Resolution Staff	10/6/2025	Craig Renetzky	Introduction Meeting
IA Presentation to New Hiring Class	10/9/2025	Craig Renetzky	Presentation
Introductory Meeting with Police Commission Member	10/9/2025	Craig Renetzky	Introduction Meeting
Introductory Meeting with Incoming CRB Member	10/17/2025	Craig Renetzky	Introduction Meeting
Introductory Meeting with Eugene City Prosecutor	10/17/2025	Craig Renetzky	Introduction Meeting
AAPI Public Safety Forum	10/23/2025	Beatriz Otero, Craig Renetzky	Attendance
National Association for Civilian Oversight of Law Enforcement Conference	10/25/2025 - 10/30/2025	Lindsey Foltz	Conference
IAPRO Annual Conference	10/26/2025 - 10/31/2025	Rob Eller	Conference
Unite Oregon - Stronger Together Webinar	10/25/2025	Beatriz Otero	Attendance
Día de los Muertos Event	11/1/2025	Beatriz Otero	Tabling
Meeting with Councilor Keating	11/7/2025	Craig Renetzky	Meeting
Introductory Meeting with Downtown Eugene Merchants	11/7/2025	Craig Renetzky	Introduction Meeting
Active Bethel Community Board Presentation	11/19/2025	Craig Renetzky	Presentation
Introductory Meeting with Intergovernmental Relations Manager	12/1/2025	Craig Renetzky	Introduction Meeting
Boards and Commissions Liaisons Training	12/2/2025	Beatriz Otero	Training
Introductory Meeting with Court Administration Staff	12/3/2025	Craig Renetzky	Introduction Meeting
Meeting with Councilor Leech	12/4/2025	Craig Renetzky	Meeting

Title	Date	Staff Participant(s)	Level of Participation
Preventing Workplace Violence Training	12/8/2025	Craig Renetzky	Training
SF Reasonable Suspicion Training	12/9/2025	Craig Renetzky	Training
Ride Along	12/9/2025	Craig Renetzky	Attendance
Introductory Meeting with Communications Director	12/10/2025	Craig Renetzky	Introduction Meeting
Meeting with Emergency Services Staff	12/11/2025	Craig Renetzky	Meeting
EPD Recruit Class Presentation	12/14/2025	Lindsey Foltz, Rob Eller	Presentation
Belonging Module 4 - Leading for Equity	12/18/2025	Beatriz Otero	Training
Meeting with Assistant City Attorney	12/22/2025	Craig Renetzky	Meeting
Aquí en la Ciudad (Here in the City) Spanish Broadcast Production Meetings	Recurring Weekly Meetings	Beatriz Otero	Meeting
IA Technical Meetings	Recurring Biweekly Meetings	Craig Renetzky, Rob Eller, Lindsey Foltz	Meeting
All Team City Meetings	Recurring Monthly Meetings	Craig Renetzky, Rob Eller, Lindsey Foltz, Beatriz Otero, Amanda Cordova	Meeting
Civilian Review Board Meetings	Recurring Monthly Meetings	Craig Renetzky, Rob Eller, Lindsey Foltz, Beatriz Otero, Amanda Cordova	Meeting
Police Commission Meetings	Recurring Monthly Meetings	Craig Renetzky, Lindsey Foltz, Beatriz	Meeting
Human Rights Commission Meetings	Recurring Monthly Meetings	Craig Renetzky, Beatriz Otero	Meeting
ECE Network Meetings	Recurring Monthly Meetings	Beatriz Otero	Meeting
Eugene Police Employees' Association Leadership Meetings	Recurring Monthly Meetings	Craig Renetzky, Lindsey Foltz, Rob Eller	Meeting
United for Immigrant Justice Meetings	Recurring Monthly Meetings	Beatriz Otero	Meeting
Auditor Supervision Meetings with Council Leadership	Recurring Quarterly Meetings	Craig Renetzky	Meeting
Juntos Latino Advisory Committee	Recurring Quarterly Meetings	Beatriz Otero	Meeting

Civilian Review Board 2025 ANNUAL REPORT



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Eugene Civilian Review Board 2025 Annual Report

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Introduction

Eugene City Code 2.246(7), which governs Eugene’s Civilian Review Board, requires the Board to “...prepare and present an annual report to the city council that:

- (a) Summarizes the civilian review board’s activities, findings and recommendations during the preceding year;
- (b) Assesses the performance of the police auditor;
- (c) Evaluates the work of the auditor’s office, including whether the office is functioning as intended.”

Mission Statement

It is the mission of the Civilian Review Board to provide fair and impartial oversight and review of internal investigations conducted by the City of Eugene Police Department into allegations of police misconduct, use of force and other matters that have an impact on the community. The Board will strive to build trust and confidence within the community and to ensure that complaints are handled fairly, thoroughly and adjudicated reasonably. The Board will encourage community involvement and transparency in order to promote the principles of community policing in the City of Eugene.

Letter from the CRB Chairs

We are pleased to present this annual report, which contains a summary of the work that the Civilian Review Board (CRB) undertook during 2025. The CRB is designed to provide transparency and help ensure public confidence in the police complaint process and by extension trust in law enforcement. As set forth in the ordinance, assessment of the Independent Police Auditor’s Office (IPAO) is primarily achieved through CRB case reviews discussed in public meetings, and reported out annually to the City Council. The Board evaluates the work of the IPAO and reviews closed complaints to provide a community perspective about their intake, classification, investigation, and adjudication. As in years past, the bulk of this report centers around those cases reviewed by the CRB.

Staffing Changes

Despite the challenges presented by multiple transitions in leadership during 2025, the Civilian Review Board has continued its work without interruption. This underscores the professionalism and capabilities of the team who work in the Independent Police Auditor’s Office, and the resilience of the system and staff put in place by former Independent Police Auditor Leia Pitcher. CRB members participated in the hiring process for the new Auditor and in 2026 we look forward to working with Auditor Craig Renetzky as he begins his first full calendar year in his role. We hope that he will be able to provide long-term stability and leadership that has been a hallmark of this office.

Meetings and Case Reviews

We have an engaged and thoughtful civilian review board that generously gives considerable personal time to evaluate the police oversight processes in Eugene. This involves the commitment to review final investigative files and evidence including body worn video footage, monitor open and closed cases, respond to community requests for review, and attend monthly meetings to discuss our findings in public. In 2025 the CRB held eight public meetings, reviewing 5 cases classified as allegations of misconduct, one case classified as an allegation of criminal conduct and 9 cases that were classified for supervisor review. One noteworthy item from 2025 was that there were five cases which community members requested the CRB review because the complaints had been dismissed by the auditor at intake. In each of those cases the CRB reviewed the intake and preliminary investigation conducted by the auditor's office and concurred with their dismissal.

The CRB continued in its efforts to improve transparency and service to the broader community by greatly surpassing the required number of meetings. Our meetings are open to the public and provide an opportunity to openly discuss the complaint process and hear input from members of our community. Accepting public comment at all CRB meetings also allows members of the public who have filed complaints to request that the Board review their case at a future meeting. During 2025 we conducted all our public meetings in a hybrid format with an opportunity for public comment either virtually or in person. Recordings of the meetings and detailed minutes are also made available to the public.

CRB members have a unique view into the police oversight system because of their access to the completed investigatory files and related records like body-worn camera footage and interview recordings. These records are not generally available to the public. Therefore, during CRB case discussion we endeavor to strike a balance between transparency and the confidentiality required. Discussing complaints in public allows the community to learn about the complaint intakes, classifications, investigations, and determinations as they are discussed openly and critically. We do this while maintaining the confidentiality of the parties involved as required by the City Code and State law.

Training

In addition to reviewing cases of alleged misconduct, the CRB engages in continuous learning associated with police practices, civil rights, the local criminal justice system, and interactions with vulnerable communities. The auditor's office has been helpful in supporting our efforts in continuous learning, which has enabled the Board to better fulfill our mission by ensuring a comprehensive understanding of relevant processes and community factors influencing various decision makers and affected parties. In 2025 we engaged in training related to the EPD K-9 program, Community Engagement Team, Communications Center training and tour, Crisis Intervention program, and the Community Service Officer program. The Auditor's Office also

provided training on how to review investigations including case files organization and presented the 2024 Police Auditor Annual Report.

Technology and Policy Issues

The Board also considers and discusses current police policies and practices and, when appropriate, makes recommendations for review and revision. These policy concerns are sent to the Police Commission and the Police Chief through the CRB's appointed liaison who is also a voting member on the Police Commission.

As mentioned, members of the CRB review body-worn and in-car video recordings during the process of reviewing cases and we would like to highlight that our reviews are vastly improved by this technology. During 2025 CRB members expressed ongoing concerns for the lack of body worn cameras for the Special Weapons and Tactics team (SWAT), this was a concern that was also in raised in 2024. Generally, the proper utilization of Body Worn Cameras is very high and conforms with our expectations and the inappropriate muting of body worn cameras has gone down significantly over the past few years.

An emerging issue of community concern that the CRB tracked in 2025 was related to immigration enforcement. The CRB was aware that the auditor's office received inquiries and complaints from the community related to EPD interactions with federal immigration related enforcement. The CRB was aware of these complaints and monitored the closing of those cases. We requested a review of those closed cases which happened in early 2026. More details about that discussion can be found in the February 2026 minutes and meeting recordings and will be found in future reports. However, it is important to note that the CRB did not identify any items of concern in relation to either the auditor's offices' handling of those complaints or EPD misconduct.

Closing

As is longstanding tradition, CRB members continued to engage in respectful and rigorous dialog during our meetings. We continue to strive to maintain courtesy regardless of differences in opinion or viewpoint, of which there are many. However, we do agree that the investigations into misconduct that we reviewed in 2025 were thorough and timely, that the work of the auditor's office demonstrated impartiality and transparency which are critical features of this work to maintain trust in community. We would also like to highlight the excellent public outreach work that Beatriz Otero Hernández has spearheaded over the past ten years, which has been instrumental in providing information and access to the complaint process across throughout the community.

We appreciate the support of the City Council, Mayor, the Independent Police Auditor and staff, the Eugene Police Department, and other community organizations that have provided training and support over the past year. The members of the Board are proud to participate in a process that continues to evolve and allows the community to better understand police work, while also

presenting EPD leadership and officers with an opportunity to hear comments from community members in a thoughtful, and we hope, helpful forum. As we head into 2026, we look forward to ongoing, careful consideration of how we can improve public safety in Eugene and are committed to being partners in this effort in the service of our community.

Sincerely,

José Cortez

2025 Board Chair

Elise Josephson

2025 Board Vice Chair

Civilian Review Board Members Serving in 2025

Current Members:



Position 1 – Term ends 06/30/2029 Rick Roseta has practiced as a trial lawyer in Eugene for over 40 years. Most of his practice has included the defense of physicians, nurses, hospitals, attorneys, and other professionals in malpractice cases brought against them. Early in his career he handled matters involving State, County and City police conduct. He has tried over 400 civil jury trials to conclusion. He has served as a Circuit Court Judge Pro Tempore, primarily handling cases in Lane County Juvenile Court. He currently serves on the Board of Volunteers in Medicine, a non-profit provider of health care for uninsured, underinsured, and underserved members of the Eugene-Springfield community. Rick obtained his BS and JD degrees from the University of Oregon. He is married to Shannon; is the proud father of two adult children; and is a proud grandfather of two.

Position 2 –Term ends 06/30/2028



Noah Coon is a second-year law student at the University of Oregon, focusing on tribal law and criminal law. Born and raised in Alabama, he moved to the Pacific Northwest for school. Previously, he served as an AmeriCorps member through the RARE program where he worked with the City of Lebanon in Community Development. While there he also served on the steering committee to bring about Lebanon's first Pride Day. Noah is committed to increasing transparency of the legal system.

Position 3 –Term ends 06/30/2028

Joshua Burstein serves as the Human Resources Director at the Lane Council of Governments (LCOG), a public agency with over 350 employees, based in Downtown Eugene. Prior to that, he worked in administration at three law schools, including as an assistant dean at the University of Oregon School of Law, and as an attorney. He lived in four bigger cities before finding his home in 2008 in Eugene, where he and his wife raised their three children. He has prior experience with civilian review issues in New York and Boston; he also has lived in Los Angeles, California and Richmond, Virginia. He received a B.A. in History from Harvard University and a J.D. from the New York University School of Law.

Position 4 –Term ends 06/30/2026

José Cortez (Chair) has a PhD in (Latinx) cultural studies and is an assistant professor at the University of Oregon. He brings more than 10 years of experience working in civic institutions in positions of community outreach. As the child of a migrant farm worker, and having grown up in the Pacific Northwest, he has a demonstrated commitment to civic institutions.

Position 5 –Term ends 06/30/2026

Elise Josephson (Vice Chair) is an attorney focused primarily on criminal law issues. Born in southern Oregon, she moved to Eugene to attend the University of Oregon for her B.S. ('21) and J.D. ('24). Elise is an Air Force veteran and formerly worked at the Oregon State Legislature. She's passionate about delivering a justice system that balances accountability with fairness.

Position 6 –Term ends 06/30/2027

Clay Neal (Police Commission Liaison) is a 5th generation Oregonian, native Eugenic, and member of the Citizen Potawatomi Nation. From 2009-2014 he worked in the Portland Mayor's Office and the Portland Police Bureau - part of that time as the Director of Public Safety and Peacekeeping. In that role, he negotiated and oversaw the implementation of Police Bureau reforms related to the use of force, training, police bureau oversight and accountability, and community relationships. In 2015 Clay moved back to Eugene to attend the UO graduate program in Architecture. His work and research as an architect focuses on the relationship between the built environment, climate change, and equity.

Position 7 –Term ends 06/30/2027

Britni D'Eliso has lived in Eugene for 17 years, with her husband and two children. Since graduating with a MA in Clinical Mental Health Counseling from Bushnell University, she has worked as a professional in the behavioral health field for the past decade, with much of her work touching the intersection of the behavioral health and criminal justice systems. Britni is committed to the pursuit of equity and accessibility within the public healthcare sector, through systemic improvements and person-centered solutions.

Past Members:

We would like to express our deep gratitude to these former CRB members for their years of faithful service.

Monique Griffin was born and raised in Eugene. She is a pre-law student, attending the University of Oregon, majoring in sociology with a focus on crime, inequalities, and social justice. In addition to serving on the Civilian Review Board, Monique is a member of the Board of Directors for Bridges Oregon, a non-profit organization that serves Deaf, blind, Deaf-blind, and hard of hearing individuals statewide, advocating on behalf of victims of violent crime and connecting people to services. (Served until July 2025)

Carolyn Williams is a life-time Eugene resident. She left for college but returned right after graduation. Her career, thus far, has been in education, starting as a pre-school teacher locally, then serving as an English Education volunteer for the Peace Corps in Azerbaijan. When she returned from her service, she earned her Master of Arts in Teaching from Pacific University and

has been working as a teacher (mostly in middle schools) for the past 12 years. She currently works at the University Career Center at University of Oregon as the campus Peace Corps recruiter. (Served until May 2025)

2025 Overview

The CRB is required to meet four times a year. The CRB held 8 public meetings in 2025. The Board (with the help of the Independent Police Auditor's Office) identified policy concerns and communicated such to the Police Commission and the Eugene Police Department. Clay Neal has been serving as the CRB liaison to the Eugene Police Commission all of 2025, holding a voting seat on both bodies.

Trainings

Auditor's office staff in collaboration with the CRB chairs selected a number of training topics for 2025. The CRB engaged in these 8 training sessions:

- Police Auditor Hiring Process Update
- Case File Orientation
- EPD K-9 Team
- Community Engagement Team
- Communications Center Tour
- 2024 Police Auditor Annual Report
- Officer Crisis Intervention Training
- Community Service Officer (CSO) Program

Case Review Summaries

In preparing for a case review, Board members have complete access to the Internal Affairs investigative file. These materials include call logs, correspondence, body-worn camera video, in-car videos and digitally recorded interviews of complainants, officers, witnesses and others with potentially relevant information.

Board members review file materials, the fact-finding report prepared by the Internal Affairs investigating officer, along with the Adjudication recommendations of the Auditor, the Supervisors and the Chief of Police. During our reviews, the IA investigator is available to answer questions about the complaint investigation. The Internal Affairs Supervisor is also available to answer questions regarding department practices, policies and procedures.

The Board follows a case review process delineated in its Policies and Procedures Manual. The Board reviews each case by evaluating and commenting on the following elements:

1. Auditor's case presentation;
2. Complaint intake and classification;
3. Complaint investigation and monitoring;

4. Relevant department policies and procedures;
5. Policy and/or training considerations;
6. Adjudication recommendations;
7. Additional comments/concerns.

They accomplish this by sequentially discussing the following four categories after the Auditor presents a summary of the case:

1. General Comments
2. Complaint Intake, Classification, and Monitoring
3. Relevant Department Policies, Practices, and Policy/Training Considerations
4. Adjudication Recommendations

There were no designated Community Impact Cases in 2025. For reference, a Community Impact Case differs from a standard case review in that CRB members can review the investigative file and decide if they concur with the Chief's preliminary adjudication. CRB members are also able to provide recommendations on the handling of the complaint and investigation process, as well as policy and/or procedural issues. Lastly, the CRB can choose to have an incident re-opened if 1) the investigation was incomplete or inadequate and additional investigation is "likely to reveal facts that could change the case adjudication" or 2) the adjudication is not supported by substantial evidence.

CRB Case Summaries 2025

*Portions of the case summaries below were prepared using artificial intelligence–assisted drafting tools to improve efficiency. All AI-generated material was subsequently reviewed and verified by staff to ensure accuracy, completeness, and alignment with organizational standards.

Appendix A includes the minutes for each CRB meeting.

