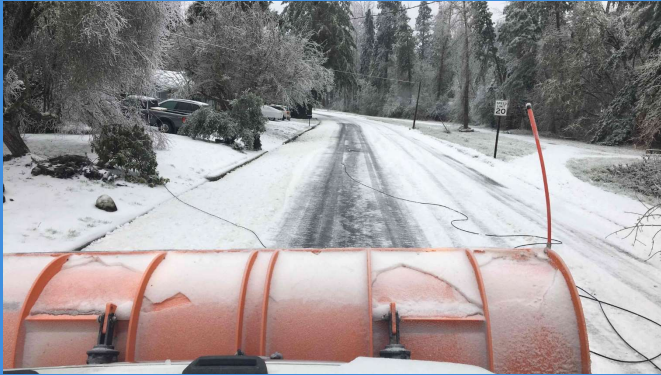




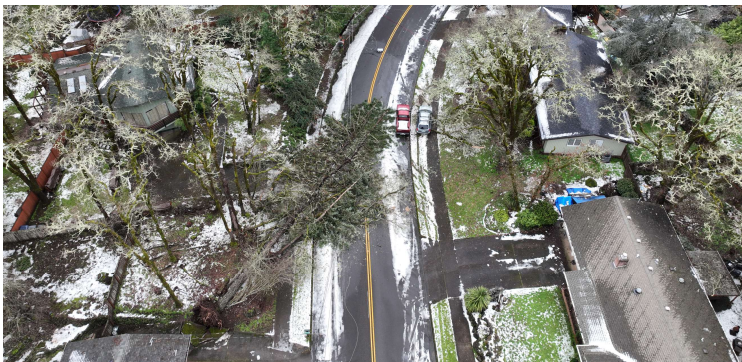
CITY COUNCIL UPDATE EUGENE'S ICE STORM RESPONSE

Wednesday, January 24, 2024

1

Overview

The storm that began on January 13 impacted every Eugenean and much of Lane County with snowy and icy roads, extensive tree and powerline damage, and power outages.



2

Public Works Response

Public Works crews worked tirelessly through the storm prep and response to keep Eugene safe and accessible for emergency services.



3

Public Works Response By the Numbers

- The Roosevelt Incident Command met at least six times a day to make sure efforts were organized and on track. Employee safety was also monitored carefully. By the numbers (1/13 – 1/21):
 - **705** Calls to the PW call center
 - **182** Active requests for service
 - **400** Requests for service completed
 - **3,500+** Gallons of de-icer on nearly **800** lane miles
 - **290** Cubic yards of sand used on approximately **465** lane miles
 - **1,700+** Miles plowed
 - **16** Active crews at any given time
 - **40** Average number of crew members active at any given time



4

Public Works Tree Response

Parks and Open Space (POS) and PWM work very closely on storm response; leaders from both divisions made up the incident response team.



5

Public Works Tree Response By the Numbers

- Tree crews worked as often and as safely possible, including at night, removing trees and branches from the public right of way.
- By the numbers (1/13 – 1/22):
 - **664** Active tree (tree and debris) work orders active, **163** Work orders completed
 - **290** Tree work orders
 - **374** Debris work orders
 - **17** Tree–powerline work orders



6

Public Works Airport and Wastewater

- EUG Airport
 - ▣ Staff worked tirelessly to remove ice at the airport, reopening the runway and taxiways by 10:30am 1/17.
- Public Works Wastewater Team
 - ▣ Kept up uninterrupted operations
 - ▣ Responded to deploy generators to run pump stations without power.
 - ▣ Processing high flows during and after the storm peaking at just over 200 MGD about 7 times dry weather flows.



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Eugene Springfield Fire Response

There was an almost triple increase in call volume for Eugene Springfield Fire EMS.



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Eugene Springfield Fire Response By the Numbers

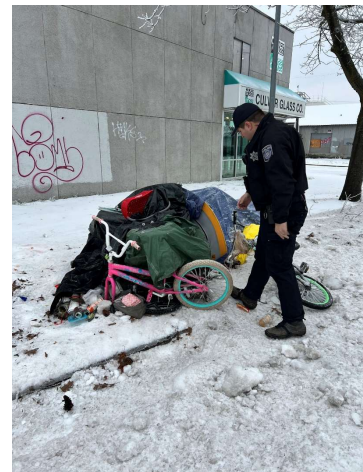
- ESF saw record call volumes. By the numbers (1/13 – 1/16):
 - **783** incidents and over **1,600** individual unit responses
 - **281** calls Sunday, 1/14, and **316** calls Monday, 1/15, both breaking the record for the number of calls in a single day (previously 260 calls)
 - Units spent over **842** hours responding to incidents
 - **108** Calls for fall injuries on Monday, 1/15 (normal daily average 13)



9

Eugene Police Response

EPD responded to numerous calls for welfare checks. In 2023, EPD conducted 100 welfare checks, compared to 141 this year since January 1.



10

Central Lane 911 Response

Central Lane 911 handled the enormous increase in ESF calls, as well as rural fire, CAHOOTS, and police calls. They covered 17,198 calls and handled South Lane Dispatch one night.



11

CAHOOTS Response

- CAHOOTS responded to **396** calls from January 13–21.
- CAHOOTS was not able to get to some calls due to staffing, and at times EPD and ESF picked up those calls as triaged by Central Lane 911.



12

EWEB Response

- Activated their Incident Command Structure.
- Water
 - ▣ No service interruptions experienced.
- Electric
 - ▣ Over 1/3 of electric service territory affected.
 - ▣ Likely impacting over 120,000 people.
 - ▣ Over 250 EWEB personnel and over 50 contracted line workers are working to restore power.
 - ▣ So far crews have restored over 36,000 services.



13

THANK YOU!

DO YOU HAVE ANY
QUESTIONS

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