2018 Annual Report Summary

Office of the Independent Police Auditor

City Council Presentation

June 19, 2019

Community Outreach at a Glance

- International Human Rights Day
- 2018 Posada Navideña
- Lane Arts Council Fiesta Cultural
- Eugene City Club
- LCC English as Second Language Presentation
- River Road Elementary Social
- Emerald Newspaper Interview

- Neighborhood Associations (7 meetings)
- Implicit Bias Training
- EPD ride-alongs
- IAPro Software Training
- Police Executive Research Forum Annual Conference
- Reoccurring meetings w/ Police Commission, HRC, CRB, etc.

Public Engagement & Trust Building – Second Public Safety Forum

womenspace
Intimate Partner Violence Prevention and Support
24hr Crisis Line: 541-485-6513
womenspaceinc.org

GLAD:
Grupo De

Looking Glass
Community Services

Prairie Mountain

YOUR CALLING
PACT YOUR
OMMUNITY
BEYOND
TOXICS
Centro
Latino
Americano

Lane
Community College SM

KITCHEN

ADRC
OPCIONES
ADRC
DRC
Senior & Disability Services

Participating Organizations (23)

- Centro Latino Americano (CLA)
- Early Dual Language Development Lab (UO)
- Eugene Public Library
- Department of Human Services (DHS)
- Eugene/Springfield Fire
- Lane County Public Health (LCPH)
- Adolescent and Family Services (OSLC)
- Womenspace
- Beyond Toxics
- Lane County Victim Services

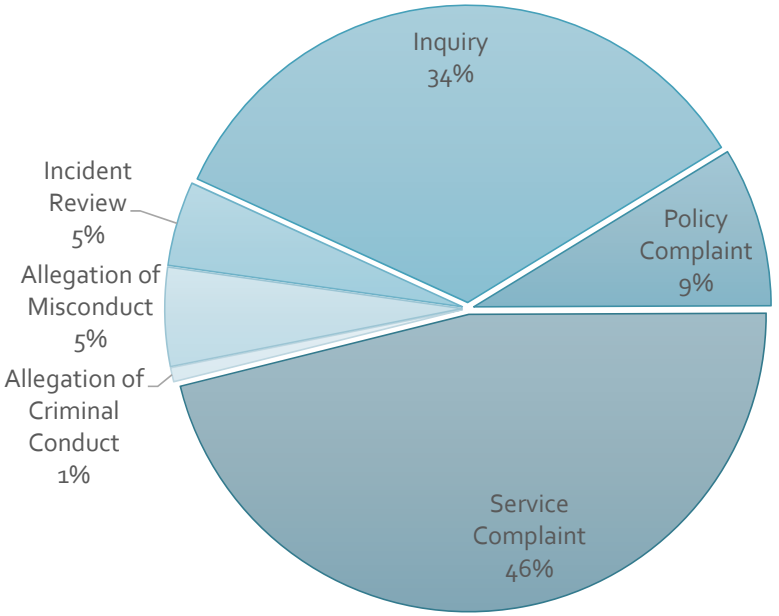
- Grupo Latino de Acción Directa (GLAD)
- Lane Community College (LCC)
- Looking Glass
- Sexual Assault Support Services (SASS)
- Human Rights Office
- Eugene Water & Electric Board (EWEB)
- Senior & Disabled Services
- Police Auditor's Office
- Volunteers in Medicine (VIM)
- Emergence
- OSU Extension Services
- Kids First
- Eugene Police Department (EPD)

Types of questions asked by the community…

- "If my house burns down, who do I contact for the paperwork needed by my home insurance?"
- "How do I contact the Fire Department directly? Do I have to call through EPD?"
- "How many bilingual officers are working at EPD?"
- "What do officers do if they respond to a call and nobody speaks English?"
- "What is EPD's involvement with ICE?"
- "Under what circumstances does EPD have someone's vehicle towed during a traffic stop?"
- "Can a person without documentation submit a complaint against an officer? Is it safe?"
- "Does EPD ask about immigration status when responding to a call?"