FEBRUARY CASE REVIEW:

Case: Allegations of Truthfulness and Search and Seizure

Summary of Facts

On July 15, 2023, at approximately 1:49 a.m., Eugene Police Department officers responded to two calls reporting a burglary attempt and a disturbed individual known to possess firearms, leading officers to search for the suspect. Officer F located the suspect and the suspect’s partner, identified as the victim, in an enclosed side yard where both were subsequently detained. A bag was discovered in the same area, and officers chose to move it to the vicinity of their patrol vehicles. Officer C carried the bag out, and when the victim claimed ownership, Officer C requested consent to search it, which the victim denied; Officer C then transferred the bag to Officer D and informed Supervisor A of the intent to obtain a search warrant. After taking possession of the bag, Officer D placed it on the ground, used a flashlight to look inside without a warrant or consent, and observed a firearm, a discovery that later raised concerns during review by the Lane County District Attorney’s Office. During Internal Affairs interviews, Officer C explained the sequence of events during the incident, while Officer D stated that he/she did not perceive any procedural errors at the time and had not reviewed Officer E’s search warrant until just before the interview.

Allegations and Recommended Adjudications

Officer D:

103.5.1a Truthfulness	That Officer D failed to be “honest and truthful” related to his/her discovery of a gun in a bag, including but not limited to: a. Providing information in a manner that was “evasive, deceptive, or misleading” when he/she described in his/her report what he/she could feel in the bag, without including that he/she manipulated the bag in order to feel its contents b. Falsely stating in his/her report that he/she “observed [the gun in the bag] in plain view” when he/she tugged at the opening of the bag to	Recommended Adjudications	
		Police Auditor's Office:	Sustained
		Chain of Command:	Insufficient Evidence
		Chief’s Final Adjudication:	Insufficient Evidence

	<p>be able to see its contents</p> <p>c. Falsely stating to the other officers on scene that he/she had not manipulated the bag</p> <p>d. Falsely stating to the other officers on scene that he/she had not opened the bag</p> <p>e. Providing information in a manner that was “evasive, deceptive, or misleading” when he/she spoke with the DDA about the circumstances surrounding his/her discovery of the gun in the bag</p>		
322.2 Search and Seizure	That Officer D conducted an unconstitutional search of a bag, without a warrant or a valid exception to the warrant requirement, when he/she manipulated the bag to feel its contents and/or when he/she placed the bag on the ground and tugged on the partially opened zipper to provide a clearer view inside the bag.	Recommended Adjudications	
		Police Auditor's Office:	Sustained
		Chain of Command:	Sustained
		Chief's Final Adjudication:	Sustained
322.6. Search and Seizure	That Officer D attempted to coerce consent from the Victim to search the bag, insinuating he/she could be convicted of a felony if he/she continued to assert his/her constitutional right to refuse consent to search his/her bag.	Recommended Adjudications	
		Police Auditor's Office:	Insufficient Evidence
		Chain of Command:	Unfounded
		Chief's Final Adjudication:	Unfounded

Officer C:

103.5.22 Report and Evidence Submission	That Officer C failed to submit a “true, accurate, and complete” report of this incident when he/she omitted from his/her report that Officer D manipulated the bag while it was in his/her [Officer D’s] hands and/or when he/she [Officer D] placed the bag on the ground.	Recommended Adjudications	
		Police Auditor's Office:	Insufficient Evidence
		Chain of Command:	Unfounded
		Chief Final Adjudication:	Unfounded

CRB Comments and Discussion

Members discussed whether the District Attorney's involvement was appropriate and whether the way evidence was handled might have limited the ability to link related events. Staff clarified that a detective—not a sergeant—brought concerns to the DA, and that the issue stemmed from uncertainty about the legality of a search rather than suspected deception. Most members agreed the complaint classification was appropriate, though some questioned whether the DA should have initiated it. The board also considered broader implications for policy and training, noting the complexity of search and seizure law, the difficulty officers face in applying legal standards in real time, and the effect those decisions can have on cases. Suggestions included reinforcing training on case law and clarifying peer roles in the field, while acknowledging that truthfulness is challenging to teach.

Discussion of the truthfulness allegation highlighted differing interpretations. Pro Tem Chair Neal expressed concern about the omitted detail of the officer feeling the outside of a bag, ultimately leaning toward insufficient evidence despite clarifying video and interview statements. Auditor Foltz explained that the sustained recommendation met the 50.01 percent threshold based on repeated omissions and inconsistent explanations, noting that intentionality is not required. In contrast, Chief Skinner said EPD agreed the search was flawed but found no ill intent and applied a higher burden of proof due to what he described as a broad policy. Members also noted the officer's dismissal of colleagues' suggestion to obtain a warrant and the continuation of the search after consent was withdrawn.

See Appendix A for February meeting minutes.

MARCH CASE REVIEW:

Case: Allegation of Oleoresin Capsicum Aerosol

Summary of Facts

In May 2024, Eugene Police officers conducting a downtown patrol check contacted an individual sleeping in an area covered by a valid trespass letter, though no signs were posted. The suspect denied trespassing, became argumentative, refused commands, challenged the officers' authority, and declined to provide identification. Officer A informed the suspect they were detained and subject to arrest. The suspect remained behind a bicycle rack, refused to move, and stated they had a tendency to resist law enforcement. About twelve minutes into the encounter, Officer A deployed OC spray to gain compliance, after which officers took the suspect into custody for resisting arrest and criminal trespass. In an Internal Affairs interview, Officer A acknowledged the suspect was not actively resisting but said he/she was concerned about the suspect's behavior, size, location, and statements, and feared a physical struggle could injure both officers and the suspect.

Allegation and Recommended Adjudication

Officer A:

803.3 Oleoresin Capsicum Aerosol	That Officer A used OC spray against a person engaged in passive resistance in violation of policy in May 2024.	Recommended Adjudications	
		Police Auditor's Office:	Sustained
		Chain of Command:	Within Policy
		Chief's Final Adjudication:	Within Policy

CRB Comments and Discussion:

The Civilian Review Board discussed whether Officer A's use of OC spray on a trespass suspect—who was argumentative, refused commands, and remained behind a bike rack—constituted a policy violation, focusing primarily on whether the suspect's behavior amounted to passive or active resistance. Members examined the de-escalation efforts, the officers' options given the duty to arrest, and how training and policy define resistance levels, with some noting that five officers were present and questioning why hands-on options weren't attempted first. EPD leadership described the suspect's behavior as "passive plus" and argued the OC deployment was within policy, while Auditor's Office staff believed the policy was violated based on Officer A's own statements and body worn video. Board members were divided: Roseta and Interim Chair Neal felt the force was within policy, while Griffin, Coon, and D'Eliso believed the allegation should be sustained, citing the policy language, the suspect's actions, and possibilities for further de-escalation.

See Appendix A for March meeting minutes.

APRIL CASE REVIEW:

Case: Allegation of Use of Force

Summary of Facts

In September 2024, Eugene Water and Electric Board employees reported a disorderly individual who had threatened them, acted verbally abusive, and vandalized equipment, prompting three EPD officers and a Lane County Sheriff's deputy with a K-9 to respond. The suspect refused lawful commands, remained verbally combative, took off his/her shirt, and walked away from officers despite their attempts to get him/her to disengage. After verbal efforts failed, Officer A deployed a Taser, causing the suspect to fall and allowing officers to take him/her into custody. The suspect was arrested for criminal mischief and disorderly conduct and transported to the Lane County Jail. In a subsequent Internal Affairs interview, Officer A explained the de-escalation attempts used, the physical threats the suspect posed, and why he/she believed the force applied was appropriate.

Allegation and Recommended Adjudication

Officer A:

800.2 Use of Force	That Officer A used force in excess of that which was reasonable under the circumstances when he/she deployed his/her taser on the Suspect in violation of policy.	Recommended Adjudications	
		Police Auditor's Office:	Within Policy
		Chain of Command:	Within Policy
		Chief's Final Adjudication:	Within Policy

CRB Comments and Discussion:

The CRB agreed that the complaint, intake, and classification were appropriate, with some members asking what specifically made the taser deployment questionable while others emphasized the value of reviewing all uses of force. In discussing policies and training, board members explored whether officers had viable de-escalation options, whether CAHOOTS could have been involved, and how quickly force was used, while EPD staff explained that the suspect's violent behavior limited alternatives and that officers met training expectations. During adjudication, most members concluded the taser use was within policy, with one member finding insufficient evidence.

See Appendix A for April meeting minutes.

MAY CASE REVIEWS:

Case Review #1: Inquiry

Summary of Facts

In March 2025, a reporting party contacted the Eugene Police Department claiming that a neighbor had threatened their child and expressed concern that responding officers appeared fearful and frisked them without clear explanation. The RP worried officers might have accessed information about them that influenced their behavior. The incident was classified as an Inquiry and reviewed by the Independent Police Auditor's Office, which found no policy violations by the officers and dismissed the complaint. The RP asked for the CRB to review their case.

CRB Comments and Discussion: CRB members generally agreed with the classification, noting that the review was appropriate and did not reveal any policy violations. D'Eliso, Neal, and Williams all supported the classification, with Neal asking what prompted the review and Foltz explaining that it was requested on behalf of a community member. Neal observed that nothing in the case appeared to suggest a policy violation. Williams appreciated the opportunity to review the case as part of maintaining transparency in the oversight process.

Case Review #2: Allegations of Officer Response to Calls and Courtesy

Summary of Facts

In November 2024, Officer D stopped a driver suspected of impairment and began voluntary field sobriety tests, which the suspect later chose to discontinue. After consulting with assisting Officer E, Officer D determined there was probable cause to arrest the suspect, who then actively resisted as officers attempted to handcuff him/her. Officer E requested Code 3 cover, prompting several officers—including Officer A—to respond. While driving to the scene with lights and sirens activated, Officer A reached speeds up to 83 mph and traveled through multiple red lights at speeds significantly above the posted limits. By the time Officer A arrived, the suspect had already been tased and secured, but Officer A made unprofessional comments toward the handcuffed individual. In an Internal Affairs interview, Officer A defended his/her driving as careful and within policy and stated his/her comments stemmed from anger, acknowledging they were not helpful.

Allegations and Recommended Adjudications

Officer A:

416 Officer Response to Calls	That in November 2024, Officer A failed to drive with due care for the safety of others at several intersections, at high speed and passing another code 3 responding officer when responding to a DUII traffic stop by two other officers.	Recommended Adjudications	
		Police Auditor's Office:	Sustained
		Chain of Command:	Sustained
		Chief's Final Adjudication:	Sustained
103.5.8 Courtesy	That in November 2024, Officer A failed to provide courteous service and was disrespectful	Recommended Adjudications	

	when engaging in verbal interactions with an arrested and in custody individual.	Police Auditor's Office:	Sustained
		Chain of Command:	Sustained
		Chief's Final Adjudication:	Sustained

CRB Comments and Discussion:

The Board discussed the effectiveness of the complaint intake and noted that the classification and monitoring were appropriate. Members raised questions about the absence of a de-escalation allegation, and staff explained that overlapping allegations are generally avoided to maintain clarity. Concerns were also expressed about the officer's driving speed, use of profanity, and comments made during the incident. Staff clarified that while profanity is restricted under the courtesy policy, limited tactical use is permitted, and most profanity-related complaints are addressed at the supervisory level.

Board members also sought information about officer oversight during probation and how officers are assigned to specific beats. The EPD staff explained that assignments are based primarily on seniority and that maintaining consistent beat officers helps support relationship-building.

After review and discussion, all Board members reported sustaining both adjudications.

See Appendix A for May meeting minutes.

JULY CASE REVIEWS:

Cases: Four Service-Level Complaints

Case #1: Professionalism

Summary of Facts

A reporting party contacted the Independent Police Auditor's Office with concerns about Eugene Police Department officers' treatment of unhoused individuals. The allegations included officers slashing tents, improperly disposing of personal property, and conducting sweeps during freezing weather. The matter was classified as a Policy Complaint and assigned to Sergeant A for investigation.

CRB Comments and Discussion: Board members discussed why the case was classified as a Policy Complaint. Staff explained that Eugene Police Department policy directs officers to assist City services with matters involving unhoused individuals, which guided the classification. Members asked about additional policies governing interactions with unhoused community members, particularly during adverse weather, and staff noted that weather-related considerations were not addressed in the policy.

Several members expressed concerns about the conduct described in the complaint. Questions were raised about whether "slashed tents" indicated vandalism, and staff clarified that video footage did not show tents being slashed but did show officers removing tarps to gain visibility. Staff reported that property was moved but not destroyed, and that enforcement actions were related to criminal activity rather than camping violations. Some members referenced footage showing officers mishandling belongings and raised concerns about disrespectful behavior and overall tone during the interactions.

Suggestions included recommending that EPD review and strengthen policies regarding treatment of unhoused individuals and consider implementing Trauma-Informed Care training. Members also noted broader systemic challenges, including reduced support from CAHOOTS and ODOT, and emphasized the importance of trauma-informed approaches.

Case #2: Police Response

Summary of Facts

A reporting party contacted the Independent Police Auditor's Office after requesting CAHOOTS assistance for a child in distress and specifying that they did not want a police response. The reporting party stated that Eugene Police Department officers responded anyway and questioned the officers' actions during the contact. The matter was classified as an Inquiry and assigned to Sergeant A for investigation.

CRB Comments and Discussion:

Board members expressed significant concern about the officers' interaction with the parent and child. Members noted that the video footage was distressing, highlighted gaps in mental-health crisis response due to reduced CAHOOTS hours and questioned the officers' repeated statements to the parent about potential criminal charges. Several members felt the officers' communication was unnecessary and escalatory.

The Chair acknowledged the complexity of the dispatch decision-making process but agreed that the officers' communication with the parent was troubling, even if no policy violations were identified. Members also noted legal complexities related to the Abuse Protection Act. Recommendations included Trauma-Informed Care training and strengthened de-escalation practices to better support families experiencing crisis.

Case #3: Courtesy

Summary of Facts

A reporting party notified a Eugene Police Department lieutenant that Officer B acted unprofessionally and discourteously toward two officers from another law enforcement agency while at the Lane County Jail. The reporting party also stated that Officer B made an insulting comment to one of the officers. The matter was classified as a Service Complaint (Courtesy) and assigned to Sergeant C for investigation.

CRB Comments and Discussion:

Board members noted that the case appeared unusual for inter-agency interactions, and staff confirmed that such incidents are not common. Members agreed that the intake, classification, investigation, and monitoring were appropriate, and that existing policy was sufficient for addressing the concerns raised. Questions were raised about when reports are generated, and staff explained that entries are made consistently and that the department has authority to classify both minor and major misconduct as part of its routine processes.

Case #4: Respectfulness

Summary of Facts

A reporting party notified a Eugene Police Department sergeant that a fourth party had been upset after overhearing an officer use an incorrect name and pronouns while speaking with a third party. The fourth party considered the officer's language discourteous and inappropriate. The matter was classified as a Service Complaint (Courtesy) and assigned to Sergeant A for investigation.

CRB Comments and Discussion:

Board members confirmed that the complaint was not internally generated. Members discussed whether existing courtesy policy sufficiently addresses concerns related to the use of incorrect names or pronouns. Suggestions included reviewing current policy or developing more specific guidance. Several members expressed appreciation that the concern was being taken seriously, and the Chair agreed with the importance of addressing the issue.

See Appendix A for July meeting minutes.

SEPTEMBER CASE REVIEW:

Case Review: Allegations of Truthfulness and Judgment

Summary of Facts

EPD Internal Affairs received a referral from the City Prosecutor's Office indicating that Officer A's testimony during a DMV hearing appeared inconsistent with body-worn video from a November 2024 traffic stop. The case was classified as an allegation of misconduct by the Interim Police Auditor.

During the original incident, Officer A stopped a vehicle for observed traffic violations. Additional officers arrived, and one recognized a juvenile passenger connected to an unrelated investigation. While Officer A was preparing a traffic citation, other officers initiated a DUI investigation based on observed signs of impairment, ultimately leading to the driver's arrest and citation for DUI. The concern raised by the Prosecutor's Office centered on Officer A's testimony that he/she observed impairment during his/her initial contact, which differed from his/her body-worn video statement describing the driver's speech as relatively clear and his/her decision not to begin a DUI investigation at that time.

Allegations and Recommended Adjudications

Officer A:

103.5.1 Truthfulness	That Officer A provided testimony before the Office of Administrative Hearings for the State of Oregon Department of Administrative Hearings for the Department of Transportation that were inconsistent with statements he made to officers at the scene of a traffic stop.	Recommended Adjudications	
		Police Auditor's Office:	"Not Sustained"
		Chain of Command:	Insufficient Evidence
		Chief's Final Adjudication:	Insufficient Evidence
103.4.1 Judgment	That Officer A failed to make decisions and take action on a suspected DUI traffic stop that a reasonable employee in similar circumstances would use or take, given the information they knew or should have known at the time.	Recommended Adjudications	
		Police Auditor's Office:	Within Policy
		Chain of Command:	Insufficient Evidence
		Chief's Final Adjudication:	Insufficient Evidence

CRB Comments and Discussion:

Board members discussed the intake, classification, and handling of the case, noting concerns raised by the City Prosecutor's Office and the unusual context of the complaint originating from an administrative law hearing. Members agreed that the case selection and classification were appropriate and that monitoring was conducted effectively.

The Board examined issues related to coordination among officers at the scene, including how responsibilities are assigned when multiple investigations occur simultaneously. Staff explained that the officer who initiates a separate investigation typically leads that portion of the incident. Members also discussed policies regarding muting of body-worn video, with staff noting that officers have limited discretion and that a related policy exists, though no BWV allegation was part of the case.

Questions were raised about discrepancies between Officer A's testimony and body-worn video. EPD staff clarified that while reviewing BWV before writing reports is best practice, it is not always possible due to time constraints. Members emphasized the importance of accurate reporting, testimony grounded in recollection, and precision when describing observations. Several members noted broader challenges associated with DUII investigations, including courtroom complexities and subpoena limitations that prevented additional officers from testifying at the DMV hearing.

The Board underscored the importance of training officers on report writing, coordination during multi-officer incidents, and providing testimony that appropriately reflects evolving information and recollection.

CRB members reached differing conclusions on the two allegations. Coon and Neal each found Insufficient Evidence for both allegations, while Chair Cortez found the truthfulness allegation Sustained and the judgment allegation Insufficient. Josephson determined there was Insufficient Evidence for truthfulness but Sustained the judgment allegation. D'Eliso also found Insufficient Evidence for truthfulness and did not offer an opinion on the judgment allegation.

See Appendix A for September meeting minutes.

OCTOBER CASE REVIEWS:

Case Review #1: Three Service-Level Complaints

Case #1 Summary of Facts

In May 2025, a community member alleged that Eugene Police Department mishandled their property and destroyed a shotgun; after review, the Independent Police Auditor's Office found no policy violations, confirmed the shotgun had not been destroyed, dismissed the complaint, and provided the individual with instructions for retrieving their property. The RP asked for CRB to review their case.

CRB Comments and Discussion: Civilian Review Board (CRB) members offered no additional comments.

Case #2 Summary of Facts

In May 2025, a community member reported that Eugene Police Department failed to respond to a late-2024 residential break-in, but after review by the Independent Police Auditor's Office, the incident could not be identified and the service complaint was dismissed. The RP asked for CRB to review their case.

CRB Comments and Discussion: The Civilian Review Board discussed whether the case was time-barred under the 60-day limit, and although the department typically reviews untimely cases, the incident could not be identified; Board members agreed that the intake and classification were appropriate and offered no further comments.

Case #3 Summary of Facts

In August 2025, a community member alleged that Eugene Police Department mishandled an investigation and made improper arrests; after review, the Independent Police Auditor's Office determined the service complaint was not timely, and the complaint was dismissed. The RP asked for CRB to review their case.

CRB Comments and Discussion: The Civilian Review Board discussed the case's timeliness under the ordinance's 60-day statute of limitations, noted that while good-cause exceptions exist, none applied, affirmed that the Auditor's Office reviewed all available materials, clarified that citizens are informed via closure letters and website resources, and recommended clearer public guidelines, with no further comments from members.

Case Review #2: Allegation of Professionalism

Summary of Facts

In May 2025, four officers twice responded to a subject requesting aid for suicidal concerns. During the first contact, the subject denied intent to self-harm but repeatedly inhaled nitrous oxide and claimed to have leg paralysis, which Officer A briefly tested by touching the subject's leg. After clearing the initial call, officers returned when the subject reported cutting their wrists; Officer A located and removed a knife, briefly pretending to throw it away before securing it. The subject was ultimately taken into custody and placed on a mental health hold. In a subsequent Internal Affairs interview, Officer A

acknowledged the ineffectiveness of the mock knife-throw and provided explanations for his actions during both interactions.

Allegations and Recommended Adjudications

Officer A:

103.4.2 Professionalism	That Officer A engaged in disrespectful conduct and did not provide courteous service when responding to a suicidal subject in May 2025 inconsistent with statements he/she made to officers at the scene of a traffic stop.	Recommended Adjudications	
		Police Auditor's Office:	Sustained
		Chain of Command:	Within Policy
		Chief's Final Adjudication:	Within Policy

CRB Comments and Discussion: During the review of the complaint, CRB members offered broad reflections on police professionalism, mental health response, and the context of the incident. Neal emphasized that the Board often reviews cases related to agency culture and professionalism, noting the wide range of situations officers encounter and that the Reporting Party had passed away shortly after filing the complaint. He, along with Josephson and Chair Cortez, agreed that the intake, classification, and monitoring of the complaint were appropriate. D'Eliso underscored the ongoing need for strengthened mental health services and a fully staffed mobile crisis team, expressing concern that the Reporting Party had requested CAHOOTS but received a police response due to staffing limitations. Roseta questioned the lack of arrest for inhalant use, and IA Sgt. Jensen explained that officers must weigh the benefits of arrest versus providing behavioral health support. Additional questions were raised about dispatch information, different tones between officer interactions, and the process that would have occurred had an arrest been made.

In discussing relevant policies, practices, and training considerations, members focused primarily on suicide prevention preparedness and officer conduct during mental health crises. Jensen confirmed that suicide prevention and intervention are covered in Crisis Intervention Team training and reviewed annually. While D'Eliso found officer behavior generally consistent across responders, she noted a dismissive comment that could have minimized the perceived risk and recommended reinforcing suicide prevention training. Other members expressed no concerns with existing policies, and several reaffirmed the importance of crisis oriented mental health responders. Neal referenced Officer A's own acknowledgment that he/she had not provided fully courteous service but agreed that no policy or training changes were necessary. All CRB members agreed with the adjudication of Within Policy.

See Appendix A for October meeting minutes.

DECEMBER CASE REVIEWS:

Case #1: Service-Level Complaint

Summary of Facts

In September 2025, a community member reported that Eugene Police officers had advised their property would be handled a certain way following an arrest but later found it had been impounded with retrieval costs they felt were too high. Classified as an inquiry, the complaint was reviewed by the Independent Police Auditor's Office, which found no policy violations by EPD and dismissed the complaint. The RP asked for CRB to review their case.

CRB Comments and Discussion: CRB members unanimously agreed with the inquiry classification and discussed issues related to property storage, retrieval coordination, and the high cost of impound fees, noting that these fees are set by the towing companies rather than EPD. Members acknowledged that the case was handled in accordance with policy, though some highlighted broader community challenges and suggested exploring clearer guidelines or potential policy review regarding certain types of property.

Case #2: Allegation of Criminal Conduct: Conformance to Laws (Allegations Regarding Use of Force, Conduct, and Body Worn Video)

Summary of Facts

In January 2025, officers responded to a reported criminal incident and contacted an individual believed to be involved. After initial questioning by Officer B, Officer A detained the individual, who then resisted as officers escorted them to a patrol vehicle. Officer A delivered several focused strikes followed by two dry-stun Taser deployments before the individual was taken into custody on charges of trespassing and resisting arrest. A supervisor later met with Officer A, instructing both to mute their body-worn cameras to discuss investigative strategy. In subsequent Internal Affairs interviews, Officer A cited safety concerns and resistance as justification for the force used, while the supervisor stated that the camera muting was intended to facilitate discussion of investigative tactics.

Allegations and Recommended Adjudications

Officer A:

800.2 Use of Force	That Officer A used force in excess of that which was reasonably necessary under the circumstances, when he/she repeatedly struck the Arrestee, after he/she was handcuffed, during his/her arrest in January 2025.	Recommended Adjudications	
		Police Auditor's Office:	Sustained
		Chain of Command:	Sustained
		Chief's Final Adjudication:	Sustained
800.2 Use of Force	That Officer A used force in excess of that which was reasonably necessary under the circumstances, when he/she discharged his/her taser multiple times on the Arrestee,		

	after he/she was handcuffed, during his/her arrest in January 2025.	Recommended Adjudications	
		Police Auditor's Office:	Sustained
		Chain of Command:	Not Sustained
		Chief's Final Adjudication:	Sustained
103.5.9.e Conduct	That Officer A's actions, demeanor, and treatment of the Arrestee was unprofessional, unbecoming, and brought him/her and the department into disrepute.	Recommended Adjudications	
		Police Auditor's Office:	Sustained
		Chain of Command:	Sustained
		Chief's Final Adjudication:	Sustained
1203.7.4 Body Worn Camera	That Officer A muted his/her Body Worn Camera in violation of policy.	Recommended Adjudications	
		Police Auditor's Office:	Within Policy
		Chain of Command:	Not Sustained
		Chief's Final Adjudication:	Within Policy

Supervisor A:

1203.7.4 Body Worn Camera	That Supervisor A muted his/her Body Worn Camera in violation of policy.	Recommended Adjudications	
		Police Auditor's Office:	Sustained
		Chain of Command:	Sustained
		Chief's Final Adjudication:	Sustained

CRB Comments and Discussion:

CRB members discussed the complaint intake, classification, and review process, with several members seeking clarification about how the case originated and how the Auditor's Office identifies use-of-force incidents for further examination. Foltz explained that the case had been flagged both internally and by the arrestee, and she provided additional context about the intake timeline, involvement of other jurisdictions, and the Auditor's Office's routine review of police reports and body-worn video footage.

Members generally agreed with the intake and classification decisions, though some asked why adherence to law was not included in the adjudication. Foltz clarified that because the criminal investigation had already concluded, the administrative policy review was the appropriate focus. Questions were also raised about the number of criminal complaints generated within the Auditor's Office and how adjudication classifications are determined.

In discussing relevant policies, practices, and training considerations, members focused on use-of-force decision-making, taser application, multi-officer scene coordination, and body-worn video practices. DC Adams and Foltz provided clarification on taser "dry stun" use for pain compliance, while the DC also noted that Officer A's tactic in this incident was inappropriate for the circumstances. Members asked about communication protocols between officers, particularly when one officer perceives a threat, and the DC explained that while pre-planning occurs when threats are known, on-scene communication often relies on officer judgment. Several members highlighted the need for clearer guidance around when muting body-worn cameras is permissible, and the DC affirmed that the policy generally prohibits muting and is reinforced regularly. Additional context was provided on EPD's long-standing use of body-worn video and its high compliance rate.

CRB members reviewed the adjudication recommendations and expressed broad agreement with the conclusions reached by both the Chief and the Auditor's Office. Most members agreed with all of the recommended findings, noting no concerns with the reasoning behind them. One member offered slight variation, agreeing with the first three adjudications while finding the fourth allegation Within Policy and the fifth Sustained. Overall, the Board demonstrated consensus with the outcome of the administrative review.

See Appendix A for December meeting minutes.

Civilian Review Board (CRB)
Held in person at 101 East Broadway Suite 230 Eugene, OR 97401
and via Zoom webinar

February 11, 2025
5:30 p.m.

PRESENT: Chair Pro Tem Clay Neal, Britini D’Eliso, Noah Coon, Monique Griffin, and Rick Roseta

ABSENT: Chair Jose Cortez and Carolyn Williams

INDEPENDENT POLICE AUDITOR’S OFFICE STAFF: Mark Gissiner, Robert Eller, Beatriz Otero Hernandez, Lindsey Foltz, and Amanda Cordova

EUGENE POLICE DEPARTMENT STAFF: Chris Skinner, Eugene Police Department (EPD) Police Chief; Cindy Coleman, EPD Professional Standards Manager; Lindy Smith, EPD Program Manager; Joel Peckels, EPD Sergeant

OTHER: Keri Beraldo, Interim Co-Director of Employee Resource Center, City of Eugene (online)

Chair Pro Tem Neal convened the Civilian Review Board (CRB) at 5:37 p.m. and read a land acknowledgement statement.

1. Agenda and Materials Review

There were no changes to the agenda.

2. Minutes Approval (December 12, 2024) attachment

MOTION: Griffin moved, seconded by Roseta, to approve the December 12, 2024 meeting minutes.

VOTE: 5:0 PASSED

IN FAVOR: Pro Tem Chair Neal, Griffin, Coon, D’Eliso, and Roseta

The motion passed unanimously.

3. Comments from Board Members and Commission Liaisons

Griffin reported watching the previous Police Commission meeting, and that the culture audit was completed. Members of the Police Commission are not getting access nor is the report being made public.

D’Eliso brought attention to the state of the country, stating that it is messy and complicated and there is a lot of weight and feeling. She expressed that working in local government she is feeling it and wanted to acknowledge so.

Pro Tem Chair Neal reported that he has been acting as a liaison for the Police Commission. He introduced Eugene Police Chief Chris Skinner and invited him to speak about the culture audit.

Chief Skinner explained that an EPD culture audit was completed. He reported that 20 percent, or 60 employees, were interviewed to better understand the culture within EPD. Several recommendations were identified, including urgent and less urgent needs. He reported having shared the recommendations previously and said the department is still determining if the report will be made publicly available. He cited a public records law that allows the report to be exempted when including statements by employees. Chief Skinner committed to making an executive summary with the recommendations available. He noted that a few of the recommendations were in process before the report was submitted and others are being incorporated into their 2025 work plan. He is hopeful that after one year the EPD will have achieved many of the recommendations.

Griffin asked how similar the culture audit is to the 2015 perf report.

Chief Skinner responded that there are a few overlaps with the 2015 perf report, such as continuing to improve processes. He said many aspects of the perf report were accomplished. He added that the audit did not reveal overt sexism or racism within EPD.

Pro Tem Chair Neal stressed how important it is for EPD employees to be able to voice their opinions and experiences without it being made public. In his experience, it can be a limiting factor when information is publicly displayed. He said he appreciates the fact that they want to protect employees to be able to say what they are actually experiencing.

Chief Skinner added that the auditors did a review of existing policies looking for gaps or vulnerabilities and they received reaccreditation revealing that EPD policies are solid.

Pro Tem Chair Neal reported that the Police Commission recently approved changes to policy language related to police interactions with people with disabilities.

Pro Tem Chair Neal asked Interim Auditor Gissiner what the best way is for Police Commission members to reach out if they have a concern about a specific incident and want to involve the CRB.

Interim Auditor Gissiner responded that the Police Commission should utilize their liaison.

Pro Tem Chair Neal brought up potential proposed budget cuts at the City of Eugene. He said that City Council recently voted on a fire fee, but it does not absolve all proposed budgetary cuts. He noted that the budget decreases may affect downtown policing services, mobile health crisis outreach, and other public safety services.

4. Training Topic: Police Auditor Hiring Process Update

Keri Beraldo, Employee Resource Center Co-Director for the City of Eugene, provided training information related to the Police Auditor Selection Process.

Regarding recruitment and outreach, Beraldo explained that the Police Auditor position was posted from October 28, 2024 through January 1, 2025. The posting was shared with multiple professional networks including law enforcement networks, human resources networks, diversity sites, and at the National Association for Civilian Oversight of Law Enforcement (NACOLE) conference. She added that the City

contracted with a recruiting firm, Bob Murray and Associates, to assist with outreach efforts. The City is pleased with the quality and quantity of applicants as a result of the outreach efforts.

Beraldo explained that the selection process aligns with organizational best practices including a minimum qualification screening, application submission screening, interviews, and background and reference checks. The interview process includes a first-round screening, community panel, stakeholder panel, and a City Council panel. The in-person process will take place in March, the date and time is still to be determined.

She explained that during the community panel, each candidate will respond to questions created and posed by community members. City Council is determining groups to invite, such as the CRB, Chamber of Commerce, Police Commission, Human Rights Commission, and more. The second interview is an internal stakeholder interview. The third and final interview involves the Mayor and City Council. The City is tentatively offering candidates a tour of Eugene.

Beraldo invited questions from the CRB.

Pro Tem Chair Neal asked for more clarification around the community panel.

Beraldo responded that their goal is to identify several candidates who would move forward to the in-person process, i.e., community panel, stakeholder panel, and interviews with City Council, which would take place over a two-day period.

Pro Tem Chair Neal asked how they plan to get a community group to commit to that level of engagement while still being representative of community members.

Beraldo responded that some of the challenges are identifying the interview dates. The City's community engagement team is seeking groups that are important to have represented. Last time they recruited more than 20 panelists. She added that they hope to solidify the interview dates next week.

Roseta asked what process the community panel will use to select the candidates, vote or consensus?

Beraldo responded that the community panel will observe the candidates answering questions. Then each panelist will submit feedback to City Council. She said that City Council is the decision-maker in the process.

Pro Tem Chair Neal spoke about potential challenges with people from out of town not feeling immediately connected with the community. He asked how the City will best support candidates from other cultures.

Beraldo responded that her hope is to group folks with people whose identities are similar to their own during the tour of the City. Furthermore, she asked the recruiting firm to be specific when reaching out to candidates and have an open conversation about Eugene and its demographics. She said she is open to more suggestions and recommendations.

Griffin asked when the CRB can expect to have a new auditor.

Beraldo responded that best-case scenario an auditor may be hired in April, 2025.

5. Case Review: Allegations of Truthfulness and Search and Seizure

Eller provided a PowerPoint presentation of the case summary, as follows:

- July 15, 2023, at approximately 1:49 a.m., Eugene Police Department (PD) officers responded to the report of a burglary in the City of Eugene. The police response stemmed from calls for service by two individuals. The first individual reported an unidentified person (Suspect) tried to kick in their apartment door. The second individual reported a disrupted person (Suspect) and added he/she was known to possess firearms.
- Several officers responded to the service requests and began their search for the Suspect. Officer F located the Suspect and his/her partner (Victim) in an enclosed area/side yard.
- After the Suspect and Victim were detained by the officers, a bag was located in the enclosed area/side yard. Officers decided to move the bag from the location it was discovered to the area of the marked patrol vehicles.

Summary of Facts

- Officer C carried the bag from the enclosed area/side yard. The Victim asserted ownership of the bag. Officer C requested consent to search the bag; the Victim denied the request. Officer C transferred custody of the bag to Officer D. Officer C told Supervisor A he/she (Officer C) was going to obtain a search warrant for the bag.
- After handling the bag, Officer D set it on the ground. Officer D then utilized a flashlight, looked inside the bag, and observed a firearm. When the case was reviewed by the Lane County District Attorney's Office, concerns were raised regarding the firearm discovery.
- In Officer C's Internal Affairs (IA) interview, he/she explained the events during the incident. In Officer D's IA interview, he/she stated that he/she did not perceive missteps at the time of the incident and stated he/she did not review Officer E's search warrant until prior to the interview.