2018 Complaints and Classification

- 392 complaints (20% increase)
  - 355 community complaints
- 21 allegations of misconduct
- Inquiries increased 25%
- Service complaints increased 32%
- Total complaints in excess of annual average of 370



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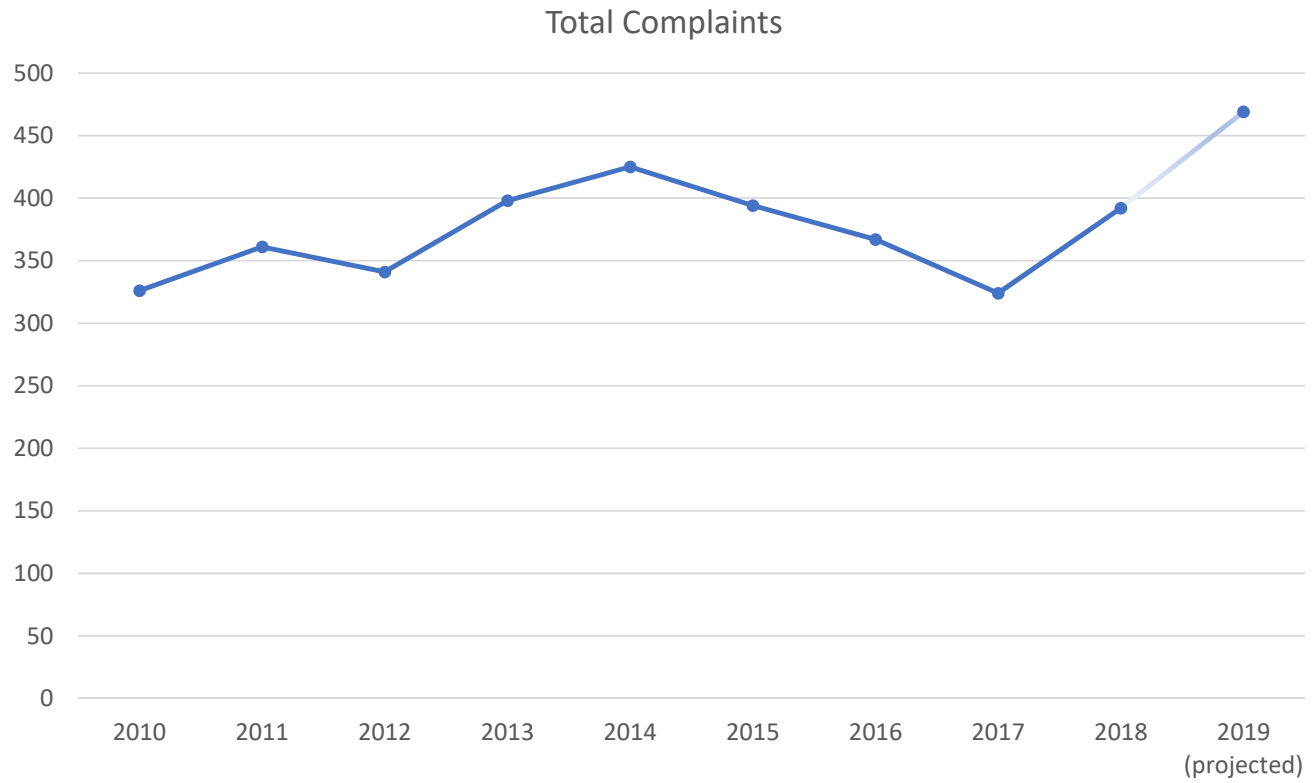
Complaint Trends