Summary of Allegations

1. 103.5.1.a Truthfulness: That Officer D failed to be "honest and truthful" related to his/her discovery of a gun in a bag, including but not limited to:
 - a. Providing information in a manner that was "evasive, deceptive, or misleading" when he/she described in his/her report what he/she could feel in the bag, without including that he/she manipulated the bag in order to feel its contents
 - b. Falsely stating in his/her report that he/she "observed [the gun in the bag] in plain view" when he/she tugged at the opening of the bag to be able to see its contents
 - c. Falsely stating to the other officers on scene that he/she had not manipulated the bag
 - d. Falsely stating to the other officers on scene that he/she had not opened the bag
 - e. Providing information in a manner that was "evasive, deceptive, or misleading" when he/she spoke with the DDA about the circumstances surrounding his/her discovery of the gun in the

bag

2. 322.2 Search and Seizure: That Officer D conducted an unconstitutional search of a bag, without a warrant or a valid exception to the warrant requirement, when he/she manipulated the bag to feel its contents and/or when he/she placed the bag on the ground and tugged on the partially opened zipper to provide a clearer view inside the bag.
3. 322.6.d Search and Seizure: That Officer D attempted to coerce consent from the Victim to search the bag, insinuating he/she could be convicted of a felony if he/she continued to assert his/her constitutional right to refuse consent to search his/her bag.
4. 103.5.22 Report and Evidence Submission: That Officer C failed to submit a “true, accurate, and complete” report of this incident when he/she omitted from his/her report that Officer D manipulated the bag while it was in his/her [Officer D’s] hands and/or when he/she [Officer D] placed the bag on the ground.

Eller presented a table detailing adjudication recommendations, as follows:

- Chain of Command: D: Sgt/Lt/Cpt/DC 1: IE, 2: S, 3 / C : 1 : U
- Chief Final Adjudication: D: 1: IE, 2: S, 3: U / C : 1 : U
- Auditor: D: 1-2: S; 3: IE / C: 1: IE

The following materials were provided for CRB review:

- Body worn video footage
- IAPro report, detailing the investigative process
- All correspondence related to the complaint, including internal correspondence
- Adjudication recommendation memo from the Chain of Command and Chief
- Adjudication recommendation memo from the Auditor
- All related reports and records
- Relevant EPD policies

Complaint, Intake, Classification, and Monitoring Discussion

D’Eliso found it interesting that the District Attorney (DA) had a role. She referenced a July 3, 2024 incident involving a gun battle. She asked if the question around how this evidence was handled could have or did compromise connecting the two events.

Sgt. Peckels said he is not one hundred percent sure, but he believes it did compromise the ability to link them.

Roseta said he thinks the complaint is fine. He cited it being initiated by the DA.

Pro Tem Chair Neal asked if it was an email from a sergeant that identified the problematic situation. He is trying to determine how the complaint arose in the DA’s office.

Sgt. Peckels said it was a detective that brought it to the DA’s attention.

Pro Tem Chair Neal asked if it seemed like the detective also could have had agency to ask internal affairs to look into it.

Sgt. Peckels responded that search and seizures change all the time. He said cases can get lost due to a search that is potentially problematic, though it is not necessarily against policy. He thinks that is what the detective was weighing: is it a policy violation that needs to be investigated by internal affairs or a discussion that looks like it was problematic in this person's understanding of whether that search was legal. He does not believe the detective was deciding if there was deception but rather the way the search occurred was problematic.

Pro Tem Chair Neal commented that they were robust classifications.

Griffin said she appreciated how the intake took place. She noticed that there was an opportunity for someone other than the DA to make a report to the Auditor. She agreed that the classification was robust.

Coon said that he does not think the DA should have been the one to initiate it.

Relevant Policies and Practices; Training Considerations Discussion

Roseta said there were two issues: 1. Telling the truth about what you did 2. Making sure the DA is happy with your work so they can get a conviction. He suggested that the DA did not like the evidence they had in front of them because there was a possibility of a defense lawyer getting it thrown out and the DA did not want to take the blame for losing the case, so he wanted to blame the cops. Roseta said it was a matter of educating police officers.

Pro Tem Chair Neal said he found it fascinating watching the body worn video and reading the transcriptions of the conversation that happened amongst officers and sergeants on the scene. Doing so led him to question how nebulous that felt as an officer in the field, and question if it is clear cut all the time to know when an officer might compromise the ability to take the next step, i.e. conviction.

Sgt. Peckels responded that it is dependent on the circumstances of the incident.

Chief Skinner added that search and seizures are different throughout the country based on court of appeals cases that determine the rules. He said there is a mechanism in court to determine the rating of search and seizures. He pointed out that the nuance in this search and seizure case is interesting and ultimately, they sustained that it was a bad search.

Griffin suggested that some of the training could be on search and seizure case law. She thinks there could be training about the role of peers. She said the truthfulness piece is hard; it is hard to train somebody to tell the truth. She assumes the policy is fine.

Coon agreed that the policy is fine. He said that regarding practices and training, his observation of the police officer's commentary indicated that they were uncertain about which actions they could take. He said as a citizen, that is concerning.

D'Eliso cited the detective's email stating that "fondling evidence is not recommended" and another that flagged the incident as a training issue. She asked what came of those comments.

Sgt. Peckels said they did not hold training based on that incident, but they hold yearly training for search and seizure laws.

Adjudication Discussion

Pro Tem Chair Neal said he struggled with the serious allegation of truthfulness. He said the way the interview with Officer D went, and based off body worn video, he understood the officer's intention. He had a hard time understanding how Officer D openly felt around the bag to determine what was inside but did not mention that the report. He is leaning toward insufficient evidence. Pro Tem Chair Neal sought insight about the recommendation of sustained allegation of truthfulness.

Analyst Lindsey Foltz said the recommendation is sustained at 50.01%. The threshold is important because the case is likely a 50/50 split. In her experience, she is looking for both what is said and what is omitted. She pointed out that there was an omission of two specific things over and over when the other surrounding details were reified and spoken over and over again. She added that there were multiple justifications given for the same action which do not match up over time. She mentioned both misleading and withholding of material facts as significant to the case, and therefore untruthful.

Griffin asked Foltz how they got to a sustained allegation of the first search and seizure.

Foltz responded that fondling the bag constituted as a search. A warrant should have been required to fondle the bag.

Chief Skinner commented that EPD determined it was a bad search, but they did not address the intentionality or ill will of violating constitutional rights. He cited an overly broad truthfulness policy. He said a burden of proof around truthfulness for him is different than it would be for the Auditor's Office; and that his burden of proof is much higher.

Foltz responded that the frame of mind of the officer is irrelevant in the allegation, it is a sustained allegation regardless of intentionality.

Coon said he thinks it would have been relevant to mention the request of other officers to obtain a warrant.

D'Eliso said regarding truthfulness, she suspected a potential coverup. Regarding the second search and seizure, at first she thought it was unfounded, because she initially thought the officer was hoping to ensure that the Victim was well-informed, but ultimately the Victim continued stating "I do not give consent" and the officer continued to engage.

Adjudication

Roseta stated that he agrees with the Chain of Command and Chief on all allegations.

Coon asked for a definition of what constitutes "plain view."

Sgt. Peckels said for the most part that means without manipulation or touching. He explained that there are some exceptions, for example, picking up a bag from a vehicle and setting it down on a surface.

Griffin said regarding truthfulness she agrees with the Auditor; for the search and seizure allegation she agrees with the Chain of Command, Chief, and the Auditor; for Officer D she agrees with the Auditor that it was Insufficient Evidence; and for Officer C she agrees with the Auditor that it was Insufficient Evidence.

Coon said regarding truthfulness he agrees with the Auditor; for the first and second search and seizures he agrees with the Chief; for Officer C he agrees with the Auditor that it was Insufficient Evidence.

D'Eliso Sustained (with the Auditor) on allegations 1 and 2; cited Insufficient Evidence for allegation 3; and Unfounded for allegation 4.

Pro Tem Chair Neal cited Insufficient Evidence for allegation 1, Sustained for allegation 2, Insufficient Evidence for allegation 3, and Unfounded for allegation 4.

6. Auditor Report

Interim Auditor Gissiner reported that the Asian community, Polynesian community, and the National Association for the Advancement of Colored People (NAACP) organized a community meeting to discuss crimes, specifically burglaries, targeting their communities. One case is under investigation and reportedly 40 arrests were made recently in Oregon for similar crimes. He said that after the meeting, nearly everyone had a better understanding of the process. Discussion included hardening targets to decrease susceptibility to burglaries.

Concerning the budget, Interim Auditor Gissiner said they do not expect to be affected by the two-year biennium. They are under budget six figures. He said that last year there were only 12 allegations. He mentioned that the group of young officers are doing a lot of good work. He said it is still hard for the community to embrace the police department given things that have occurred in the past. This year there are 49 complaints, but none are allegations yet. He cited response times as a top complaint.

Interim Auditor Gissiner said he wrote accommodations for three EPD officers who showed great poise and professionalism during a challenging incident.

Interim Auditor Gissiner highlighted improvements around a reduction in pursuits (i.e. high-speed chases) for stolen cars, which have sometimes resulted in the fatalities of innocent people.

Interim Auditor Gissiner said his last day as Interim Auditor is April 25, 2025. He voiced appreciation for the volunteerism provided by the CRB.

7. Public Comment

There were no requests to provide public comment.

8. Closing Comments

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Griffin said it was good to have Chief Skinner present at the meeting to discuss the case. Regarding the culture audit, she questioned why it was offered if they were never able to see the result of the impact.

Pro Tem Chair Neal committed to requesting an executive summary of the culture audit.

Pro Tem Chair Gissiner suggested appointing an Interim Chair, Vice Chair, and/or Second Interim Chair.

MOTION: Griffin, seconded by Roseta, moved to approve Clay Neal as Second Interim Vice Chair. The motion passed unanimously, 5:0; Pro Tem Chair Neal, Griffin, Coon, D’Eliso, and Roseta all voting in favor of the motion.

9. Adjournment

Pro Tem Chair Neal adjourned the meeting at 7:46 p.m.

(Minutes transcribed by Terah Van Dusen, LCOG)

Civilian Review Board (CRB)
Held in person at 101 East Broadway Suite 230 Eugene, OR 97401
and via Zoom webinar

March 11, 2025
5:30 p.m.

PRESENT: Interim Chair Clay Neal, Monique Griffin, Britini D’Eliso, Noah Coon, and Rick Roseta (online)

ABSENT: Chair Jose Cortez and Vice Chair Carolyn Williams

INDEPENDENT POLICE AUDITOR’S OFFICE STAFF: Mark Gissiner, Robert Eller, Linsey Foltz, Beatriz Otero Hernandez, and Amanda Cordova

EUGENE POLICE DEPARTMENT STAFF: Cindy Coleman, EPD Professional Standards Manager, Sgt. Joel Peckels, AIC Deputy Chief Shawn Adams

OTHER: Joshua Burstein, Human Resources Director, Lane Council of Governments (LCOG)

Interim Chair Neal convened the Civilian Review Board (CRB) at 5:35 p.m. and read a land acknowledgement statement.

1. Agenda and Materials Review

There were no changes to the agenda.

2. Minutes Approval (February 11, 2025) attachment

MOTION: Griffin moved, seconded by Coon, to approve the February 11, 2025, meeting minutes.

VOTE: 5:0 PASSED

IN FAVOR: Interim Chair Neal, Griffin, Coon, D’Eliso, and Roseta

The motion passed unanimously.

3. Comments from Board Members and Commission Liaisons

Interim Chair Neal reported that two policies from the Police Commission may be of interest to the Civilian Review Board (CRB): a policy about the appropriate use of drone technology and an updated welfare checks policy. Board members may view the recording or the meeting minutes.

Griffin said that on Thursday, March 13, 2025, she and Roseta are interviewing potential auditors for the Civilian Review Board. She requested that Board members forward her questions for the interviewees.

4. Training Topic: Case File Orientation

EPD Professional Standards Manager Cindy Coleman provided training related to case file orientation.

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She explained that files related to investigations go into what is known as the “blue folder.” Every case is assigned a number and designated as internally or externally identified. She highlighted the Internal Affairs (IA) investigative checklist and IA coversheet, which gets updated through the different phases of the investigation. She noted that for all tabs the document on top reflects the latest or most current version.

The Intake tab houses the IAPro report generated from the database.

The Correspondence tab includes internal correspondence from the beginning to the end of the case. It is where communication between investigators, Chain of Command, and the Auditor’s Office are filed, including key documentation describing decisions made, extensions, and more.

The Investigative Report tab includes the core investigative report and attachments prepared by the IA sergeant.

The Adjudication tab details all memorandums and sergeant adjudication recommendations.

The Police Report tab is for police reports related to the investigation, when applicable.

The 911 tab is for event reports related to the investigation, when applicable.

The Other tab is a “catchall” for things like Garrity warnings or supplemental investigative documents, such as a piece of evidence or correspondence secured from a different agency.

The Photos tab includes photographs related to the investigation, when applicable.

The POM (Police Operations Manual) tab includes relevant policies in effect during the time that the incident/behavior happened.

The Reference Material tab includes a copy of the personnel complaint process, general categories of complaints, and a reference to performance management and discipline terms. Ms. Coleman noted that coaching and documented counseling are corrective actions that may be taken prior to discipline. The first step is an oral reprimand and the second is a written reprimand. Following that would be due process levels of discipline: suspension, termination, or demotion.

The Recordings tab includes a thumb drive with all the digital evidence: recorded interviews, photographs, body worn video, and other relevant videos.

The blue folder also includes a list of investigative types, adjudication definitions, case level dispositions, a truthfulness admonishment, and a quick reference guide for internal affairs investigations.

Interim Chair Neal mentioned that the CRB no longer receives a hardcopy of the blue folder, but they receive a digital one known as the “final file.” He asked if the digital files are in the same order that Ms. Coleman described.

Ms. Foltz responded affirmatively.

Chair Neal inquired about the possibility of downloading the final file and using bookmarks. He suggested that an organizational table of contents would be helpful. He questioned why the CRB receives so much additional information and he brought attention to redundancies.

Ms. Foltz responded that some Board members have requested that key documents be pulled from the final file for easy reference.

Interim Chair Neal said he understands why Board members might want key documents pulled from the final file for easy reference. He brought attention to challenges reviewing Correspondence, specifically emails that have portions of other emails within them. He suggested refining that part of the review process. Regarding the complaint process, he suggested an intake synopsis.

Ms. Coleman added that she encourages sergeants to capture the story in the investigative report. She agreed that an intake synopsis would be valuable and useful.

Interim Chair Neal responded that the intake synopsis could be captured in the investigative report, preferably with bullets to highlight the key points.

Interim Chair Neal asked if the CRB receives the performance, management, and discipline terms.

Ms. Coleman responded that performance, management, and discipline terms are attachments to the annual report. They can also be provided by request.

Ms. Foltz suggested determining if the bookmarks work for individuals who are not internal.

5. Case Review: Allegations of Oleoresin Capsicum Aerosol

Summary of Facts

- May 2024 Eugene Police Department (PD) officers conducted a patrol check in downtown and contacted an individual (Suspect) who was trespassing on a property. [Note: No trespassing notices were displayed, and a current no trespassing letter was filed with Eugene PD for the location.]
- Officer E told the suspect he/she was sleeping in a no trespassing area, requested to see his/her hands, and requested he/she sit upright. The Suspect denied he/she was trespassing and became argumentative with the officers.
- Officer A informed the Suspect he/she was trespassing, was detained, and was subject to arrest. The Suspect contested Officer A's assertions, refused to provide identification, said he/she was waiting for a bus, and challenged the officer's legitimacy as sworn members of the Eugene PD.
- Officer A requested the Suspect move from his/her location behind a bicycle rack. The Suspect refused to cooperate with the commands. The Suspect told officers he/she had a bad tendency to resist law enforcement.
- Approximately 12 minutes after the contact began, Officer A deployed his/her oleoresin capsicum aerosol (OC spray) to the Suspect's face to gain compliance. After the OC spray deployment, officers seized custody of the Suspect, arrested him/her for resisting arrest and criminal trespassing, and transported him/her to the Lane County jail.
- In Officer A's Internal Affairs (IA) interview, he/she acknowledged the Suspect was not engaged in active resistance. Officer A explained his/her actions and stated he/she was concerned about

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the Suspect's aggressive behavior, larger size/strength, location, and statements. Officer A stated if physical altercation had occurred, he/she feared potential injuries for the officers and the Suspect.

Summary of Allegations

803.3 Oleoresin Capsicum Aerosol: That Officer A used OC spray against a person engaged in passive resistance in violation of policy in May 2024.

Adjudication Recommendations

Auditor: Sustained.

EPD Chain of Command: Within policy.

Chief Final: Within policy.

Eller said the materials provided included the following:

- Body worn video footage
- IAPro report, detailing the investigative process
- All correspondence related to the complaint, including internal correspondence
- Adjudication recommendation memo from the Chain of Command and Chief
- Adjudication recommendation memo from the Auditor
- All related reports and records
- Relevant EPD policies

Complaint, Intake, Classification, and Monitoring Discussion

Coon said the classification was sufficient.

D'Eliso clarified with staff that the complaint was internally generated.

Staff confirmed that D'Eliso is correct.

Roseta said it is appropriate to bring it up and discuss it.

Interim Chair Neal said the classification is specifically about the use of OC spray. He is curious if there were other policy considerations, such as de-escalation?

Eller said that the officers took a significant amount of time talking to the Suspect. Several officers engaged with the Suspect and efforts were made.

Interim Chair Neal pointed out that the primary question for the investigation is whether the Suspect was engaging in passive or active resistance.

Griffin asked about the policy date.

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Eller responded that the policy was dated November 16, 2018.

Griffin agreed that the classification was sufficient.

Relevant Policies and Practices; Training Considerations Discussion

D'Eliso asked if the 12-minute de-escalation timeframe is typical.

AIC Deputy Chief Adams said there is no expectation of timelines.

D'Eliso asked if one of the officers was from the crisis negotiation team.

AIC Deputy Chief Adams responded affirmatively.

D'Eliso inquired about officer discretion around engagement. She pointed out that the Suspect was asleep, and it was the middle of the night. She asked if it is ever appropriate to issue a warning and move on.

AIC Deputy Chief Adams said if there is a trespass letter of consent it is a business requiring that EPD make an arrest. He said in practice it is ideal if they can gain voluntary compliance. In this situation, they did not have voluntary compliance. He said D'Eliso's point is well taken.

D'Eliso commented that given there were five officers versus one individual it felt like there was less risk involved for the officers.

Roseta offered that he does not know what other options the officers had when they had a duty to arrest the Suspect given the circumstances involving the bank. He posed the question to Officer Adams.

AIC Deputy Chief Adams responded that the question of active resistance versus passive resistance is central to the event. He provided examples of passive resistance, such as not threatening or physically resisting. He described the Suspect as having intentionally barricaded himself, as being loud, and boisterous. Furthermore, the Suspect refused the orders for arrest. AIC Deputy Chief Adams classified the Suspect's actions as "passive plus" resistance and said that Officer A's response was within policy.

Interim Chair Neal invited Eller to respond to AIC Deputy Chief Adam's explanation.

Eller commented that AIC Deputy Chief Adams did a better job of articulating active resistance than Officer A did. He said based on Officer A's statements, the body cam footage, and the way the policy is written, he felt that the policy was violated. He speculated that if a more senior officer might have made an effort to reach in and touch the Suspect. He pointed out that there were five officers present.

Interim Chair Neal asked if in the progression of use of force, it makes sense to use OC spray to prevent using hands-on if you believe that it will be less destructive.

AIC Deputy Chief Adams responded by sketching a diagram depicting a pyramid with force continuum hierarchies beginning with presence/verbal skills, hand-to-hand touching, OC spray/baton, taser, and finally, firearm.

He referenced another diagram, known as a force wheel, allowing officers to deploy any of the tools, as long as they can justify the use of it. He said their department teaches both methodologies, but the force wheel is more contemporary.

Interim Chair Neal asked why hand-to-hand touching would not have been the first tool the officers tried.

AIC Deputy Chief Adams responded that he believes the bike rack was a contributing factor. Even with five officers they could not utilize their numbers given the bike rack.

Griffin said the policy is good. She asked if the policy was a case law requirement or a progressive move from the PD.

AIC Deputy Chief Adams said that the policy is commonplace for most agencies.

Griffin asked if in training they cover when instances to use versus not use OC spray.

AIC Deputy Chief Adams responded that there is one piece of training he believes their department failed on. He described pepper spraying the individual and then immediately going in with two officers. He said ideally officers would deploy pepper spray and then request that the individual to come out, potentially avoiding a physical altercation.

Griffin asked what their department would consider as passive resistance. Would refusing to provide one's arms when told they are under arrest qualify as passive resistance?

AIC Deputy Chief Adams said that refusing to provide one's arms when told they are under arrest would potentially qualify as active resistance. He said going limp is a great example of passive resistance. Another example is protestors changing themselves to protector devices.

Griffin asked if it would have been appropriate to use OC spray on an individual who was not behind a bike rack.

AIC Deputy Chief Adams said it is hard to give a definitive.

Coon said he appreciates the policy and suggested that there could be more clarification.

Adjudication Discussion

Roseta believes the officers acted within policy. He described the officers spending ten minutes trying to talk the Suspect into voluntarily moving. He said the officers had no other choice.

Interim Chair Neal agreed that the officers acted within policy. He said it seemed that force was needed to gain compliance, and compliance was needed to do their job.

Griffin said that based on the information provided, the allegation should have been Sustained.

Coon said that based on the policy, the allegation should have been Sustained. He said if the officers had attempted a hand-to-hand approach and gotten a more active response, that would have justified the use of OC spray.

D'Eliso commented that on the body worn footage it seemed that the Suspect was making a move at the last second. It appeared like an officer was making headway and that the aggression was focused on Officer A. She suggested that there could have been continued efforts of de-escalation. D'Eliso said that the allegation should have been Sustained.

Adjudication

Rosetta said the allegation was within policy.

Interim Chair Neal said the allegation was within policy.

Griffin said the allegation should have been Sustained.

Coon said the allegation should have been Sustained.

D'Eliso said the allegation should have been Sustained.

6. Auditor Report

Interim Auditor Gissiner reported that the Eugene School District 4J Strength in Neurodiversity Fair is scheduled for Friday, March 14, 2025 at Sheldon High School.

He reported that CRB auditor interviews are scheduled for Thursday, March 13 and Friday, March 14, 2025. Four individuals are scheduled to be interviewed.

Interim Auditor Gissiner expressed gratitude for Coleman's professional contributions.

Eller asked Gissiner when the CRB can expect the new auditor.

Gissiner responded that the new auditor will optimistically begin their role mid-May 2025.

7. Public Comment

There were no requests to provide public comment.

8. Closing Comments

Griffin reminded the CRB that they are conducting an event with the potential auditors. She looks forward to meeting them and reporting back.

D'Eliso thanked EPD for their presence and for representing the human side of law enforcement.

Interim Chair Neal thanked Coleman for her contributions and Sgt. Peckels for his good work on the investigation. He added that it was affirming to have an incident be generated internally.

Gissiner made a point that fifty percent of residents believe that the City is being too aggressive in their approach to houseless issues and fifty percent believe the opposite. He said that presents a real dilemma for police officers. He said hopefully the City can move in one direction or the other eventually. Gissiner shared his perspective that for the most part the work the PD does is admirable and sympathetic to the needs of the vast majority of the unhoused population.

9. Adjournment

Interim Chair Neal adjourned the meeting at 7:18 p.m.

(Minutes transcribed by Terah Van Dusen, LCOG)

Civilian Review Board (CRB)
Held in person at 101 East Broadway Suite 230 Eugene, OR 97401
and via Zoom webinar

April 8, 2025
5:30 p.m.

PRESENT: Chair José Cortez, Interim Vice Chair Clay Neal, Britini D’Eliso, Noah Coon, Monique Griffin, and Rick Roseta

ABSENT: Vice Chair Carolyn Williams

INDEPENDENT POLICE AUDITOR’S OFFICE STAFF: Mark Gissiner, Robert Eller, Beatriz Otero-Hernandez, Lindsey Foltz, and Amanda Cordova (online)

EUGENE POLICE DEPARTMENT STAFF: K-9 Officers Jacob Thomas, Robert Griesel, and Owen Griffith

OTHER: Kyle Siu, Student, University of Oregon; Joshua Burstein, Human Resources Director, Lane Council of Governments (LCOG)

Chair Cortez convened the Civilian Review Board (CRB) at 5:34 p.m. and read a land acknowledgement statement.

1. Agenda and Materials Review

There were no changes to the agenda.

2. Minutes Approval (March 11, 2025) attachment

MOTION: Interim Vice Chair Neal moved, seconded by D’Eliso, to approve the March 11, 2025, meeting minutes.

VOTE: 6:0 PASSED

IN FAVOR: Chair Cortez, Interim Vice Chair Neal, Griffin, Coon, D’Eliso, and Roseta

3. Comments from Board Members and Commission Liaisons

Griffin reported attending a community panel for candidates applying for the Police Auditor position. She said that all four candidates were well-qualified.

Chair Cortez commented that he is happy to be back and underscored the importance and value of civic participation. He thanked members of the Civilian Review Board (CRB) and the Eugene Police Department (EPD).

4. Training Topic: EPD K-9 Team

Lt. Griesel introduced himself as supervisor of the EPD K-9 unit. He provided information about the EPD K-9 Team. Lt. Griesel explained that their department currently employs four patrol apprehension dogs,

though they can have up to five. The department uses patrol dogs for locating individuals on the run, locating evidence that has been tossed, as a show of force, and occasionally as a use of force, though it is rare. He said most of the time patrol dogs are used as searching tools and as a show of force. He added that patrol dog training methods focus on positive reinforcement.

Gissiner asked how many use of force apprehensions EPD conducts per year.

Lt. Griesel estimated seven use of force apprehensions per year.

K-9 Officer Thomas introduced a German Shepard patrol dog named Ike.

Lt. Griesel explained that the patrol dogs cost approximately \$13,000 each. They are two years old when adopted by EPD. Historically the patrol dogs arrived already trained for their role, but that has since changed. Patrol dogs reside at home with EPD officers.

Lt. Griesel opened the floor for questions.

Gissiner asked about Police Foundation funding for patrol dogs.

Lt. Griesel responded that individual donors have been purchasing patrol dogs over the last few years. He said that the Police Foundation funds nearly all necessary equipment and training.

Roseta asked about patrol dog work expectancy.

Lt. Griesel responded that patrol dogs typically work until they are nine years old.

Gissiner asked if the patrol dogs perform crowd control.

Lt. Griesel responded that there is a federal law prohibiting the use of canines for crowd control.

Gissiner asked if any of the patrol dogs are used for explosive detection.

Lt. Griesel responded that the University of Oregon (UO) has an explosive detection patrol dog, but EPD does not.

Griffin asked if EPD allows patrol dogs to be used as a show force and/or use of force.

Lt. Griesel responded affirmatively. He said that patrol dogs are effective at preventing suspects from fleeing and are helpful for deescalating certain situations.

Chair Cortez asked if there is a policy related to K-9 use of force.

Lt. Griesel confirmed that there is a policy related to K-9 use of force.

Interim Vice Chair Neal asked Lt. Griesel if K-9 situations have ever gone awry.

Lt. Griesel described an incident during which a canine attached to a police officer. He said K-9 officers must manage and mitigate such situations. For example, Lt. Griesel could have controlled the dog's path better in the aforementioned incident.

Interim Vice Chair Neal asked if they ever use K-9s off leash.

Lt. Griesel said it is rare to use K-9s off leash. He said an exception might be inside a building after ensuring that all citizens are off the premises.

5. Case Review: Allegations of Use of Force

Summary of Facts

Eller provided a PowerPoint presentation of the case summary, as follows:

- In September 2024 Eugene Water and Electric Board (EWEB) reported a disorderly person (Suspect). EWEB employees reported the Suspect was verbally abusive, threatened physical harm, and vandalized some of their work equipment.
- Three EPD officers and a Lane County Sheriff's Office Deputy responded to the request for police aid. The LCSO Deputy had an assigned police K-9. The officers and the deputy arrived on scene and contacted the Suspect.
- The officers made lawful commands to the Suspect and requested he/she disengage in disorderly behavior. The Suspect refused the officers commands and was verbally combative with them. The Suspect also took his shirt off and walked away from the officers.
- After failed verbal communications with the Suspect, Officer A deployed his/her taser on him/her (Suspect). The Suspect fell to the pavement and was obtained by the officers. The Suspect was arrested for criminal mischief and disorderly conduct, and he/she was transported to the Lane County Jail.
- In Officer A's Internal Affairs (IA) interview, he/she explained the de-escalation attempts officers utilized, articulated the physical threats presented by the Suspect, and stated the actions taken were appropriate.

Summary of Allegations

800.2 Use of Force: that Officer A used force in excess of that which was reasonable under the circumstances when he/she deployed his/her taser on the Suspect in violation of policy.

Adjudication Recommendations

Eller said the complaint was auditor generated. He provided the following adjudication recommendations:

Auditor: Within Policy

Chain of Command: Within Policy

Chief of Police: Within Policy.

Complaint, Intake, Classification, and Monitoring Discussion

Griffin thought the initial observations (complaint, intake, and classification) of the auditor were appropriate and sufficient.

D'Eliso said she was curious what prompted the IA investigation.

Foltz responded that they do a preliminary review of all uses of force. If there is a concern, the auditor may initiate a closer look.

Coon said he agreed with the complaint, intake, classification, and monitoring.

Chair Cortez said he thinks it is a timely and appropriate case for review.

Roseta observed that there seems to be a missing element of the allegation: what made the deployment of the taser unreasonable? He said the burden should be on IA to prove that it was an unreasonable use of force. He added that he has no problem reviewing any use of force and thinks it is a good idea.

Chair Cortez asked for clarification regarding whether the use of force was because the suspect was fleeing.

Gissiner confirmed that it was.

Interim Vice Chair Neal commented in favor of the complaint, intake, and classification.

Relevant Policies and Practices; Training Considerations Discussion

D'Eliso brought attention to a comment made by a primary officer that they believed the Suspect to be emotionally disturbed and/or under the influence of a stimulant. It was unclear to her if there was an opportunity to engage Crisis Assistance Helping Out On The Streets (CAHOOTS).

Lt. Griffith explained that the individual was throwing things, threatening employees, and actively being violent. Generally, they prefer to engage CAHOOTS, but the Suspect was too escalated.

Coon asked how often taser recertification is required.

Lt. Griffith responded that they require annual taser recertifications.

Chair Cortez asked what other standard de-escalation tactics that they would expect to see used.

Lt. Griffith responded that it is a broad topic. He said with the Suspect it would have been difficult to do de-escalation tactics. He described the officer giving many verbal warnings. Lt. Griffith said the officer met the standard of a reasonable person trying to de-escalate somebody who is that escalated.

Chair Cortez said Lt. Griffith's explanation is helpful. He added that as a community member he did not like seeing someone being tased from behind, but he knows that there are contexts where it is appropriate.

Regarding the interview, Interim Vice Chair Neal asked how Officer B factors into the process. His understanding is that Officer B reported previously using a taser a number of times and stated that he did not want to use it again.

Lt. Griffith speculated that Officer B is a relatively new officer who provided an honest, human answer. He added that all use of force (including tasers) gets reviewed. The scrutiny can be stressful for officers.

Interim Vice Chair Neal observed that the length of time from Officer A contact to deployment was brief. He asked if there is training related to the amount of time between contact and detaining a person, and/or use of force.

Lt. Griffith responded that time is not factored in during training. He referenced the totality of the circumstances. He speculated that because the incident was downtown, officers may have wanted to deescalate the Suspect quickly.

Griffin felt that there was an opportunity for de-escalation. She agreed that the length of time from contact to deployment was brief. Generally, she does not advocate using a taser before other, lower-level uses of force. She added that the facts of this case are a bit more specific.

Adjudication

Coon said the allegation was Within Policy.

Chair Cortez said there was Insufficient Evidence.

Roseta said the allegation was Within Policy.

Interim Vice Chair Neal said the allegation was Within Policy.

Griffin said the allegation was Within Policy.

D'Eliso said the allegation was Within Policy.

6. Auditor Report

Gissiner stated that he has 18 days remaining as Police Auditor. The hiring of a new Police Auditor is currently in progress.

Foltz added that a new Police Auditor will begin their term on July 1, 2025.

Gissiner referenced a draft concept for the 2-Year Strategic Plan, which was provided to members of the CRB. The plan reflects the transition away from more total allegations, which he said may result in less cases for CRB review. He said the CRB should consider how much they want to increase their community contact model.

Roseta thanked Gissiner for his contributions as Police Auditor.

Gissiner said he appreciates the work completed by the CRB.

7. Public Comment

There were no public comments.

8. Closing Comments

Chair Cortez thanked Otero-Hernandez, Cordova, Eller, Foltz, and Gissiner for making CRB work possible. He thanked Lt. Griffith for attending the meeting.

Interim Vice Chair Neal praised the changes made to the materials for review. He said it saves CRB members a lot of time.

Griffin said she is grateful for Gissiner's contributions. She thanked City staff.

D'Eliso thanked Gissiner for his contributions.

9. Adjournment

Chair Cortez adjourned the meeting at 7:10 p.m.

(Minutes transcribed by Terah Van Dusen, LCOG)

Civilian Review Board (CRB)
Held in person at 101 East Broadway Suite 230 Eugene, OR 97401
and via Zoom webinar

May 13, 2025
5:30 p.m.

PRESENT: Vice Chair Carolyn Williams, Britini D’Eliso, Monique Griffin, and Clay Neal (online)

ABSENT: Chair José Cortez, Rick Roseta, and Noah Coon

INDEPENDENT POLICE AUDITOR’S OFFICE STAFF: Robert Eller, Beatriz Otero-Hernandez, Lindsey Foltz, and Amanda Cordova (online)

EUGENE POLICE DEPARTMENT STAFF: Community Service Officer (CSO) Cherie Nelson, Officer Owen Griffith, Deputy Shawn Adams, and Captain Jake Burke

OTHER: None

Vice Chair Williams convened the Civilian Review Board (CRB) at 5:34 p.m.

1. Agenda and Materials Review

There were no changes to the agenda.

2. Minutes Approval (April 8, 2025) attachment

MOTION: Griffin moved, seconded by D’Eliso, to approve the April 8, 2025, meeting minutes.

VOTE: 4:0 PASSED

In Favor: Vice Chair Williams, Neal, Griffin, and D’Eliso

3. Comments from Board Members and Commission Liaisons

Neal reported on his attendance at two recent Police Commission meetings. He learned of a mental wellness space being developed for members of the Eugene Police Department. There was discussion of a case of an officer involved shooting in another jurisdiction. The topic of reviewing discipline was raised, specifically transparency for the CRB and Auditor around discipline as an outcome of the allegations they review. He suggested that the Police Commission have expressed interest in a potential policy change. Other discussions of policy changes included review of discipline being implemented by members outside of the EPD. He mentioned the community safety payroll tax – a vital funding source up for renewal in 2027.

4. Training Topic: Community Service Officer (CSO) Program

Cherie Nelson provided training on the Community Service Officer (CSO) program. Her supervisory role also involves community education, outreach, prevention, and EPD liaison. The team handles non-emergency calls and assists other department divisions, including the Patrol Division, Police

Investigations, and the Operations Support Division. They participate in programs such as National Night Out, Safety Town, Citizens Police Academy, Shop with a Cop, and the Ride Along Program.