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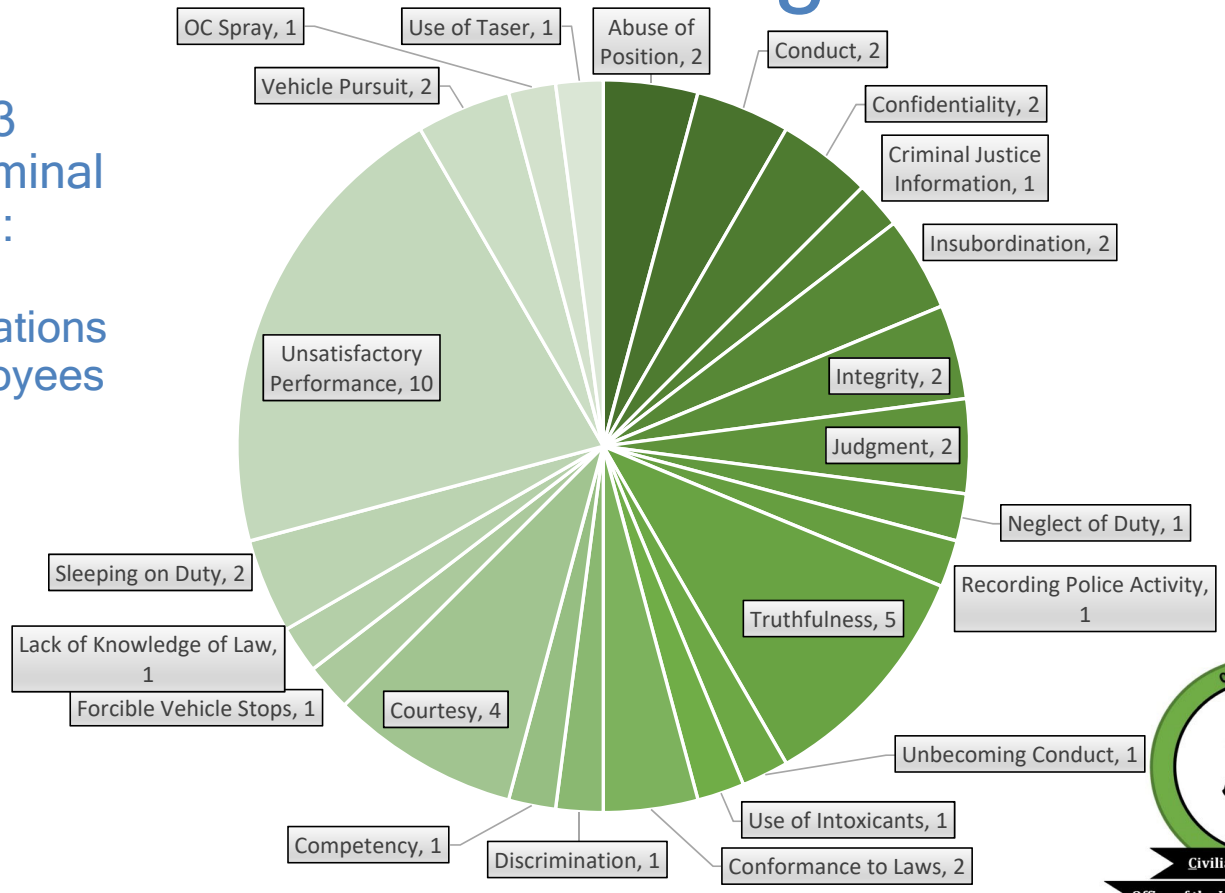
Specific Sustained Allegations

- 21 allegations of misconduct and 3 allegations of criminal conduct included:
  - 48 specific allegations against 23 employees
- 56% of specific allegations were sustained