Ms. Nelson described the role of the Community Engagement Team, including that they are certified in crisis negotiation and trauma response and assist with a variety of prevention and non-emergency services. She pointed out key differences between CSOs and the Community Engagement Team.

Griffin asked if the members of the Community Engagement Team are paid or volunteer.

Ms. Nelson responded that they are paid employees.

Neal asked if the Auditor's Office would potentially review allegations about the Community Engagement Team.

Foltz explained that the Auditor's Office may investigate allegations, but the CRB cannot review the allegations as they may only review cases of sworn officers.

In closing, Ms. Nelson provided an informational PowerPoint handout to CRB members.

5. Case Review: Inquiry

Eller provided a PowerPoint presentation of the case summary, as follows:

- In March 2025, the reporting party (RP) contacted the Police Department (PD) regarding allegations of a neighbor threatening his/her child. RP complained that when officers first arrived at his/her home, they (officers) seemed fearful. RP expressed concerns about being frisked to the officers.
- RP was worried there may have been information about him/her available to the officers which made them act differently.
- Classified as an Inquiry and the RP's complaints were reviewed by members of the Independent Police Auditor's Office.
- The review of the incident determined no policy violations were made by officers, and the complaint was dismissed.

The following materials were provided:

- Body-worn video
- CAD notes
- Complaint intake
- Correspondence regarding complaint investigation
- IAPro report (database entry)

Complaint, Intake, and Classification Discussion

D'Eliso agreed with the classification of the allegations.

Neal agreed with the classification of the allegations. He asked what prompted the review.

Foltz said it was requested on behalf of a community member.

Neal responded that there did not appear to be a policy violation.

Williams agreed with the classification of the allegations. She appreciated being prompted to review the case because it helps ensure the transparency of the system.

6. Case Review: Allegations of Officer Response to Calls and Courtesy

Eller provided a PowerPoint presentation of the case summary, as follows:

- In November 2024, Officer D conducted a traffic stop of a vehicle, driven by the Suspect. The Suspect stopped his/her vehicle in a commercial parking lot in Eugene. Officer E assisted with the traffic stop. Officer D informed Officer E that he/she suspected the Suspect was impaired (under the influence of alcohol and/or other intoxicants).
- Officer D told the Suspect he/she suspected impairment and requested voluntary completion of field sobriety tests. The Suspect consented to the field sobriety tests, and they began moments later. As the encounter continued, the Suspect chose to discontinue the voluntary field sobriety tests.
- Officer D continued his/her investigative encounter, discussed the incident with Officer E, and determined probable cause existed to arrest the Suspect. Next, Officer D told the Suspect he/she was under arrest.
- As the officers began to handcuff the Suspect, he/she actively resisted arrest. Officer E requested Code 3 cover. Several officers, including Officer A, responded to the assistance request.
- As Officer A drove to the scene, his/her in car video (ICV) was activated (coincided with emergency lights and siren). While travelling on West 7th Avenue, Officer A's ICV footage revealed he/she travelled at an estimated top speed of 83 miles per hour (mph) and slightly slowed through several intersections which displayed red traffic lights. Officer A's speed, through the intersections which displayed red traffic lights, ranged between 39 mph and 54 mph. [Note: the posted speed limits on Officer A's path of travel were between 20 and 30 mph.] While responding, Officer A passed Officer C (both vehicles were travelling Code 3) en route to the scene.
- During Officer D's and Officer E's scuffle with the Suspect, Officer E effectively deployed his/her taser. The officers gained control of the Suspect and successfully handcuffed him/her. Moments later, responding officers arrived at the commercial parking lot.
- Officer A also arrived on scene and assisted the other officers. [Note: the Suspect was securely in custody and handcuffed when Officer A arrived.] During the arrest/custody of the Suspect, Officer A said, "Sucks to suck, Bud," and "Pro tip, bud, if you fight with cops, this is what happens, have fun in jail."
- In Officer A's Internal Affairs (IA) interview, he/she stated his/her driving utilized due care and believed it was within policy. Officer A stated he/she possessed more experience than Officer C, and that was the reason for passing him/her. When asked about the post arrest comments, Officer A stated (at the time of the incident) he/she did not believe the Suspect could have become more agitated. Officer A stated he/she was angry and acknowledged the comments were not helpful.

Summary of Allegations

- 416 Officer Response to Calls – That in November 2024, Officer A failed to drive with due care for the safety of others at several intersections, at high speed and passing another code 3 responding officer when responding to a DUII traffic stop by two other officers.
- 103.5.8 Courtesy – That in November 2024, Officer A failed to provide courteous service and was disrespectful when engaging in verbal interactions with an arrested and in custody individual.

Adjudication Recommendations

Auditor: Sustained.

EPD Chain of Command: Sustained.

Chief: Sustained.

The following materials were provided:

- Body worn and in car footage
- IAPro report, detailing the investigative process
- All correspondence related to the complaint, including internal correspondence
- Adjudication recommendation memo from the Chain of Command
- Adjudication recommendation memo from the Auditor
- All related reports and records
- Relevant EPD policies

Complaint, Intake, Classification, and Monitoring Discussion

Neal observed the effectiveness of the complaint portal, noting that the complainant wished to remain anonymous. He said the classification and monitoring were appropriate.

Williams was curious why de-escalation was not one of the allegations.

Eller said it is likely due to potential overlapping with other allegation(s).

Foltz added that they try to not level more than one allegation for each specific behavior.

Griffin agreed that the classification and monitoring were sufficient.

Relevant Policies and Practices; Training Considerations Discussion

Williams raised concerns about how fast Officer A was driving, his response during the allegation interview, and the comments made by officers during the incident. She questioned if there is a policy discouraging foul language (i.e. cussing).

Foltz responded that foul language is not permitted within the courtesy policy.

Dep. Adams added that although officers are not to use profanity, it is authorized in policy for times when it is tactically advantageous. He noted that officers are encouraged not to direct profanities towards individuals.

Foltz mentioned that although profanity allegations occur, the CRB likely does not see them because they are handled at the supervisory level.

Griffin agreed that Officer A's driving speed was concerning. She noted that the individuals who observed the speeding were other officers. Furthermore, she suggested de-escalation or courtesy training.

D'Eliso shared information, reportedly from the complainant, that there may have been a lack of oversight from a Lieutenant during Officer A's probationary period which led to them passing probation. She asked for clarification.

Dep. Adams said he does not agree with the accusation.

D'Eliso asked how officers are assigned to specific locations, such as downtown.

Dep. Adams said that officers are assigned locations based on seniority. He said the City is divided into at five beats (i.e. specific geographical locations) and the goal is to maintain the same officers in the same beat in order to build relationships. He said in special cases, they may reassign officers to a different beat.

Adjudication

Griffin said she Sustained on all 3 adjudications.

D'Eliso said she Sustained on all 3 adjudications.

Neal said he Sustained on all 3 adjudications.

Williams said she Sustained on all 3 adjudications.

7. Chair and Vice Chair Elections

MOTION: Neal moved, seconded by D'Eliso, to nominate Monique Griffin to serve as Vice Chair through July 2025.

VOTE: 3:0:1 PASSED

IN FAVOR: Williams, Neal, and D'Eliso

ABSTAINED: Griffin

8. Auditor Report

Foltz is the Interim Police Auditor until further notice and/or until the onboarding of the new Police Auditor.

Foltz reported that following a national search, the City Council is now in negotiations with finalist Craig Renetzky to fulfill the position of Police Auditor.

On Wednesday, May 21, 2025, the CRB and Auditor's Office present their annual report to City Council.

Foltz asked CRB members to suggest training topics.

Griffin suggested use of force training and weapons training, specifically for new Board members.

Williams suggested public records training.

Neal suggested training regarding navigating how information is presented, specifically for new Board members.

In closing, Foltz noted that City Council will be appointing at least one new member to the CRB.

9. Public Comment

There were no public comments.

10. Closing Comments

Williams shared words of gratitude for the Auditor's Office and the experience she gained on the Board.

CRB members expressed their individual appreciations for Vice Chair Williams' long-serving contributions on the Board.

11. Adjournment

Williams adjourned the meeting at 7:02 p.m.

(Minutes transcribed by Terah Van Dusen, LCOG)

Civilian Review Board (CRB)
Held in person at 101 East Broadway Suite 230 Eugene, OR 97401
and via Zoom webinar

July 8, 2025
5:30 p.m.

PRESENT: Chair José Cortez, Vice Chair Monique Griffin, Britini D’Eliso, and Elise Josephson

ABSENT: Noah Coon, Clay Neal, and Rick Roseta

INDEPENDENT POLICE AUDITOR’S OFFICE STAFF: Lindsey Foltz, Robert Eller, and Amanda Cordova (online)

EUGENE POLICE DEPARTMENT STAFF: None

OTHER: Joshua Burstein

Chair José Cortez convened the Civilian Review Board (CRB) at 5:36 p.m. and read a land acknowledgement statement.

1. Agenda and Materials Review

There were no changes to the agenda.

2. Minutes Approval (March 11, 2025) attachment

MOTION: Vice Chair Griffin moved, seconded by D’Eliso, to approve the March 11, 2025, meeting minutes.

VOTE: 4:0 PASSED

IN FAVOR: Chair Cortez, Vice Chair Griffin, D’Eliso, and Josephson

3. Comments from Board Members and Commission Liaisons

Vice Chair Griffin reported attending a ride along with Eugene Police Department (EPD) in June. She said it was a positive experience. She expressed gratitude for Interim Police Auditor Lindsey Foltz’s recent presentation to the City of Eugene.

Newly appointed member Josephson introduced themselves.

Chair Cortez echoed Vice Chair Griffin’s comments about Foltz’s recent presentation to the City.

4. Training Topic: 2024 Police Auditor Annual Report

Foltz provided the 2024 Police Auditor Annual Report, including:

History of Civilian Oversight in Eugene

- A timeline depicting the establishment of the Independent Police Auditor’s Office

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- Critical structural elements include independence, access, and funding
- Mission, Staff, and Purview of the Independent Police Auditor's Office

CRB purview:

- Complaint Intake and Classification
- Monitor Investigations
- Recommend Adjudications
- Review Uses of Force
- Review Pursuits
- Recommend Changes to Policy and Training
- Report on Trends
- Community Outreach
- Support the CRB

Complaint process:

- Intake
- Preliminary Investigation
- Classification (CRB has full classification authority)
- Routing
- Investigation
- Adjudication

Foltz reported 320 complaints in 2024, a slight decrease from the year before. She clarified that intake does not reflect the actual number of calls. The number of calls is significantly higher. Phone remains the number one method for reporting, followed by the online portal. A small number of complaints are submitted via mail or in person.

Preliminary reviews prior to classification:

- Police Reports
- Computer Aided Dispatch Reports
- Body Worn/In-Car Video
- 911 Recordings
- Blue Team Reports
- Materials Submitted by Reporting Party

Classifications:

- Policy Complaint
- Inquiry
- Service Complaint
- Incident Review (involves an Internal Affairs investigation)
- Allegation of Misconduct
- Allegation of Criminal Conduct (involves an outside agency)

2024 Classifications by Intake:

- Inquiry: 187

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- Service Complaint: 88
- Allegation of Misconduct: 17
- Policy Complaint: 13
- Incident Review: 13
- Allegation of Criminal Conduct: 2

Foltz explained that about 60% were sustained and another 30% ended by employee resignation; others were unfounded or had insufficient evidence.

Disciplinary Phase

- Auditor does not make discipline recommendations
- Chief has final disciplinary authority
- Auditor may report on disciplinary trends

Use of Force Reviews:

- Use of Force Incidents:
 - Auditor's Office reviews every use of force and determines whether additional administrative action is appropriate
 - Auditor also selectively reviews others matters (i.e., shows of force, vehicle pursuits, and unintentional charges)
- Use of Deadly Force
 - Auditor is notified ("critical incident")
 - Interagency Deadly Force Investigation Team/District Attorney review
 - Internal administrative process follows close of IDFIT

Foltz outlined the following 2024 Trends:

- Almost 10% of complaints related to lack of patrol response or untimely patrol response
- Vehicle pursuits were back down from 2023 levels

She outlined a variety of community engagement efforts in 2024 including, but not limited to, presentations, participation in community events, and weekly Spanish-language broadcasts.

Foltz said looking ahead the CRB will welcome a new auditor, continue to improve core functions, improve robust community engagement, and consider how existing data might be analyzed to provide insight into trends. She opened the floor to questions.

Referring to the City of Eugene budget, D'Eliso asked if there is any risk of impact to the CRB.

Foltz indicated that their department's funding is stable.

In response to another question posed by D'Eliso, Foltz explained that while ordinances can be amended by a vote of City Council, Charter amendments must go to a vote of the people.

Chair Cortez asked who conducts the documented counseling.

Foltz responded that the supervisor of the employee involved typically conducts documented counseling.

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Referring to the reported 10% of service complaints citing untimely response, Chair Cortez asked if the issue has been addressed.

Foltz responded that while she tries not to speak for the EPD, she believes that they are working on ways to better integrate technology to make more efficient delegation of patrol resource decisions. She said there may be an opportunity for EPD to talk to the CRB regarding the topic.

5. Case Review: Four Service Level Complaints

Eller provided a PowerPoint presentation, as follows:

Case #1: Professionalism

Summary of Facts

- Reporting party (RP) contacted Independent Police Auditor's office regarding Eugene Police Department (PD) officers' actions to unhoused individuals.
- The RP alleged officers slashed tents, improperly disposed of property, and performed sweeps during inclement (freezing) weather.
- Classified as a Policy Complaint and investigated by Sergeant A.

Materials

- Body-worn video
- Related police reports
- CAD
- Complaint intake
- Correspondence regarding complaint investigation
- IAPro Report (database entry)
- Closing Memorandum

Discussion

Vice Chair Griffin asked why the case was classified as a policy complaint.

Eller said the case was classified as a policy complaint because it is an EPD policy to assist City services with the unhoused, clean-ups, etc.

Vice Chair Griffin asked if there were any other policies about how people who are unhoused should be treated, or the circumstances surrounding how to go about dispersing people.

Eller responded that as for the specific nuances in the case, weather deterrence was not mentioned in the policy. He added that he cannot speak for EPD.

Vice Chair Griffin suggested that EPD review the policy they had in place and look at implementing policies about how people should be treated in specific circumstances.

Josephson asked if there was any indication about what “slashed tent” meant from the complaint.

Eller responded that his interpretation was that it was vandalism.

Foltz said that when reviewing the video, she did not witness the slashing of tents, but she observed officers pulling down tarps to provide visibility into an encampment. She said the officers moved things but did not destroy nor render them un-useful. She said the behavior seemed reasonable to her. Foltz noted that the enforcement action taken was related to other criminal behavior or activity, not camping violations.

D’Eliso brought attention to reports and footage of officers kicking and throwing people’s belongings down a hill. She cited general disregard and brought attention to behavior and treatment of individuals. She added that Oregon Department of Transportation (ODOT) should provide a concrete timeline for follow-up on clean-up to promote dignity.

Chair Cortez said that as difficult as the footage was to watch, he sees the Police Auditor’s stance and reason for classification. He believes the problem is bigger than EPD. He asked for D’Eliso’s opinion given her standing role in the community.

D’Eliso responded that from the footage (specifically footage from under the overpass) it did not appear that the individuals contacted were aggressive or hostile, but rather they were compliant with EPD. She said it felt like there was an overall tone of disrespect and recommended Trauma-Informed Care training.

Chair Cortez brought attention to the loss of CAHOOTS and the reduction in ODOT and said the necessity of Trauma-Informed Care will be paramount.

Case #2: Police Response

Summary of Facts

- RP contacted Independent Police Auditor’s office regarding Eugene PD’s response to a request for assistance
- RP contacted the communication center and requested CAHOOTS respond to his/her residence to help with a child in distress. RP stated he/she did not want a police response. RP complained Eugene PD officers responded to his/her residence, and RP questioned the officers’ actions.
- Classified as an Inquiry and investigated by Sergeant A.

Materials

- Body-worn video
- Related police reports
- CAD
- Complaint Intake
- Correspondence regarding complaint investigation

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- IAPRO Report (database entry)
- Closing Memorandum

Discussion

D'Eliso said the footage was difficult to watch. She mentioned that CAHOOTS was still operating but on reduced hours. She cited a significant gap in mental health crisis support. The most troubling part to her was the officers repeated comment to the parent about how they could have gone to jail for allegedly striking the officer. She mentioned commentary relating to the parent getting in-between the officer and the child. D'Eliso said the officer's repeated statements felt unnecessary and unhelpful.

Chair Cortez agreed that the footage was distressing. He said the dispatch process was likely complicated. He was disturbed by the communication with the parent. He said while it does not appear that any policies were violated, the incident was handled poorly.

Foltz highlighted the complexity of the case due to the Abuse Protection Act.

Vice Chair Griffin echoed sentiments made by previous Board members. She recommended Trauma-Informed Care and de-escalation training.

Case #3: Courtesy

Summary of Facts

- RP complained to Eugene PD Lieutenant A that Eugene PD Officer B had been unprofessional and discourteous with two officers (from RP's police agency/other law enforcement agency) while at the Lane County jail.
- RP also complained Officer B made an insulting comment to one of the officers.
- Classified as a Service Complaint/Courtesy and investigated by Sergeant C.

Discussion

Referring to the case, Chair Cortez asked if inter-agency strife is common.

Foltz and Eller both agreed that the case is out-of-ordinary.

Vice Chair Griffin said that the intake, classification, investigation, and monitoring were good, and the policy was sufficient. She questioned if the behavior was large enough to warrant a review.

Josephson asked for clarification around generating reports.

Eller responded that an entry will be made every time.

Foltz added that their department has classification authority, and it is routine for them to classify all minor and major misconduct.

Case #4: Respectfulness

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Summary of Facts

- RP (second party) complained to Eugene PD Sergeant A that a fourth party was upset an officer used improper language when conversing with a third party.
- The fourth party overheard a conversation between the officer and the third party. The fourth party believed the officer's use of an incorrect name and pronouns were offensive and inappropriate.
- Classified as a Service Complaint/Courtesy and investigated by Sergeant A.

Discussion

Vice Chair Griffin asked if the complaint was internally generated.

Foltz responded that the complaint was not internally generated.

Vice Chair Griffin recommended that EPD consider the case/issue within their courtesy policy or make a more specific policy.

D'Eliso said given the nature of the concern, she is glad the matter is being taken seriously.

Chair Cortez agreed.

6. Auditor Report

Foltz reported that new Police Auditor Craig Renetzky will begin his position on August 20, 2025. She welcomed new CRB member Elise Josephson and expressed deep appreciation for the work conducted on behalf of CRB members. She said the next CRB meeting will be held in September 2025.

In response to inquiries about training topics, Vice Chair Griffin requested an EPD response time training topic and a tour of EPD headquarters.

Chair Cortez requested a training topic about EPD Trauma-Informed Care training.

7. Public Comment

There were no requests to provide public comment.

8. Closing Comments

Josephson thanked Board members for welcoming her to the CRB.

D'Eliso expressed gratitude for Foltz and her fellow Board members.

Vice Chair Griffin said she served on the CRB for three years and this is her last meeting. She expressed gratitude to her fellow Board members.

Board members offered parting words of encouragement and thanks to Vice Chair Griffin.

9. Adjournment

Chair Cortez adjourned the CRB meeting at 7:27 p.m.

(Minutes transcribed by Terah Van Dusen, LCOG)

Civilian Review Board (CRB)
Held in person at 101 East Broadway Suite 230 Eugene, OR 97401
and via Zoom webinar

September 9, 2025
5:30 p.m.

PRESENT: Chair José Cortez, Clay Neal, Noah Coon, Britini D’Eliso, and Elise Josephson

ABSENT: Rick Roseta

INDEPENDENT POLICE AUDITOR’S OFFICE STAFF: Craig Renetzky, Lindsey Foltz, Beatriz Otero-Hernandez, and Amanda Cordova (online)

EUGENE POLICE DEPARTMENT STAFF: Officer Owen Griffith, Detective John Jensen, and Crisis Negotiator Bo Rankin

OTHER: Carole Pecoraro

Chair José Cortez convened the Civilian Review Board (CRB) at 5:36 p.m. and read a land acknowledgement statement.

1. Agenda and Materials Review

There were no changes to the agenda.

2. Minutes Approval (July 8, 2025) attachment

MOTION: Josephson moved, seconded by D’Eliso, to approve the July 8, 2025, meeting minutes.

VOTE: 4:0 PASSED

IN FAVOR: Chair Cortez, Josephson, Coon, and D’Eliso

ABSTAINED: Neal

3. Comments from Board Members and Commission Liaisons

Neal said he has been absent for two months and will provide a full report from the Police Commission at the next CRB meeting. He mentioned that a number of Commissioners have left the Police Commission.

D’Eliso reported meeting with the new Police Auditor, Craig Renetzky.

Chair Cortez welcomed new member Elise Josephson and Auditor Renetzky. He said the CRB has a vacancy for Vice Chair.

4. Training Topic: Officer Crisis Intervention Training

Bo Rankin provided information related to Eugene Police Department (EPD) Officer Crisis Intervention Training (CIT). Rankin has been an integral part of the CIT program for more than a decade. The program (adopted by EPD in 2009) is based on the Memphis Model, a police-based first responder initiative

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designed to improve interactions between law enforcement and individuals experiencing mental health crises. It is a nationally recognized model for crisis intervention. EPD's goal is to train 100% of their officers in CIT. Rankin noted that the CIT National recommendation is to train at least 25% of officers.

The CIT program typically covers components like local resources, local courts, civil commitment process, emergency department, Alzheimers/dementia, mental health indicators, LGBTQ-awareness, and crisis de-escalation. New officers are required to undergo CIT training, including a refresher every two years. Rankin noted that there is a CIT Steering Committee.

Rankin highlighted Oregon House Bill 2575, mandating best practices for law enforcement agencies when interacting with individuals who have experienced trauma, i.e. Trauma-Informed Care. He said the behavioral health portion of CIT training addresses behavioral health from a trauma-informed angle.

D'Eliso asked if EPD officers could benefit from more Trauma-Informed Care training.

Rankin implied that the training is sufficient but said that some officers have not undergone CIT training (other than refreshers) for many years.

Neal brought attention to the relationship between mental health calls and use of force. He asked how responsive CIT training is with regards to addressing the trend.

Rankin responded that he believes CIT training does a good job of addressing legal trends. He pointed to a possible need for a CIT Coordinator position to review reports specifically for mental health interactions.

Responding to a question from Foltz about the EPD co-responding model, Rankin said that their goal is to offer services to people struggling, specifically those located in downtown Eugene.

D'Eliso asked about the role of the FIT team.

Rankin responded that the FIT team, provided by Lane County, offers wraparound services for willing individuals.

Chair Cortez asked about the current level of departmental buy-in for the CIT program.

Rankin responded that his lieutenant, the captain, and chief are supportive. He indicated a possible need for more staffing and stated a personal goal to improve operations.

Griffith spoke on use of force reviews. He assured the Board that as a defensive tactics sergeant he reviews every case of use of force, including addressing mental health and de-escalation tactics.

5. Vice Chair Election

Chair Cortez opened the floor to nominations for Civilian Review Board (CRB) Vice Chair.

Josephson nominated herself.

MOTION: Clay moved, seconded by Coon, to elect Elise Josephson as Vice Chair.

VOTE: 5:0 PASSED

IN FAVOR: Chair Cortez, Coon, D’Eliso, Neal, and Josephson

6. Break

The CRB took a break at 6:10 p.m. and reconvened at 6:20 p.m.

7. Case Review: Allegations of Truthfulness and Judgement

Foltz provided a PowerPoint presentation of the case summary, as follows:

- Allegations related to truthfulness and judgement during a traffic stop and subsequent DMV hearing.

Foltz detailed intake and classification:

- On February 11, 2025, EPD Internal Affairs received an email from the City Prosecutor’s Office surfacing concerns that the testimony Officer A provided during a DMV hearing was inconsistent with the body worn video recorded at the time of the traffic stop.
- On February 13, 2025, the case was classified by Interim Police Auditor Gissiner as an allegation of misconduct.

Summary of Facts

- In November 2024 Officer A pulled over a car that he had seen leaving the area of a party and then observed swerving and making improper lane changes.
- Officer D arrived to provide cover and recognized the passenger was a juvenile that was part of an ongoing investigation being conducted by Officer B.
- After speaking with the driver who was seated in the car, Officer A returned to his vehicle and began issuing a citation for failure to maintain a line.
- While Officer A was processing the citation additional officers arrived and made contact with the driver and passenger.
- Officer B requested the driver exit the vehicle and began asking her questions about the other incident he was investigating. Based on his observations he believed she was intoxicated and assisted in having Officer C begin a DUII investigation on the driver.
- Officer C began a DUII investigation on the driver including field sobriety tests.
- After failing field sobriety tests the driver was transported to EPD to conduct a breath test for alcohol and was immediately cited for DUII.
- During the DMV hearing Officer A stated that he noticed signs of impairment when he approached the door during the initial stop. Though he stated in BWV that the driver’s speech as “relatively clear” and he did not initiate a DUII investigation at that time.

Summary of Allegations

- 103.5.1 Truthfulness – That Officer A provided testimony before the Office of Administrative Hearings for the State of Oregon Department of Administrative Hearings for the Department of Transportation that were consistent with statements he made to officers at the scene of a traffic stop.
- 103.4.1 Judgement – That Officer A failed to make decisions and take action on a suspected DUII traffic stop that a reasonable employee in similar circumstances would use or take, given the information they knew or should have known at the time.

Complaint, Intake, Classification, and Monitoring Discussion

Josephson commented that the level of tension between the City Prosecutor's Office and the EPD was concerning to her.

D'Eliso acknowledged the City Prosecutor's role in the case.

Coon observed that this is the first case he has seen coming out of administrative law court.

Chair Cortez was in favor of the selection and classification of the case.

Neal agreed. He said that monitoring was good and classification was appropriate.

Relevant Policies and Practices: Training Considerations Discussion

D'Eliso asked if there is policy or best practice regarding how to know which officer handles what when there are multiple officers on the scene and potential crimes or violations at hand.

Jensen responded that if an officer is conducting a separate investigation, the officer that initiated that investigation would be the foremost knowledgeable person for it, which is why another officer was called to handle that particular investigation.

D'Eliso asked if there is a policy around when body worn video (BWV) can be muted.

Jensen responded that officers have discretion; for example, if they are having a tactical discussion that they determine must be private.

Foltz added that a policy exists around the topic. She noted that in this case there were no allegations regarding BWV.

Coon said that the complaint stated there was a discrepancy between the officer's testimony and BWV. He asked for more clarification, specifically if officers must review BWV before writing their reports.

Jensen responded that it is best practice for officers to review BWV before writing reports, but given time constraints, it is not always possible. He added that with good notes and recollection reports can be written without reviewing the BWV.

Chair Cortez read passages from the IA Report and the Police Auditor's adjudication recommendation. He observed that there are a lot of reasonings as to why there is a discrepancy, He said what they do agree

on is that there were coordination issues during the arrest. He noted the lack of coordination and asked for more information about procedures.

Jensen noted that not having two officers included in the DMV hearing was problematic.

D'Eliso asked why the other two officers were not present at the DMV hearing.

Jensen responded that the DMV did not subpoena every officer.

Neal reasoned that in court the testimony that Officer A gave provided enough information for the judge to allow them to consider that their probable cause for issuing a DUII could have been there, but they chose to issue a citation; and there was a second probable cause from Officer C who initiated the DUII investigation. He said that was done appropriately and it was the period between the two that caused an issue. He said in reviewing the administrative hearing, the City Prosecutor had concerns with the version of testimony that occurred at the hearing versus what Officer A reported/documented. Neal suggested that there is validity in the idea that information was gained by Officer A over the course of time (for example, by viewing BWV before the testimony). He observed that there was plenty of room for discrepancy. He asked how they train officers for those complexities.

Griffith stressed the importance of reviewing the report and BWV and, during testimony, not speaking in absolutes, rather they should state "to the best of my recollection."

Neal commented that he is disappointed that the person who was driving under the influence did not get their license suspended. He brought attention to the need to support all officers in providing testimony.

Griffin validated Neal's point. He said there is frustration amongst police officers with regards to the intricacies and roadblocks in conducting DUI investigations.

Josephson brought attention to the opinion of the administrative law judge. She asked if there is any policy about what to pass on versus what not to pass on.

Jensen stated that he does not know of a policy relating to that and cited probable cause.

Adjudication Recommendations

Regarding truthfulness, Coon cited Insufficient Evidence. Regarding judgement, Coon cited Insufficient Evidence.

Regarding truthfulness, Chair Cortez said Sustained. Regarding judgement, Chair Cortez cited Insufficient Evidence.

Regarding truthfulness, Neal cited Insufficient Evidence. Regarding judgement, Neal cited Insufficient Evidence.

Regarding truthfulness, Josephson cited Insufficient Evidence. Regarding judgement, Josephson said Sustained.

Regarding truthfulness, D’Eliso cited Insufficient Evidence. Regarding judgement, D’Eliso offered no opinion.

8. Auditor Report

Auditor Renetzky started in his position two weeks ago. He reported meeting with community members, government officials, and the EPD. He looks forward to working with the CRB.

9. Public Comment

Chair Cortez invited public comments.

Carole Pecoraro provided a written statement for each member of the CRB, citing bias, disparate treatment, and violation of constitutional rights following an incident. She said the Police Auditor dismissed the complaint as a “service complaint,” but that it should be classified as a “community impact case.” Foltz read aloud statements prepared by Pecoraro.

10. Closing Comments

Following Pecoraro’s public comments, Chair Cortez suggested that the CRB may review the intake and discuss it at the next CRB meeting.

Neal agreed. He said his understanding is that if there is not a perceived policy violation, it may have been labelled as a service complaint.

Josephson reflected that there was good discussion among the CRB. She thanked members for their support electing her as Vice Chair.

D’Eliso said she appreciated learning about CIT training.

11. Adjourn

Chair Cortez adjourned the CRB meeting at 7:35 p.m.

Minutes transcribed by Terah Van Dusen, LCOG

Civilian Review Board (CRB)
Held virtually via Zoom webinar

October 14, 2025
5:30 p.m.

PRESENT: Chair Jose Cortez, Vice Chair Elise Josephson, Clay Neal, Britni D’Eliso, Rick Roseta, and Joshua Burstein

ABSENT: None

INDEPENDENT POLICE AUDITOR’S OFFICE STAFF: Craig Renetzky, Lindsey Foltz, Robert Eller, Amanda Cordova, and Beatriz Otero Hernandez

EUGENE POLICE DEPARTMENT STAFF: Detective John Jensen and Officer Owen Griffith

OTHER: None

Chair Jose Cortez convened the Civilian Review Board (CRB) at 5:37 p.m. and read a land acknowledgement statement.

1. Agenda and Materials Review

There were no changes to the agenda.

2. Minutes Approval (September 9, 2025) attachment

MOTION: Neal moved, seconded by Josephson, to approve the September 9, 2025, meeting minutes.

VOTE: 5:0:1 PASSED

IN FAVOR: Chair Cortez, Vice Chair Josephson, Clay Neal, Britni D’Eliso, and Rick Roseta

ABSTAINED: Joshua Burstein

3. Comments from Board Members and Commission Liaisons

Neal reported on the Police Commission. He said there was some discussion about Eugene City Counselors’ vote to pause the use of automatic license plate reader cameras. He explained that the Police Commission previously voted in favor of enacting Policy 1204 - Automated License Plate Readers. He said Policy 1204 contains good language about data to be shared only for law enforcement reasons and that the Police Department is being responsible with the technology. The Police Commission received robust public comments related to the topic. Neal said the questions from the community about ownership of the technology are broader than Policy 1204. He will provide more updates as they become available.

Chair Cortez confirmed that following direction from City Council, the City Manager put a pause on the use of Flock cameras.

Auditor Craig Renetzky highlighted the October 13, 2025, City Council meeting for reference.

4. Training Topic: Community Service Officer

The Community Service Officer training topic was postponed.

5. Case Review: Three Service Level Complaints**Case Summary 1**

Eller provided a PowerPoint presentation of the case summary, as follows:

- In May 2025, the reporting party (RP) complained the Eugene Police Department (PD) mishandled his/her property, and a shotgun was improperly destroyed.
- Classified as a Service Complaint, and the RP's complaint was reviewed by members of the Independent Police Auditor's Office.
- The review of the incident determined no policy violations were made by Eugene PD, the RP's shotgun had not been destroyed, and the complaint was dismissed. The RP received instructions from the Independent Police Auditor's Office for retrieval of his/her property.

Materials provided:

- Police reports, property receipts, and emails
- CAD notes
- Complaint intake
- Correspondence regarding complaint investigation
- IAPro report (database entry)

Intake, Classification, and Dismissal Discussion

Civilian Review Board (CRB) members offered no additional comments.

Case Summary 2

Eller provided a PowerPoint presentation of the case summary, as follows:

- In May 2025, the reporting party (RP) complained the Eugene Police Department (PD) failed to respond to a break-in at his/her residence in late 2024.
- Classified as a Service Complaint, and the RP's complaint was reviewed by members of the Independent Police Auditor's Office.
- The incident was not identifiable, and the complaint was dismissed.

Materials provided:

- Complaint intake
- Correspondence regarding complaint investigation
- IAPro report (database entry)

Intake, Classification, and Dismissal Discussion

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Josephson noted that the time bar is 60 days from the incident. She asked if the case was time barred and was not noted in the materials.

Eller responded that in this case the department would generally review it even if it is not timely, however the incident was not identifiable (no calls, etc.).

Foltz added that the time bar depends on the final classification.

Josephson responded that the intake and classification were appropriate.

Neal commented that the intake and classification were appropriate.

CRB members offered no further comments.

Case Summary 3

Eller provided a PowerPoint presentation of the case summary, as follows:

- In August 2025, the reporting party (RP) complained the Eugene Police Department (PD) mishandled an investigation and made improper arrests.
- Classified as a Service Complaint, and the RP's complaint was reviewed by members of the Independent Police Auditor's Office.
- The review of the incident determined the complaint was not timely, and the complaint was dismissed.

Complaint, Intake, Classification, and Monitoring Discussion

Neal noted that the incident occurred longer than six months prior to the complaint to the Auditor's Office. He acknowledged while that there was a lot to investigate (i.e. videos and statements), that timeliness is mandatory and is clearly defined within ordinance. He asked Auditor's Office staff to provide further clarification.

Auditor Renetzky responded that most cases and legal issues have statutes of limitations. He imagines that the cap was adopted to prevent reviewing cases from previous years.

Foltz added that there is a provision allowing cases to be reviewed outside of mandated timeliness, though she has never witnessed the provision used. She added that regardless, the Auditor's Office reviews all materials.

Roseta offered his perspective that the reason for all statutes of limitations is that witnesses forget things and the accuracy of the description of the witnesses go down.

Auditor Renetzky provided more context around good cause provisions (i.e. hospitalization, military deployment, etc.). He noted that none were present in the case under review.

Foltz briefly outlined the mechanisms for potentially adjusting the current statute of limitations.

D'Eliso asked for further clarification around department communications with citizens regarding timeliness.

Renetzky responded that citizens receive a letter explaining why their case was closed.

D'Eliso clarified that she meant what department communications look like prior to a citizen filing a complaint.

Renetzky said the information is located on the website.