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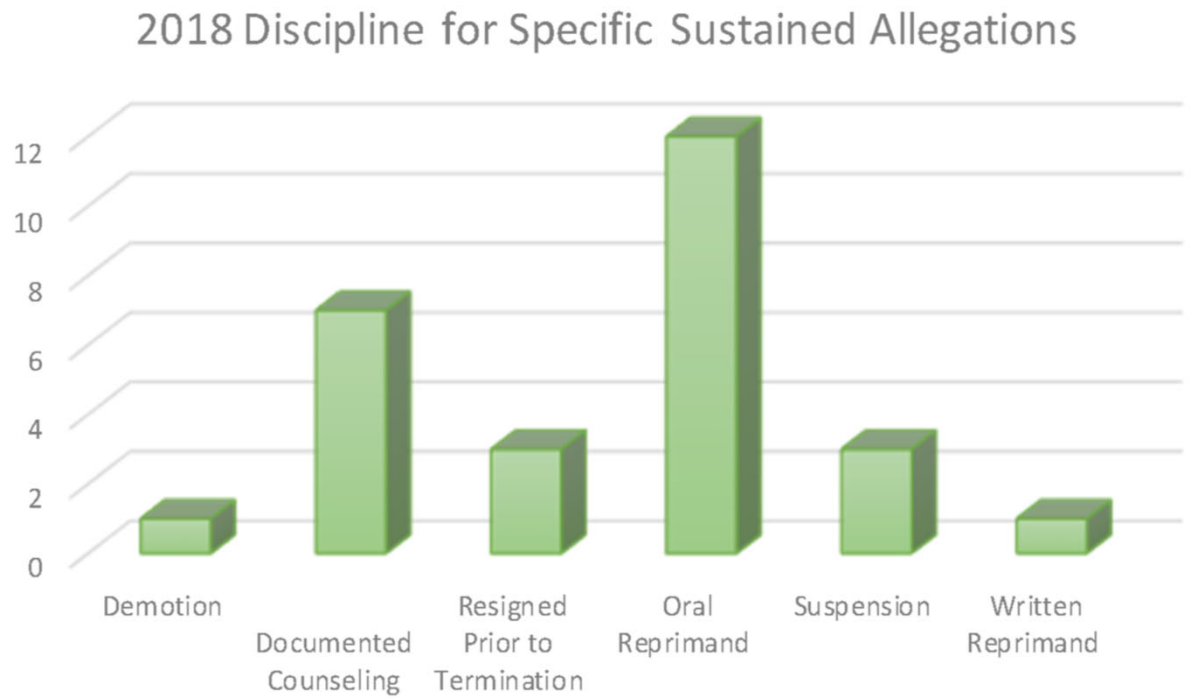
Discipline for Specific Sustained Allegations



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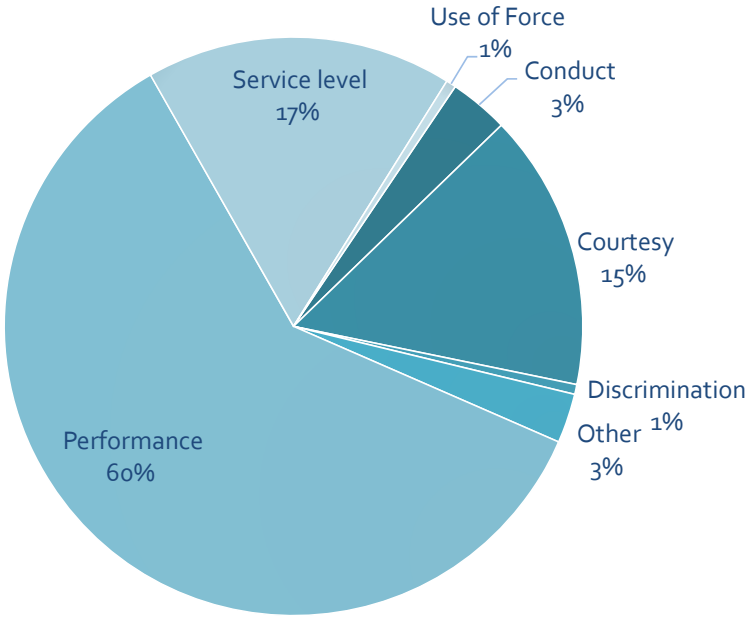
Service Complaints



- Most common type of complaint
- Handled by employee's supervisor
- Predominantly performance issues, followed by courtesy complaints

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