D'Eliso recommended providing clear guidelines for citizens.

CRB members offered no further comments.

6. Case Review: Allegation of Professionalism

Eller provided a PowerPoint presentation of the case summary, as follows:

- In May 2025, four officers responded (two times) to a suicidal subject's (Suspect's) request for aid.
- During the first response, the Suspect told officers he/she was not suicidal and did not intend to inflict harm. The Suspect possessed a nitrous oxide container, and the officers observed him/her repeatedly inhale the gas.
- During the first interaction, the Suspect told the officers he/she had leg paralysis. Officer A used his/her foot and contacted the Suspect's leg, to determine if the paralysis assertion was true.
- After speaking to the Suspect, the officers cleared the call.
- The officers responded a second time because the Suspect reported that he/she had cut his/her wrists with a knife. Officer A located a knife near the Suspect, removed it, and pretended to throw the knife into a field. [Note: Officers determined the Suspect had not cut his/her wrists.]
- The Suspect was taken into custody and placed on a mental hold at RiverBend hospital.
- In Officer A's Internal Affairs (IA) interview, he/she was questioned about the interactions with the Suspect. Officer A acknowledged the fake throw of the knife was ineffective and explained/justified the other actions he/she made during the interactions with the Suspect.

Summary of Allegations

1. 103.4.2 Professionalism – that Officer A engaged in disrespectful conduct and did not provide courteous service when responding to a suicidal subject in May 2025.

Eller presented adjudication recommendations, as follows:

- Chain of Command - Sgt/Lt/Cpt/DC: Within policy
- Chief: Within policy
- Auditor: Sustained

Materials provided:

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- Body worn video footage
- IAPro report, detailing the investigative process
- All correspondence related to the complaint, including internal correspondence
- Adjudication recommendation memo from the Chain of Command and Chief
- Adjudication recommendation memo from the Auditor
- All related reports and records
- Relevant EPD policies

General Comments and Complaint, Intake, Classification, and Monitoring Discussion

Neal offered general comments. He said the CRB reviews cases related to the culture of the EPD, such as professionalism. He brought attention to police interactions with individuals experiencing challenging circumstances. He noted that the Reporting Party passed away shortly after their complaint was filed. He acknowledged the wide range of incidents that police respond to. Neal stated that the intake, classification, and monitoring were appropriate.

D'Eliso highlighted the need to invest in mental health services and operate a fully staffed mobile crisis team. She noted that the Reporting Party initially requested Crisis Assistance Helping Out on the Streets (CAHOOTS), but because staffing was not available, police responded. She said it is frustrating seeing the system resort to treating someone navigating mental health distress as someone who is potentially engaging in criminal behavior.

Roseta questioned why the Suspect was not arrested for use of an intoxicant (i.e. inhalant) in front of police officers.

Detective Jensen responded that given his experience as a crisis negotiator, officers may have been weighing the cost to benefit ratio. He said sometimes it is more appropriate to arrest somebody for a crime and other times it is more appropriate to assist them with getting behavioral health. He suggested that the officers gauged what was best for the Suspect given the nature of the call/incident.

Chair Cortez provided general comments, including that the Suspect seemed like they were reaching out for connection. He agreed with the classification.

Josephson inquired about the process had officers arrested the Suspect for use of an illegal substance.

Officer Griffith and Detective Jensen described the process and associated implications had officers arrested the Suspect for use of an illegal substance.

Josephson noted that the EPD professionalism policy states officers will “always provide courteous service.” She observed that the case took place over two interactions, and that the two interactions were quite different. She cited differing information on the ground versus what was provided by dispatch. Josephson agreed with the classification.

Relevant Policies and Practices; Training Considerations Discussion

D'Eliso asked about suicide prevention and suicide intervention training.

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Detective Jensen responded that suicide prevention and suicide intervention is covered in Crisis Intervention Team (CIT) training and is revisited annually.

D'Eliso commented that she did not observe the accused officer behaving differently than the other officers involved. She noted one comment that seemed dismissive and may have potentially diminished the risk at hand. She recommended consistent training around suicide prevention.

Roseta expressed no reservations with the relevant policies.

Chair Cortez said there are no policies, practices, or training considerations that need to be changed. He observed that the incident seems isolated and assumes that officers would understand not to hurt somebody's feelings and contribute further to a mental health crisis.

Josephson offered no changes to policies, practices, or training considerations. She underscored the importance of crisis mental health responders.

Neal reflected on information provided in the report, including Officer A's acknowledgement that he did not feel he provided courteous service. Neal expressed no reservations with policies or practices.

Adjudication Recommendation

Roseta: Within policy.

D'Eliso: Within policy.

Chair Cortez: Within policy.

Josephson: Within policy.

Neal: Within policy.

7. Auditor Report

Auditor Renetzky reported that he began in his role as Police Auditor on August 20, 2025. He said September was a busy month. He mentioned that their department reviewed a U.S. Immigration and Customs Enforcement (ICE) case, determined that there were no violations, and ultimately closed the case. Secondly there were discussions about the Auditor's Office being potentially engaged in oversight responsibilities related to Flock cameras.

Auditor Renetzky communicated outreach activities, including a segment on KLCC's Oregon on the Record titled "Policing the Police: Eugene's new independent police auditor," located at www.klcc.org/podcast/oregon-on-the-record/2025-10-02/policing-the-police-eugenes-new-independent-auditor.

Auditor Renetzky reported 45 complaints and nine reports of use-of-force in September.

In closing, Auditor Renetzky announced that City Council appointed a new CRB member, Joshua Burstein, at their October 13, 2025 meeting.

8. Public Comment

There were no requests to provide public comment.

9. Closing Comments

Josephson appreciated the opportunity to review service level complaints and expressed interest in continuing the practice.

Neal recommended improving communications around meeting times or location changes.

Chair Cortez invited new member Joshua Burstein to introduce himself.

Burstein provided a brief introduction including his occupation, relevant experience, and personal interest in serving on the CRB.

10. Adjournment

Chair Cortez adjourned the meeting at 7:05 p.m.

(Minutes transcribed by Terah Van Dusen, LCOG)

Civilian Review Board (CRB)
Held in person at 101 East Broadway Suite 230 Eugene, OR 97401
and via Zoom webinar

December 9, 2025
5:30 p.m.

PRESENT: Chair Jose Cortez, Vice Chair Elise Josephson, Clay Neal (online), Noah Coon Britni D’Eliso, Rick Roseta, and Joshua Burstein

ABSENT: None

INDEPENDENT POLICE AUDITOR’S OFFICE STAFF: Craig Renetzky, Lindsey Foltz, Robert Eller, Amanda Cordova, and Beatriz Otero Hernandez

EUGENE POLICE DEPARTMENT STAFF: Detective John Jensen, Officer Owen Griffith, Deputy Chief Shawn Adams, and Community Service Officer (CSO) Supervisor Paul Bishop

OTHER: None

Chair Jose Cortez convened the Civilian Review Board (CRB) at 5:32 p.m. and read a land acknowledgement statement.

1. Agenda and Materials Review

There were no changes to the agenda.

2. Minutes Approval (October 14, 2025) attachment

MOTION: Josephson moved, seconded by Roseta, to approve the October 14, 2025 meeting minutes as amended.

VOTE: 6:0:0 PASSED

IN FAVOR: Chair Cortez, Vice Chair Josephson, Britni D’Eliso, Noah Coon, Joshua Burstein, and Rick Roseta

Clay Neal was not present for the motion.

3. Training Topic: Community Service Officer

Eugene Police Department (EPD) Community Service Officer (CSO) Supervisor Paul Bishop provided professional and personal background information by way of an introduction.

He said the EPD CSO program started in the early 1970s with one position. Today, the CSO department includes 15 FTE positions. Currently, there are 10 full-time staff members and four supervisors. He described CSOs as unarmed, nonsworn, professionally trained officers who are members of the operation support division of the police department. They provide a wide variety of services including managing an online reporting system and supporting traffic crashes/hazards, traffic direction for major incidences (such

as sporting events), parking violations, safety hazards, cold residential and business burglaries, frauds, scams, SANE kit pickups, animal welfare, recovered stolen property, found property/contraband, criminal mischief, missing persons, runaways, and patrol support. Bishop noted that it is not an exhaustive list. He added that their department receives an average of 30-50 online reports per day, an average of 15,000 online reports per year. They also oversee and manage guardian trailers, mobile command bus/units, radar trailers, and meridian barriers. CSOs wear gray button-down shirts that also serve as bullet resistant vests.

Chair Cortez asked if the police department benefits from CSOs being less expensive than police officers.

Bishop agreed. He added that CSOs receive more forensic training than police officers do.

Josephson asked Bishop if he sees a pipeline for CSOs to become police officers.

Bishop responded affirmatively.

4. Comments from Board Members and Commission Liaisons

Neal provided a report from the Police Commission, which met twice since the last CRB meeting. He stated that there were multiple conversations about Automatic License Plate Reader (ALPR) technology and the associated policy. He reminded Board members that the Police Commission approved a policy related to ALPR technology prior to City Council's discussions about the use of the technology within EPD. He noted that EPD will no longer be contracting with a specific vendor. He summarized that EPD had used ALPR technology successfully but there were community concerns about its impact on privacy.

5. Case Review: 1 Service Level Complaint

Eller provided a PowerPoint presentation of the case summary, as follows:

- In September of 2025, the Reporting Party (RP) said EPD officers told him or her that his or her property would be handled in a certain manner post arrest. The RP complained his or her property was impounded and the retrieval cost was too expensive.
- Classified as an inquiry, the RP's complaint was reviewed by members of the Independent Police Auditor's Office.
- The review of the incident determined no policy violations were made by EPD and the complaint was dismissed.

Adjudication and General Discussion

Josephson agreed with the classification. She highlighted a potential need to provide reasonable coordination for proper storage and retrieval of personal property.

D'Eliso agreed with the classification. She added that the case reveals a problem within the community.

Roseta agreed with the classification. He questioned if the cooperation of the RP was a problem and a leading reason for the dismissal.

Ms. Foltz responded that because everything was handled in accordance with policy means that it would be dismissed.

Roseta asked if it is typical that the amount of money that it costs to retrieve items impound is high.

Foltz responded that she does not know.

Jensen added that costs are incurred through the business who impounds the vehicle(s).

Chair Cortez clarified for the record that EPD does not set the fees associated with impounds.

Coon agreed with the classification. He offered a suggestion related to retrieval of the vehicle(s).

Chair Cortez agreed with the classification.

Neal agreed with the classification. He questioned if the Police Commission should create a different policy related to the specific type of property involved in the case.

6. Case Review: Allegation of Criminal Conduct: Conformance to Laws (Allegations Regarding Use of Force, Conduct, and Body Worn Video)

Eller provided a PowerPoint presentation of the case summary, as follows:

- In January 2025, officers were dispatched to an address in Eugene regarding an allegation of criminal activity. Officer A and Officer B arrived on scene and investigated the complaint.
- Officer B requested the individual (Arrestee) believed to be involved in criminal activity to speak with him/her. The Arrestee complied with the officer's request, and they spoke for several minutes.
- Officer B maintained contact with the Arrestee while Officer A contacted the individuals who reported the criminal activity. When Officer A arrived at Officer B's location, he/she (Officer A) detained the Arrestee in handcuffs.
- As the officers escorted the Arrestee to the front of the patrol vehicle, he/she yelled to his/her spouse and resisted (pulled away from) the officers. Officer A then delivered multiple focused blows to the Arrestee and followed the strikes with two dry stun taser deployments. The Arrestee was taken into custody and charged with trespassing and resisting arrest.
- Supervisor A met with Officer A and discussed the incident. During the conversation, Supervisor A directed both parties mute their active body-worn cameras.
- In Officer A's Internal Affairs (IA) interview, he/she was questioned about the interactions with the Arrestee. Officer A stated he/she had safety concerns with the Arrestee. Officer A explained/justified the use of force because of the Arrestee's failure to follow instructions, threatening behavior, and resistance.
- In Supervisor A's IA interview, he/she stated the BWV cameras were muted to discuss investigative strategies.

Summary of Allegations

1. 800.2 Use of Force: That Officer A used force in excess of that which was reasonably necessary under the circumstances, when he/she repeatedly struck the Arrestee, after he/she was handcuffed, during his/her arrest in January 2025.
2. 800.2 Use of Force: That Officer A used force in excess of that which was reasonably necessary under the circumstances, when he/she discharged his/her taser multiple times on the Arrestee, after he/she was handcuffed, during his/her arrest in January 2025.
3. 103.5.9.e Conduct: That Officer A's actions, demeanor, and treatment of the Arrestee was unprofessional, unbecoming, and brought him/her and the department into disrepute.
4. 1203.7.4 Body Worn Camera: That Supervisor A muted his/her Body Worn Camera in violation of policy.

Eller presented adjudication recommendations, as follows:

Officer A Use of Force:

Chain of Command - Sgt/Lt/Cpt/DC: Sustained

Chief: Sustained

Auditor: Sustained

Officer A Use of Force:

Chain of Command - Sgt/Lt/Cpt/DC: Not Sustained

Chief: Sustained

Auditor: Sustained

Officer A Conduct:

Chain of Command - Sgt/Lt/Cpt/DC: Sustained

Chief: Sustained

Auditor: Sustained

Officer A Body-Worn Video:

Chain of Command - Sgt/Lt/Cpt/DC: Not Sustained

Chief: Within Policy

Auditor: Within Policy

Supervisor A Body-Worn Video:

Chain of Command - Sgt/Lt/Cpt/DC: Sustained

Chief: Sustained

Auditor: Sustained

Complaint, Intake, Classification, and Monitoring Discussion

D'Eliso said she appreciated the case being selected. She asked if the Arrestee was the source of the complaint.

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Foltz responded that the case was flagged internally and by the Arrestee.

D'Eliso sought clarification about the timeline, intake process, and other involved jurisdictions.

Foltz provided further context.

Roseta agreed with the intake and classification.

Neal asked for further clarification about the origin of the criminal complaint.

Foltz implied that classification occurs within the Auditor's Office (AO).

Neal asked how many criminal complaints have been generated within the AO in the past year.

Foltz estimated that one to three criminal complaints have been generated within the AO in the past year.

Neal asked sought clarification about the adjudication classifications.

Foltz described their reasoning for the adjudication classifications.

Chair Cortez sought further clarification about the intake process.

Foltz described the AO's process regarding use of force, including a daily viewing of police reports and body worn footage. She stated that after reviewing the footage, the case was flagged by the AO and IA.

Josephson agreed with the intake and classification. She asked why adherence to laws was not included.

Foltz said they decided not to write against that because the criminal investigation was complete and it felt like the administrative investigation against the policies was most appropriate.

Relevant Policies and Practices; Training Considerations Discussion

Eller stated that an officer must have some ability to control a person in handcuffs who outweighs him/her and/or poses some risk to him/her. He cited a stun/taser exceptionality and asked for further clarification.

Foltz responded that there is a specific way (dry stun) to use a taser for pain compliance, which may be used as an exception if there is a danger that cannot be overcome.

Chief Adams added further context about defensive tactics and observed that Officer A utilized an inappropriate tactic for the situation.

Burstein observed that there were two officers and a supervisor present on the scene. He asked for further context around protocols.

Chief Adams responded that generally if there is one suspect they want to have two police officers, citing strength in numbers. He confirmed that in this instance there were two officers, and yet there was poor

communication between them. He noted that the second officer was new to the position, and ultimately it was him who succeeded in calming the suspect down and getting him to comply.

Neal brought attention to a possible need for training around body worn video, specifically when it is valid to mute or turn off body worn video.

Chief Adams responded that policy generally states that police officers may not mute their body cameras.

Neal suggested the police department consider asking supervisors if the training feels like it is in line with policy.

Chief Adams assured Neal that EPD raises the topic regularly.

Eller asked Chief Adams if he believes the policy will change.

Chief Adams responded he does not think the policy will change.

Coon observed that Officer A never communicated a fear of force coming from the Arrestee. He asked if it is standard that one would communicate with the other officer present about a reasonable fear of force.

Chief Adams responded that it is a nuanced question. He said there is not a specified dialogue between the two officers. If there is a threat they are aware of going in, officers may discuss tactics (i.e. if this happens this is what we will do). Otherwise, he said, the approach is intrinsic.

At Foltz's request, Chief Adams provided more context about how police officers are trained to approach multi officer scenes.

Chair Cortez asked how long EPD has been using body worn video.

Griffith confirmed that EPD has been using body worn video since around 2011 – six years later it was used widely on patrol.

Foltz pointed out that EPD has a very high level of compliance regarding the use of body worn cameras.

Adjudication

Neal agreed with the Chief and AO adjudication recommendations.

Coon agreed with the Chief and AO on the first three adjudication recommendations. He stated Within Policy regarding the fourth allegation and Sustained regarding the fifth allegation.

Chair Cortez agreed with the Chief and AO adjudication recommendations.

Josephson agreed with the Chief and AO adjudication recommendations.

D'Eliso agreed with the Chief and AO adjudication recommendations.

Roseta agreed with the Chief and AO adjudication recommendations.

7. Public Comment

There were no requests to provide public comment.

8. Auditor Report

Auditor Renetzky highlighted the Citizen Police Academy happening March 4 through May 6, 2026. He mentioned that CRB member head shots are scheduled to occur prior to/during the February 2026 meeting. In the new year the AO will be updating their feedback survey. He mentioned that upcoming training topics include Emergency Vehicle Operator Course (EVOC); and members may submit topics.

Auditor Renetzky recognized Chief Adams for his service at EPD.

9. Closing Comments

CRB members offered sincere thanks to Chief Adams for his service at EPD and contributions to the Board.

10. Adjournment

Chair Cortez adjourned the CRB meeting at 7:26 p.m.

(Minutes transcribed by Terah Van Dusen, LCOG)